

NOTICE TO BENEFICIARIES OF PROTECTION UNDER TITLE VI

This notice is provided in compliance with 49 CFR Section 21.9 (d).

Non-discrimination Notice

The North Front Range Metropolitan Planning Organization (MPO) provides services and operates programs without regard to race, color, and national origin in compliance with Title VI. Members of the public may request additional information regarding the MPO's non-discrimination obligations by requesting a copy of the MPO's Title VI program.

Complaint Process

Any person who believes that he or she has been subjected to discrimination under Title VI on the basis of race, color or national origin may file a Title VI complaint with the MPO within 180 days from the date of the alleged discrimination. Complaints may be filed in writing and should be addressed to:

North Front Range Metropolitan Planning
Organization Title VI Program Coordinator
419 Canyon Avenue, Suite 300
Fort Collins, CO 80521

The complaint should include the following information:

- Your name and address, and a telephone number where you may be reached during business hours;
- A general description of the person(s) or class of persons injured by the alleged discriminatory act(s);
- A description of the alleged discriminatory act(s) in sufficient detail to enable Human Resources to understand what occurred, when it occurred, and the basis of the alleged discrimination complaint (race, color, or national origin);
- The letter must be signed and dated by the person filing the complaint or by someone authorized to do so on his or her behalf.

The North Front Range Metropolitan Planning Organization will use its best efforts to respond to a Title VI complaint within ninety (90) calendar days of its receipt provided that all the relevant information is received at the time of the complaint. In instances where additional information is needed, the Title VI Program Coordinator will contact the complainant in writing. Failure of the complainant to provide the requested information by a certain date may result in a delay in resolution or closure of the complaint.

***For additional information on the MPO's nondiscrimination obligations,
please call the Title VI Coordinator at 970-221-6243***

The Title VI Notice to Beneficiaries poster (Appendix F) is located in the MPO's front lobby and lunch room, and is also posted at nfrmpo.org and www.VanGoVanpools.org. The posters are highly visible and the front lobby and lunch room are fully accessible by the public. A similar notice is located in the front lobby and common areas of Elderhaus (a New Freedoms grant sub-recipient) located at 605 S. Shields Fort Collins, CO 80521 and 4825 S. Lemay Ave. Fort Collins, CO 80525.