



Larimer County Mobility Committee (LCMC)–AGENDA
June 17, 2019
1:30 – 3:30 p.m.

Call-in information:
(844) 844-0414
Code: 274639#

<https://join.freeconferencecall.com/nfrmpo>

1. **Call Meeting to Order, Welcome**
2. **Review of Agenda**
3. **Public Comment (2 minutes each)**
4. **Approval of May 30, 2019 Meeting Minutes**

PRESENTATIONS

No items this month.

ACTION ITEMS

No items this month.

DISCUSSION ITEMS

- | | |
|---|-----------------|
| 1) Introductions | All |
| 2) Vision and Goals | Hamilton |
| 3) System Specifications: Desired vs. Critical System Functionality | Hamilton |
| 4) Involving Riders | Gordon |
| 5) Next Steps | Hamilton/Gordon |

LCMC MEMBER REPORTS

4. **Final Public Comment (2 minutes each)**
5. **Next Month’s Agenda Topic Suggestions**
6. **Next LCMC Meeting: July 2019**

Larimer County Mobility Committee (LCMC)—MINUTES

May 30, 2019

1:36 p.m. – 3:18 p.m.

1. Call Meeting to Order, Welcome and Introductions

Attendees: Angela Woodall, Foothills Gateway; Jill Couch, Pro-31 Safe Driving, LLC; Jim Becker, PAFC; Ruth Fletcher-Carter, RAFT; Brooke Bettolo, Larimer County Department of Health and Environment, Built Environment Program; Katie Guthrie, Loveland Public Works; Kathy Murphey, TransitPlus; Erica Hamilton, TransitPlus; Chelsey Voden, NWCCOG; Michalla Fowler, zTrip; Megan Kaliczak, zTrip; Suzette Mallette, NFRMPO; Katy Mason, Larimer County Office on Aging; Cari Brown, The Arc of Larimer County; Bridie Whaley, COLT; Lisa Bitzer, Via Mobility; Alex Gordon, NFRMPO

On Phone: Annabelle Phillips, Transfort; Darby Remley, CO Division of Vocational Rehabilitation

2. Review of Agenda

3. Public Comment (2 minutes each)

No public comment received.

4. Approval of March 21, 2019 Meeting Minutes

Katy moved to approve the meeting minutes. Cari seconded the motion, and it was approved unanimously.

ACTION ITEMS

No items this month.

DISCUSSION ITEMS

1) Introductions

Erica asked to share stories where their work positively impacted a client. Erica, Cari, Katie, Ruth, and Lisa all shared heartwarming stories.

2) Presentation

TransitPlus

Erica presented about the background of the project, including previous grants. Erica noted technology will change over time so the project and recommendations must be nimble. The presentation noted three possible call center options: informational hotline; ride scheduling for one provider; and coordinated center for multiple providers. Suzette noted she wants all three and they could be phased. Ruth asked for clarification about whether this project is focused on all citizens or older adults and individuals with disabilities. The group noted the project should benefit older adults and individuals with disabilities, which will then benefit everybody. Ruth also noted the need for data to take to County Commissioners. Katy asked if this project will look at solutions for the gaps addressed in the Needs Assessment. Erica noted it would. Ruth asked what resources are needed for each level of service, and Erica responded this is part of the discussion. It will be an iterative process. Jim noted the group should skip working with one provider, because the NADTC grant has shown the providers are willing to work together. Erica noted some providers still have some hesitancy based on the survey that was distributed. Cari noted she was concerned about caregivers.



3) Vision and Goals

The group discussed the vision of the project and the expected goals needed to achieve that vision. LCMC members noted cost choices, reliability, willingness to share rides, one stop for complaints, and scheduling multiple trips as the overall goal. The group came up with the following vision statement:

“A coordinated system that schedules rides across multiple providers with seamless and accessible options for users”

Important goal areas include caregivers, scheduling multiple rides at a time, flexibility, optimizing trips for users and providers, flexible payment and invoicing, increasing efficiency, tracking passenger info, eligible, and accurate information, and educating riders on what they are eligible for. Alex will work with Erica and Kathy on refining goals to bring back to the group.

4) Proposed Meeting Schedule

The TransitPlus team suggested additional dates for the LCMC to meet during the project. Alex will send out meeting invites.

5) NADTC Grant Update

Becker

Jim reported the project has begun rolling. The goal is to have three ride providers give rides. RAFT, zTrip, Heart&SOUL Paratransit, and SAINT are the providers involved. Via has the providers in their system, ready to give rides. Multiple rides have already been provided. The site visit from the NADTC grantor will be on July 10, 2019.

6) Travel Training Update

Gordon

Alex reported there are a Spanish-language and older adult travel training being planned. COLT, Transfort, and the Chilson Senior Center are partnering on regional travel trainings this summer.

LCMC MEMBER REPORTS

Bridie – COLT will be adding an extra hour of service each weeknight starting July 1. COLT is also testing the ETA Spot App, which shows live locations of the buses.

Lisa – Via is working on new software.

Katy – the Office on Aging worked with Via to purchase a new vehicle for Estes Park.

Cari – The Arc of Larimer County has a grant available for assistive technology for anyone with a disability with no age restriction. An Open House will be held on June 4.

Jill – Working on a CarFit event for the fall with the Senior Transportation Coalition.

Jim – Will be attending the AARP conference in Maine, where rural transportation will be a track.

Ruth – Working on NADTC grant; putting together Berthoud Transportation Summit with the Town, hopefully in July.

Brooke – Built Environment Program is working with the Family Center on panel surveys to reduce outreach fatigue. A new transit survey will be distributed starting June 1. They are looking for 100 people.

Katie – Loveland has started the update to the long-range Transportation Master Plan update, which will include a new Transit Master Plan. Outreach will be a major part of this.

5. Final Public Comment (2 minutes each)

6. Next Month's Agenda Topic Suggestions

7. Next LCMC Meeting: Monday, June 17, 2019