SENIOR TRANSPORTATION COALITION

Thursday, June 1, 2017
1:30 pm - 3:00pm
Pathways Hospice, Longs Peak Room
305 Carpenter Rd. Fort Collins, CO

AGENDA

1. Welcome and introductions
2. Review of Meeting Notes (April)
3. Chair Update (Gordon)

4. Larimer County Senior Transportation Needs Report Update (Mason)

5. Discussion Items:
   • Travel Training Update (All)
   • Coordinated Public Transit/Human Services Transportation Plan (Gordon)

6. Member Updates

7. Next STC meeting – August 3, 2017

8. Adjourn
SENIOR TRANSPORTATION COALITION
APRIL 6, 2016
1:30 P.M.
PATHWAYS HOSPICE - 305 CARPENTER ROAD- LONGS PEAK ROOM

MEETING NOTES

<table>
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<tr>
<th>ATTENDEES</th>
<th>Jason Brabson</th>
<th>Sharon Courtney</th>
<th>Suzanne King</th>
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<td></td>
<td>Katy Mason</td>
<td>Gary Tomas</td>
<td>Daniel Morali</td>
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<td>Carly Sieff</td>
<td>Alex Gordon</td>
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STC Chair Updates

- Meeting notes approved as written.
- Travel training is still occurring in Loveland. Loveland has hired Katie Guthrie as a Bicycle and Pedestrian Planner. STC should reach out to the Travel Trainer at Transfort to attend the next meeting.

Discussion Items

- **ELECTIONS**
  - Gary reported he is retiring and there would need to be a new Chair for the STC. Katy nominated Alex Gordon to be the new Chair. The group approved the nomination. Alex requested there be a note taker for each meeting.
- **LARIMER COUNTY SENIOR TRANSPORT STUDY**
  - Cary Sieff from Fehr & Peers presented an update on the Larimer County Senior Transportation Needs Report. The draft is due in June. A survey is being sent to transportation providers. There were 1,500 surveys mailed out and 557 were returned. A copy of the presentation with survey analysis is available in the June STC packet. STC members discussed the need to spread awareness of existing services. Methods included newspapers, churches, libraries, the Next Door app, HOAs, websites, grocery stores, food banks, doctor’s offices, and having in-person trainings. Cary stated those in the focus groups were engaged and not as critical; they were open to discussion and new ideas.
- **COORDINATED PUBLIC TRANSIT/HUMAN SERVICES TRANSPORT PLAN**
  - Alex gave a quick overview of the NFRMPO’s 2017 Coordinated Public Transit/Human Services Transportation Plan. The Coordinated Plan is being done as part of the federal requirement, and to help assign FTA 5310 funding for the region. There has been interest through the public outreach process in technology and other strategies to help fill the gap in transportation.

Member Updates

- **THOMAS**
  - Gary announced he is retiring in June and being replaced by Connie Nelson-Cleverley.
- **MASON**
  - Katy reported there is interest in the “A Little Help” program, which is
part of the Village concept. There are four communities and Fort Collins has been identified as a potential place. There is a potential meeting in June. They hope to incorporate CSU into the program.

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<th>SHARON</th>
<th>Sharon stated she met with COPIRG to discuss the lack of funding and how it can cause issues.</th>
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<td>MORALI</td>
<td>Larimer County is working on an online mapping tool for rating infrastructure.</td>
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**Next Meeting: Thursday, August 3, 2017 - 1:30 to 3:00pm**
Pathways Hospice/Aspen Room - 305 Carpenter Road, Fort Collins

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<th>ADJOURN</th>
<th>Meeting adjourned at 3:06 p.m.</th>
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2017

Senior Transportation Coalition Meeting Schedule

Pathways Hospice · Long’s Peak Room · 305 Carpenter Rd. · Fort Collins, CO

1st Thursday of every other month:

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<th>February 2nd</th>
<th>August 3rd</th>
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<td>April 6th</td>
<td>October 5th</td>
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<td>June 1st</td>
<td>December 7th</td>
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** STC meetings may be canceled up to three days in advance of the meeting at the discretion of the STC Chair. For the most current meeting information, please contact Alex Gordon at (970) 416-2023 or agordon@nfrmpo.org.
Project Purpose.

Provide recommendations that improve mobility, convenience, safety and ease of transportation options for older adults in unincorporated Larimer County.

Project Need.

Challenging conditions for older adults traveling from and within unincorporated Larimer County:
- Lack of transportation options
- Poor connectivity to Transfort and COLT
- Complex set of options that are not intuitive
- Transit services run infrequently and inconsistently
- Pedestrian facilities are limited
Three Tasks

1. Data Collection
   a. Existing resources review
   b. Best practices
2. Outreach
   a. Focus groups
   b. Survey
3. Recommendations Report
   a. Recommendations
   b. Final report

Timeline

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<td>Task 3: Recommendations and Report</td>
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<td>Task 4: Coordination</td>
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Survey Administration

- Surveys mailed to 1,500 households
- 3 contacts with each household
- 557 completed (40%)
- Results weighted to reflect older adult community
Nearly all survey respondents in unincorporated Larimer County report regularly driving.

- Drive myself in a personal vehicle: 98%
- Get a ride: 57%
- Walk: 52%
- Bicycle: 27%
- Bus, shuttle, rideshare, etc.: <10%

When those respondents who do regularly drive were asked whether they would continue to live where they do if they were no longer able to drive, only a third said they definitely would.

- No: 28%
- Maybe: 38%
- Yes: 34%

Survey respondents who drove were attached to driving:

- Somewhat likely, 33%
- Very likely, 5%
- Not at all likely, 62%
Only 7% of survey respondents said they had trouble finding transportation one or more times in the last three months.

About 4 in 10 respondents reported having difficulties with one or more activities that could impact mobility, such as walking a quarter mile, climbing stairs, hearing or seeing.

About 1 in 10 respondents reported using an assistive device such as a cane, walker or wheelchair.
Respondents would use door to door service much more than drop-off 3 blocks away:

- If the service dropped me off exactly at my destination:
  - Very likely: 51%
  - Somewhat likely: 27%
  - Other: 22%

- If the service dropped me off about 3 blocks from my destination:
  - Very likely: 14%
  - Somewhat likely: 34%
  - Other: 53%

Cost was also a factor:

- If the cost were about $0.50 per mile:
  - Very likely: 23%
  - Somewhat likely: 40%
  - Other: 37%

- If the cost were about $1 per mile:
  - Very likely: 6%
  - Somewhat likely: 29%
  - Other: 65%

- If the cost were about $1.50 per mile:
  - Very likely: 4%
  - Somewhat likely: 15%
  - Other: 81%

Using a computer or smartphone was not much of a factor:

- If I could see on my computer or smartphone exactly when the ride would arrive:
  - Very likely: 54%
  - Somewhat likely: 32%
  - Other: 14%

- If I could use a smartphone or computer to schedule the ride if I wanted:
  - Very likely: 33%
  - Somewhat likely: 31%
  - Other: 36%

- If I had to phone a call center to schedule the ride:
  - Very likely: 25%
  - Somewhat likely: 44%
  - Other: 31%
Sharing a ride with people they did not know is not a big deterrent

If I had to share the ride with people I do not know

- Very likely: 18%
- Somewhat likely: 42%
- Likely: 60%

Percent of respondents

Shorter wait times were not a big deterrent

If I had to schedule the trip 3 hours before I wanted to make it

- Very likely: 34%
- Somewhat likely: 36%
- Likely: 70%

If I had to schedule the trip 4 hours before I wanted to make it

- Very likely: 36%
- Somewhat likely: 43%
- Likely: 63%

If I had to schedule the trip the day before I wanted to make it

- Very likely: 20%
- Somewhat likely: 41%
- Likely: 63%

Most respondents were comfortable using technology

1. Using a computer to send and receive email
   - Very comfortable: 70%
   - Somewhat comfortable: 11%
   - A little bit comfortable: 19%

2. Using smartphone apps like maps or texting
   - Very comfortable: 34%
   - Somewhat comfortable: 14%
   - A little bit comfortable: 52%

3. Using a computer for financial transactions
   - Very comfortable: 54%
   - Somewhat comfortable: 14%
   - A little bit comfortable: 32%

4. Sharing rides with people I do not know
   - Very comfortable: 13%
   - Somewhat comfortable: 19%
   - A little bit comfortable: 68%
Focus Groups Attendance.

• 57 attendees at 4 focus groups
• Qualified participants and observers (service providers, mayor, incorporated, younger)
• Structured feedback and open ended conversation
  ○ Existing conditions
  ○ Recommendations
• Regional and countywide feedback

Focus Groups Attendance.

- Attendees Age
- Do you Commonly Drive?

Focus Groups Feedback.

• Need a range of service options: cost, flexibility, door to door and with local stops, mobility assistance, sharing rides with strangers, technology
• Weekly fixed route shuttles
• Volunteer driver programs
• Demand-based door to door service
• Increased education of programs and services
Next Steps.

• Homework:
  • Provide final recommendations
  • Email to Carly or Katy by Friday, April 21st

• Next STC Meeting (June):
  • Present final draft of document

wrap up

questions?

Carly Sieff
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C.Sieff@fehrandpeers.com