VanGo is the nationally-recognized vanpool program of the North Front Range Metropolitan Planning Organization (NFRMPO). This dashboard (VanGo Metrics) provides a snapshot of the program’s “vitals” – 1) Sales and Marketing, 2) Operations, and 3) Billing. The document will be updated online monthly to provide transparency regarding the operating efficiency of the program to the hundreds of vanpoolers it serves.

**VanGo Metrics 2017**

http://nfrmpo.org/vango/

**Guaranteed Ride Home**

**Miles Saved - Year to Date:**

- January: 447,139
- February: 420,812
- March: 466,871
- April: 448,502
- May: 367,496
- June: 361,143
- July: 373,679
- August: 539,854
- September: 337,612
- October: 420,946
- November: 5,326
- December: 4,755

**Match Search Tracking**

**Email Leads**

**Phone Leads**

**Billing Accounts**

**Account Attention**

**Late Fees & Rider Incentives**

**Collections**

**KEY**

Sales and Marketing | VanGo Operations | VanGo Billing | Phone - 1.800.332.0950 | Website - www.vangovanpools.org / www.nfrmpo.org