

Chapter 3 PUBLIC TRANSIT AND HUMAN SERVICE PROGRAMS

Introduction

An understanding of human services program delivery and provision of public transit service is a foundation for this plan. It will help stakeholders understand the needs and resources of both parts of the human service and transit provider equation. In turn, broad based knowledge of transportation needs and resources will enable the region to identify ways to improve mobility and access.

This chapter is divided into two sections; one for each county in which human service programs and transit services are described. Appendix C identifies the vehicle resources used by both public and private organizations in meeting the needs for human services transportation and public transit.

For each county, the major *public*, *quasi-public* and *private human service* programs are described. *Public* programs are operated at the county, state and federal levels. Funding for most of these programs originates at the federal level. With federal funding, regulatory requirements for these programs are passed on to states and in some cases to large urban areas (those over 200,000 in population). The state then implements the programs. Colorado works in partnership with counties for many social service programs which administer the programs on behalf of the State.

The *quasi-public* and *private* programs are described together under the heading “Community Partners.”



Quasi-public programs are those set up as part of the way in which human service programs are delivered – an example is the community-centered boards that oversee the delivery of services to individuals with developmental disabilities.

Each community-centered board is a private non-profit entity, but they are established by State law and charged with specific duties.

A wide range of *private non-profit* organizations form an important part of human services delivery in Colorado, and many receive significant public funding for the services they provide. In addition, many *private for-profit* organizations deliver needed services, such as medical or nursing home care.



Public transit providers are primarily public agencies which operate transit services at a nominal charge. There are also public transportation providers such as Greyhound that charge a market rate for services, but these are considered a resource for contracting transportation services rather than an organization that can participate in coordinating the public investment in transit services.

Larimer County

Human Services Programs – City of Fort Collins.

The City of Fort Collins is responsible for allocation of two federal transit administration funding programs which serve human service clients. FTA 5307 funding is for transit operations and capital acquisitions as well as the newly consolidated JARC activities which serve low-income employment transportation needs. Fort Collins also administers FTA 5310 which provides funding for projects and activities that enhance mobility for seniors and people with disabilities.

Human Services Programs – County

County human service programs are provided through the Human Services Department. Services are provided either directly by department personnel, and/or through collaborations or contracts with other community agencies. Within Human Services, various departments work closely to develop, coordinate and evaluate the total package of human services provided by Larimer County. There are eight primary service areas within the Human Service department:

- **Office on Aging (OOA)** is the Area Agency on Aging and is within the Larimer County Human Services Department. The OOA provides services to Larimer County residents who are 60 years of age and older with the mission of maintaining health, dignity, independence and quality of life by advocating, planning, coordinating and delivering services and programs with an emphasis on meeting the needs of those who are socially and/or economically disadvantaged.
- **Adult Protective Services** responds to reports of mistreatment or neglect of at-risk adults who are, due to age or disability, unable to advocate for themselves. Services include risk assessment, crisis resolution, individual and family counseling, service provider referral, financial management, guardianships, placement and care coordination.
- **Child Support Services** provides financial support to children and custodial parents through TANF (Temporary Assistance for Needy Families). Related services within this department including Child Support Enforcement and Resources for Employers which helps employers with reporting and withholding requirements.
- **Children, Youth and Family Services (CYF)** works with children who are at risk of being abused, have been abused or neglected, are delinquent and/or have violated the law. CYF has a number of specialized programs that provide an integrated approach to serving children and families in Larimer County.
- **Food, Medical & Financial Assistance** provides assistance in obtaining funding from eleven federal funding sources for eligible residents.
- The Human Services Department also has specialized services for **Foster Care, Fraud Investigation and Recovery, and Options for Long Term Care.**



Human Services Programs – State

Three key departments and their programs are important to the overall provision of human service transportation and public transit services.

- **Health Care Policy and Finance - Medicaid Transportation Services** First Transit operates the State's brokerage and is responsible for scheduling non-emergency medical transportation for eligible Larimer County residents. First Transit works with providers in Larimer County to provide the needed services. All providers must meet vehicle requirements and private providers must have a PUC Permit.
- **Department of Vocational Rehabilitation** provides a variety of rehabilitative services to individuals with disabilities. The Vocational Rehabilitation field office works with other agencies in the county to provide training for employment and to work with clients and transportation providers to enable them to access employment.
- **Colorado Department of Transportation – Division of Transit and Rail** is responsible for funding a variety of Federal Transit Administration (FTA) programs for both rural and urban areas. CDOT managed programs include the FTA 5310 program for elderly and disabled individuals and the FTA 5311 program for public transit in non-urbanized areas. FTA 5317 New Freedom program funds available for serving people with disabilities have been consolidated with FTA 5310 funds.

Human Services Programs – Federal

Many Federal programs work with State and local governments. Two key programs that *do not* are:

- **Veteran's Administration** Veteran's health services are provided through hospitals in Cheyenne and Denver, and through an out-patient clinic in Fort Collins. Vet Centers and Veteran's Benefit offices are also located in Cheyenne and Denver.
The local Disabled American Veterans (DAV) group in Fort Collins is hosted by the non-profit provider Elderhaus and provides transportation service to Denver and Cheyenne most weekdays for veterans.



- **Head Start** promotes school preparation by enhancing the social and cognitive development of children through the provision of educational, health, nutritional, social and other services. There are 23 Head Start programs in Larimer County; 15 in Fort Collins, 6 in Loveland, and one each in Berthoud and Wellington that provide services for eligible children who are 3 to 5 years.

Human Services Programs - Community Partners

- **Foothills Gateway** is a non-profit 501 (c)(3) corporation, that provides a broad range of services to Larimer County individuals with developmental disabilities. Their services are funded through Federal Medicaid funds, state matching funds and a mill levy passed by Larimer County voters.
- Established in 1972 to provide a community-based alternative to institutional care, Foothills Gateway has been designated by the State of Colorado as the community centered board, or single entry point, for these services in Larimer County.

Utilizing 51 vehicles, Foothills Gateway provides transportation throughout Larimer County for program individuals who are adults with developmental disabilities qualifying for comprehensive services (24-hour) or for support services.

Peak hours for transporting are 6:30 a.m. 6:30 p.m. Monday through Friday, with

approximately 1,000 trips per week provided for individuals 18 years and older between their home/program and or work settings. In addition, individuals who work on weekends may use a taxi or Dial-A-Ride for transportation. The majority (95%) of Foothills Gateway clients live within Fort Collins and Loveland.



- **Disabled Resource Center** is a center for independent living committed to hiring qualified disabled people to fill staffing positions. Services emphasize three major areas of impact: advocacy, awareness and access as it relates to disabled people leading dignified, productive lives that maximize their independence and equal participation in society. Services include: peer counseling, information and referral, advocacy, case management, elderly blind support group, high school job skills training, employment assistance, equipment loans, housing assistance, financial help, Braille instruction and transportation assistance.
- **Elderhaus** provides therapeutic programs for individuals 18 years of age and over with special needs in Larimer County. Mindset Creative Community Resources in south Fort Collins providing services to higher energy levels individuals and Elderhaus in north Fort Collins provides services for those diagnosed with Alzheimer and other dementias. Programs focused on challenges related to Traumatic Brain Injury are available at both locations.



Elderhaus has six wheelchair accessible vehicles and provides approximately 10,000 transportation trips per year.

Elderhaus also serves as a host agency for the Larimer County Disabled American Veterans (DAV) which provides transportation for veterans to medical services in Cheyenne Wyoming and Denver. A Veteran's Benefits Helper also assists military persons in Larimer County to complete an application for benefits to the Veteran Administration free of charge.

- **Center for Community Partnerships (CCP)** are the direct service and outreach arm of the Department of Occupational Therapy at Colorado State University. It is a fee-for-service program that provides comprehensive and individualized services for youth and adults with disabilities and/or challenges as they pursue employment, educational, independent living, recreational and community access goals.

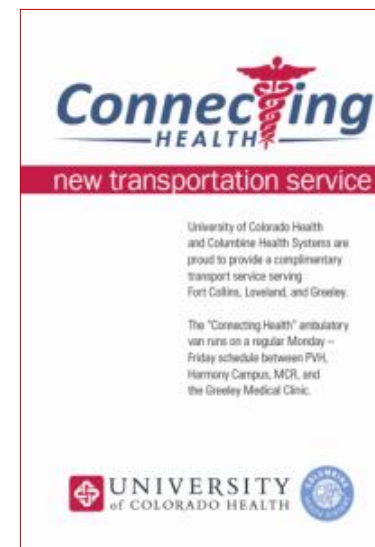
While based at CSU, the program provides services in many areas of Colorado and has programs with a variety of educational institutions from K-12 to college. Colorado individuals may be referred to CCP for services via the Colorado Division of Vocational Rehabilitation, the Colorado Division for Developmental Disabilities (Foothills Gateway, Inc.), the Colorado Workforce Center, private insurance, grants and school systems, as well as through self-referral/self-pay.

- **Larimer County Criminal Justice Services, Community Corrections Department** program works to re-integrate felony offenders into the local community. Community Corrections provides services in residential and non-residential settings to offenders such as individual and group counseling, life skills training, financial planning and management, and crisis intervention.

They assist individuals with mental health needs through the AIMM program (Alternatives to Incarceration for Individuals with Mental Health Needs) and Mental Health Intervention for Pre-Trial Services and also operates transportation services for its clients.

Alternative Sentencing Department: The primary function of the Alternative Sentencing Department is to provide programs that allow low-level, mostly misdemeanor, offenders to serve court ordered county jail sentences yet remain productive members of the community. The Alternative Sentencing department is comprised of six programs: Pretrial Services, Community Service, Workenders, Midweeks, Work Release, and Electronic Home Detention.

- **Columbine Health Systems** provides a range of senior services including assisted and independent living facilities, home care and nursing services. Columbine has a fleet of 35 vehicles and provides transportation for their clients to destinations in Fort Collins and Loveland. Columbine recently partnered with the University of Colorado Health to provide weekday shuttle service between four primary health centers in Northern Colorado. The shuttle service is a circulator route called Connecting Health that provides rides to all ambulatory individuals regardless of purpose of trip. There is no charge to riders.



- **University of Colorado Health** is a **network** of hospitals and healthcare providers in Northern Colorado that recently became a transportation provider through its partnership service with Columbine Health Services (described above).
- **Touchstone Health Partners** provides community behavioral health resources for those living with mental health and addictive disorders at 22 facilities in Larimer County including Fort Collins, Loveland and Estes Park. Touchstone serves more than 7,000 people annually including individuals and families representing all ages from children to seniors.
- Touchstone client services include the Namaqua Center for Children providing care for children in need of behavioral and emotional supports; the Spirit Crossing Clubhouse, a vocational support program assisting adults pursuing personal, recovery and wellness goals; and a Peer Specialist program which trains and empowers those with a mental illness. The Sister Mary Alice Murphy Center for Hope, a touchstone partner, provides resources for homeless individuals or those at risk of becoming homeless. Touchstone also offers addiction treatment services for individuals and families.
- The **Salud** system provides a full spectrum of primary medical and dental care, including obstetrics and out-patient care in north-central and northeast Colorado. Based in Fort Lupton, the Salud program has a medical clinic located in Fort Collins.
- **Sunrise Community Health Center** has a clinic in Loveland and offers comprehensive and preventative adult and pediatric medical services, dental care, and pharmacy as well as on-site lab and x-ray services. Sunrise accepts all patients, including clients who are Medicaid and Medicare enrolled, un-insured, and fully insured, and offers clients who are at or below 200% of the federal poverty level a sliding fee scale. In the fall of 2013, the Loveland clinic will be expanding to its new location at 302 3rd St SE, Loveland.

An initiative of United Way of Larimer County

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- **United Way** sponsors projects including food services, shelter and housing, medical, employment, family and youth programs, and aid for the elderly and disabled. The United Way supports transportation services through their financial support of Human Service agencies that are transportation providers. They also distribute free bus passes from their respective public transit providers to individual agencies for their clients in both Larimer and Weld County.

Larimer County Transit Providers

Transfort/Dial-A-Ride

The City of Fort Collins, through Transfort, operates fixed-route and paratransit services in Fort Collins and a regional commuter route between Fort Collins and Longmont. On its fixed-route system, Transfort carries over two million one-way passengers annually, with a strong emphasis on providing transit services to Colorado State University students and local youth.

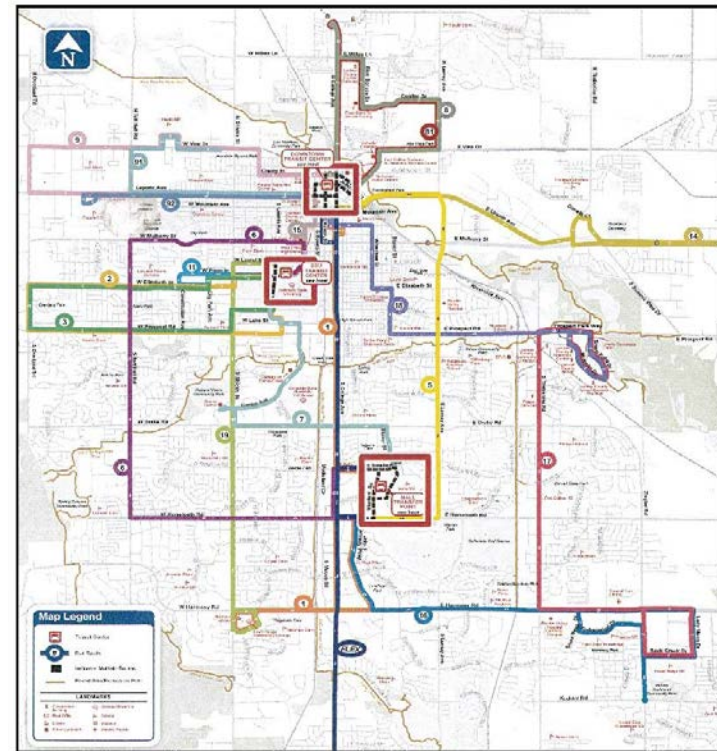
The fixed-route services are available primarily on major arterial streets throughout the city where trip origins and destinations are most concentrated. There are two existing transit centers – the Downtown Transit



Center located in downtown Fort Collins and the CSU Transit Center located in the Lory

Student Center on CSU's main campus. A South Transit Center is currently under construction near College Avenue and Harmony Road with plans to be complete and operational in 2014.

The paratransit service is branded as Dial-A-Ride (DAR). Individuals who are unable to use fixed-route services due to a disability may use DAR for door-to-door transportation services.



FLEX

Provides regional bus service and is the only regional bus route in Northern Colorado. It serves stops in Fort Collins, Loveland, Berthoud, and Longmont. FLEX provides a direct connection to the Denver Metro area by linking with the Denver area's Regional Transportation District (RTD) service in Longmont.

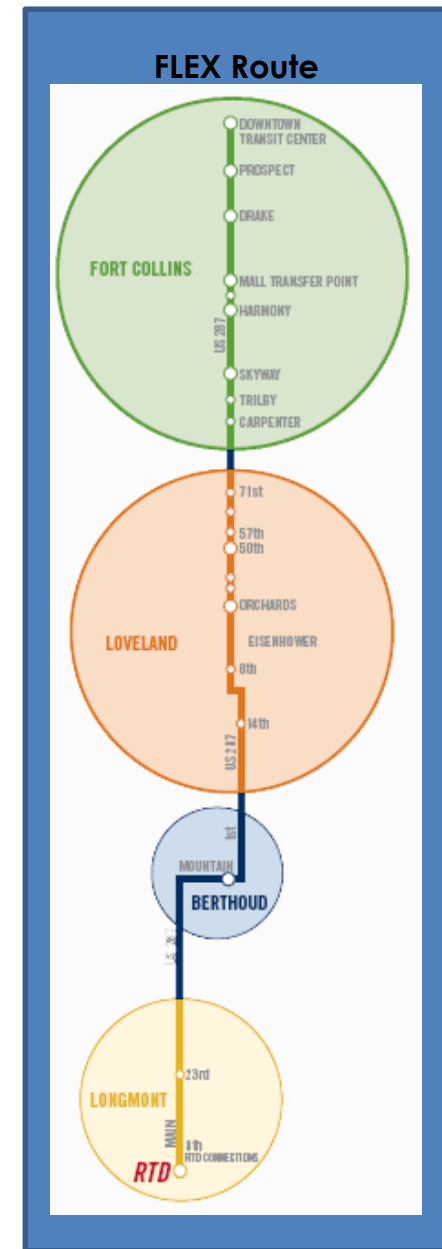
MAX

In 2014, Transfort will begin operating the region's first Bus Rapid Transit (BRT) service, which is branded as MAX. BRT is characterized as combining the flexibility of buses with the efficiency of rail. Some highlights of MAX are:

- 10 minute frequencies
- Extended service hours between 5 a.m. and midnight
- Real-time bus arrival information
- A bus-only guideway along segments of the route
- Pre-paid fare collection
- Enhanced stations



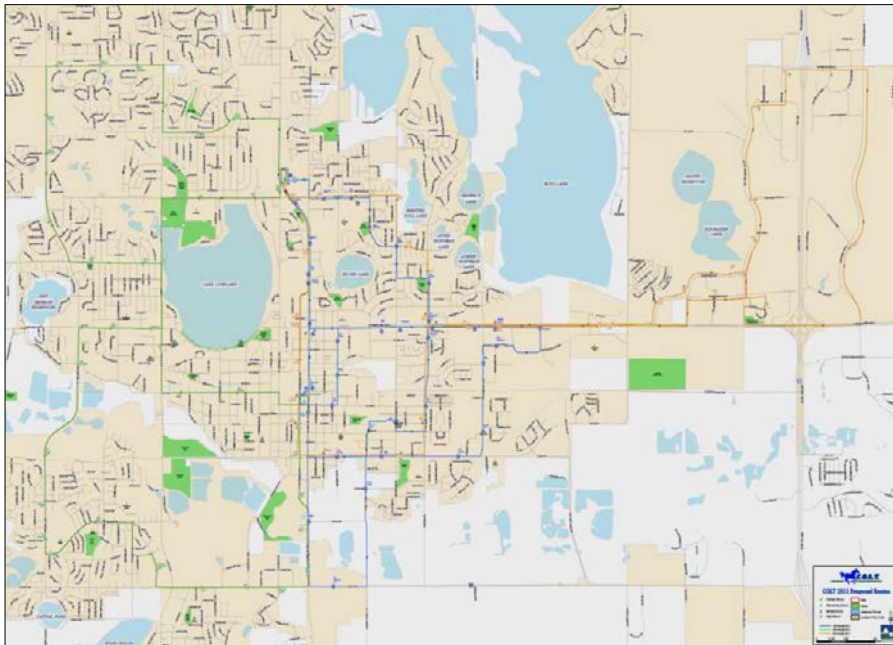
MAX will operate on the Mason Corridor between the Downtown Transit Center and the South Transit Center connecting many major activity centers throughout the city. The MAX guideway is currently under construction with service scheduled to begin in mid-2014.



Senior Alternatives in Transportation (SAINT)

SAINT is a non-profit, volunteer driver program that operates on weekdays. This program has 575 individual clients and provides over 25,000 rides per year to ambulatory clients. Most rides are for medical purposes followed by recreation/entertainment and beauty/barber shop visits.

The majority of riders are disabled and over 60 years of age. Peak operating hours are in the middle of the day, and many of these trips involve taking passengers to dialysis treatment and local community senior centers. SAINT provides service within the cities of Fort Collins and Loveland.



City of Loveland Transit (COLT)

COLT services include both fixed-route and paratransit services. Three fixed-routes, illustrated in Figure 3-3, operate Monday through Saturday and carry an average of 150,000 passengers annually.

Two paratransit vehicles also operate Monday through Saturday. The system serves the urban growth area, but most clients live within city limits. Approximately 10,000 paratransit trips are provided annually with medical appointments, including dialysis, being an important component of the provided trips.

Berthoud Area Transportation Services (BATS)

The BATS system was started by the Berthoud Senior Center in 1991 and developed into a demand-response system serving the Town of Berthoud and residents in the Berthoud Fire Protection District. Recently the Town of Berthoud, which had been providing a significant amount of funding, took over operation of the service. It is a client-based transportation system.

BATS provided 9,739 trips in 2012, and is operated exclusively with town funding. Of those trips, approximately 2,608 are for senior riders and 1,662 for people with disabilities.

In 2013, due to funding constraints BATS changed their service plan and discontinued transit service to areas outside the Town of Berthoud except four times a week to Loveland and once a week to Longmont. Daily service connects FLEX and Berthoud residents can travel on fixed-route service to points north ending in Fort Collins and south ending in Denver.

Estes Park

Via Mobility Services (formerly Special Transit) is a Boulder-based private, non-profit organization that offers paratransit service for older adults and people with disabilities of all ages. Low-income individuals may use some of these programs, and Estes Park, residents needing transportation can arrange a ride for a small fare. Reduced-fare and no-fare options are also available.

Estes Park Shuttles

Residents and visitors to Estes Park can board a shuttle or trolley at any of the 59 stops, Park and Rides or at the Visitor Center. There are five routes that cover the town and valley which connect to Rocky Mountain National Park. There is no charge to ride to use this seasonal service which runs yearly from June to mid-September.

Weld County

County

In 2008, the Weld County Departments of Human and Social services merged to create the Weld County Department of Human Services with the vision of creating a culture that empowers people to improve their quality of life. Human Services programs are administered under the supervision of the State and the Board of Weld County Commissioners. The main areas of program support include:

Social Services

- **Adult Protection:** Provide protective services to adults, age 18 and over, who are being exploited, abused, neglected, or are incompetent and need supervision. The services are available to at-risk adults and to individuals who are unable to perform or obtain services necessary for health, safety or welfare.
- **Child Support Enforcement:** Provides help in locating parents, establish paternity, establishing a child support order and enforcing child support obligations.
- **Child Welfare Services:** Has the mission "To be a comprehensive, family-focused, and community-based system that promotes the safety, permanency and well-being for children, youth and their families in Weld County through efficient interventions and service delivery." Specific services revolve around Child Welfare, Child Protection, the Multidisciplinary Youth Assessment Team (MYAT), the Parenting Education Center, the Youth in Conflict (YIC), and providing a confidential resource for reporting abuse and neglect.
- **Foster Care/Adoption:** Provides support services to families that offer abused and neglected children a safe home.



- **Employment Services of Weld County:** Is a comprehensive workforce center which connects resources for employment, education and training services at the local, state and national level. Self-service resources promote personal and career development, furnish access to Internet tools for employment and training opportunities, and provide information about local and regional employers and labor markets.

The employment services department offer workshops and career development tools for job seekers, business services to employers, unemployment insurance benefits and youth services including services to help with completing high school or a GED program.

Veteran's employment services are also offered. Public Law 107-288, section 2(a) of the Act 38 U.S.C. 4215 (a) creates a priority of service for veterans (and eligible spouses) "who otherwise meet the eligibility requirements for participation" in Department of Labor (DOL) training programs and services. Weld County has a Veteran's Service Officer which connects Veterans to multiple services in Weld County.

- **Financial, Food, and Medical Services:** Provides assistance in the form of financial and medical programs to help individuals and families in Weld County that qualify. Program areas include Child Care, Elderly or Disabled Adult Financial and Medical programs, Energy Assistance, Family Financial Services, Family and Children's medical programs, and Food Assistance.
- **Area Agency on Aging (AAA):** Supports services for seniors either through contracts with community agencies or by providing the service directly. The Weld County AAA is a HelpSource for seniors and may be contacted for a wide range of information and referral questions.
- **Family Educational Network of Weld County:** Provides comprehensive services for children ages 3-5 years old in the areas of early childhood education, health, mental health, and family and community partnerships. Head Start has a federally funded enrollment of approximately 500 children. A total of 16 programs operate in Weld County including; 6 in Greeley, 2 in Evans, 2 in Frederick, 2 in Hudson, and one each in Fort Lupton, Gilcrest, Milliken and Platteville.

- During the summer, the Migrant Head Start Program serves infants, toddlers and preschool age children. This program has a federally funded enrollment of approximately 250 children statewide. Both programs encourage the enrollment of children with disabilities and will provide special services.

A key activity of the Human Services Department is serving as the **Single Entry Point** assisting clients in accessing long-term care information, screening, needs, and referral to appropriate long-term care programs and case management services.

The **Weld County Department of Public Health & Environment** also provides key human services, and the purpose of the department is to prevent disease, disability and death, and to promote healthy behaviors by developing health programs which meet the needs of the people of Weld County. The main goals and focus are promoting health and the prevention of disease rather than treatment.

- **Client Health Services:** Has the primary responsibility for programs for which client mobility and access to services is important. This division employs public health nurses, health educators, dietitians, a social worker, and office technicians who function in a variety of health promotion, health protection, and disease prevention roles. Programs provided include immunizations, family planning, communicable disease follow-up, health care program for children with special needs, abstinence education, tobacco prevention, cancer prevention, as well as other programs.

**All information regarding Weld County Services is derived from www.co.weld.co.us*

State

Three state-level programs are important in Weld County:

- **Medicaid Transportation Services** NEMT Services are provided to Medicaid eligible individuals who require transportation to a Medicaid funded medical appointment. Weld County is part of the regional/state broker system that works with First Transit and handles all Medicaid transportation for Weld County and other surrounding counties as well.

- **Vocational Rehabilitation** works closely with Human Services to provide supportive services to help clients attain employment goals. An individual who becomes disabled may need re-training for employment, assistance in obtaining employment, and transportation to and from work.
- **Colorado Department of Transportation – Division of Transit and Rail** is responsible for funding a variety of Federal Transit Administration (FTA) programs for both rural and urban areas. CDOT managed programs include the FTA 5310 program for elderly and disabled individuals and the FTA 5311 program for public transit in non-urbanized areas. FTA 5317 New Freedom program funds available for serving people with disabilities have been consolidated with FTA 5310 funds and are requested as part of the FTA 5310 program funding application.

Federal

Many Federal programs work with State and local governments. Two key programs that *do not* are:

- **Veteran's Administration** Veteran's health services are provided through hospitals in Cheyenne and Denver, and through an out-patient clinic in Greeley. Vet Centers and Veteran's Benefit offices also are located in Cheyenne and Denver. The local Veteran's group in Fort Collins provides a shuttle bus to Denver and Cheyenne for individuals needing services that are not available locally; however, a shuttle directly from the Greeley area to Denver and Cheyenne is not currently available.

Community Partners

This section describes the quasi-public and private organizations that are key to the delivery of human services. The identified organizations represent programs and services that are often involved with the provision of human services transportation or serving individuals who often need transportation to access services or employment.

- **Envision** is the community-centered board serving Weld County, and is one of the largest human services organizations in the area. Envision provides comprehensive services to individuals with developmental



disabilities, working with a variety of affiliated agencies in providing for their clients. Services include early intervention, children's and family support, adult services, employment and residential services and supported living services. As part of their program, Envision provides extensive transportation services for their clients.

- **North Range Behavioral Health** provides a variety of services for individuals and families experiencing mental illnesses. Services include outpatient treatment, residential programs, transitional housing and supported living. The Frontier House Clubhouse has an active supported employment program, providing multicultural services to support the ethnic population in Weld County. North Range operates its main offices in Greeley and a south county office in Fort Lupton.
- **Connections for Independent Living** provides services to people with disabilities regardless of their age or type of disability. Connections is a certified independent living center that promotes full inclusion and integration of people with disabilities into all levels of society and works towards independence and equality for people with disabilities. Services include individual and systems advocacy, peer support, skills training, information and referral, housing, and employment. Services also include specialized programs for youth, people with multiple sclerosis, seniors with vision loss, people desiring to move out of a nursing facility, and services for the Deaf.
- **Island Grove Regional Treatment Center** offers substance abuse and detoxification services - both residential and out-patient - to adults, adolescents and men or women in both Weld and Larimer counties. It also provides approved domestic violence and offender programs. The main program is located in Greeley, and there are additional sites in Fort Lupton, Fort Collins and Loveland.

- **GCI** offers several programs that focus on the development of nursing home alternatives to achieve a better quality of life for people needing daily health care services. GCI has multiple facilities and offers therapy, housing and a brain injury campus. The programs include the Hope Therapy Center, Stephens Brain Injury Campus, and housing facilities including the Camelot and Hope apartments for people with disabilities. GCI is certified as a Medicare/Medicaid Home Health Agency, Free-standing Out-patient Rehabilitation Clinic, a Specialized Adult Daycare Program and coordinates with many community agencies in providing care to people of disability.
- **Medical and Dialysis Facilities** are centered in Greeley, and have been expanding to the west as Greeley has grown. Northern Colorado Medical Center is located downtown and has a facility on West 10th Street and 71st Avenue. The FMC Dialysis center is located in Greeley. There are also facilities in neighboring counties which may be closer to Weld County residents living in the southwest or western parts of the county. The new medical facilities in Loveland also serve some Weld County residents.
- **Housing Authorities** are located in Erie, Fort Lupton, Greeley, Johnstown and Windsor. Weld County also operates a county-wide housing authority.
- **Adult Day Care, Assisted Living or Nursing Facilities**
A variety of programs are located in Greeley and throughout the county. The Eldergarden program in Greeley serves the elderly in many small communities in addition to residents of Greeley and Evans.
- **Sunrise Community Health Center** has clinics in Greeley and Evans and offers comprehensive and preventative adult and pediatric medical services, dental care, and pharmacy as well as on-site lab and x-ray services.



Sunrise accepts all patients including clients who are Medicaid and Medicare enrolled, un-insured, and fully **insured**, and offers clients who are at or below 200% of the federal poverty level a sliding fee scale.

The **new** Sunrise Clinic expansion is located off Highway 85 at 2930 11th Avenue in Evans, in the old State Farm building.

- **The United Way** supports projects including food services, shelter and housing, medical, employment, family and youth programs, and aid for the elderly and disabled. In Weld County, the United Way facilitates transportation services through their financial support of Human Service agencies that are transportation providers.

They also distribute free bus passes from Greeley-Evans Transit (GET) the areas fixed-route and paratransit provider to individual agencies for their clients.

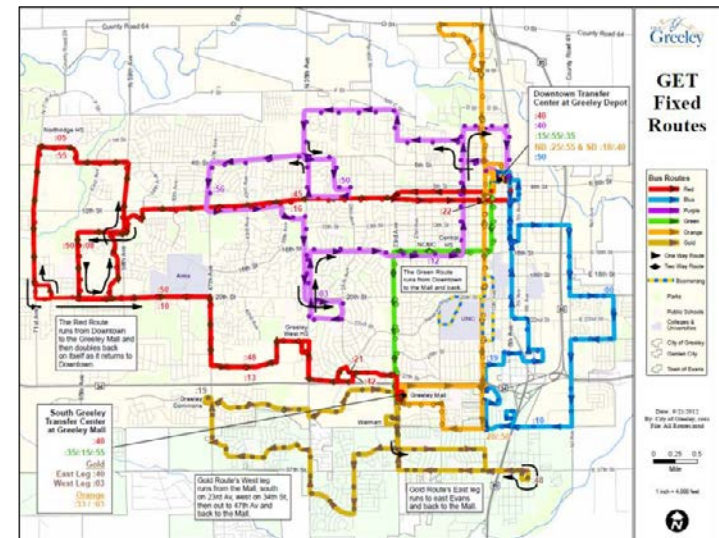
Transit Providers

Greeley-Evans Transit

The Cities of Greeley and Evans operate this fixed-route service, paratransit services, and evening demand-response services. Six fixed-routes operate on a modified grid system Monday through Friday from 6:45 a.m. to 6:45 p.m. and from 9:00 a.m. to 5:50 p.m. on Saturdays. It also operates a complementary paratransit service and a demand-response service during evenings and on Sundays.

The Boomerang route serves UNC students and operates only during the fall and spring semesters when the university is in session. The remainder of the system operates year-round.

Figure 3.1 GET Routes



As the City of Greeley has expanded to the west, the GET program has extended routes to serve major activity centers. The routes currently serve as far west as 65th Avenue. The current fixed-route serves the urbanized areas in illustrated in Figure 3-1, and the city of Evans.

Senior Resource Services (SRS) - Volunteer Transportation Program Volunteers provide transportation to the doctor's and dentist's offices, grocery shopping, senior centers, and special events for those seniors in need. As of November 2012, SRS has 172 volunteer drivers serving 360 clients. Total trips provided in 2012 was approximately 15,000.



Summary

Both counties have multiple human service agencies that provide services which cover the needs of multiple populations within each county. What constrains these agencies is the lack of funding, particularly with respect to transportation.

With few exceptions, transportation is not covered by traditional human service funding streams; however, the transportation services or lack thereof, often affect an individual's ability to seek and receive the lifestyle and medical services they need.

Compounding transportation difficulties in each county is the current lack of rural transportation. Both Larimer and Weld counties discontinued their rural paratransit services. Many agencies have stepped in to help cover the gap, particularly the larger city transit systems, but for the most part rural residents struggle to secure needed services if they do not have reliable transportation.

Finding transportation outside urban areas and during the evening hours continues to be a struggle for those who have a disability, some senior populations and for low-income individuals and families. Bridging the transportation gap both geographically and financially is critical to ensuring autonomy and independence for all citizens in the North Front Range area.