

Larimer County Mobility Committee (LCMC)—AGENDA
March 18, 2021
1:30 – 3:00 p.m.

Call-in information:

(312) 757-3121

Code: 854-584-525

<https://www.gotomeet.me/NFRMPO/lcmc>

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1. Call Meeting to Order, Welcome, Introductions
 2. Review of Agenda
 3. Public Comment (*2 minutes each*)
 4. Approval of January 21, 2021 Meeting Minutes
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PRESENTATIONS

- 1) **A Little Help** Morgan
Organizational background and explanation of programs/services for older adults in region

ACTION ITEMS

- 1) **Meeting Schedule Change** Schmitt/Gordon
Proposal to cancel 9/16 meeting for joint meeting with WCMC on 8/24 to discuss Coordinated Plan

DISCUSSION ITEMS

- 1) **Vaccination Discussion** Schmitt/All
Updates on vaccine transportation project and discussion about ongoing needs
- 2) **Coordinated Plan and 2021 Work Plan Discussion** Gordon
Updates and identifying priority projects/efforts
- 3) **Executive Committee Elections** Schmitt/All
Explanation of Chair/Vice-Chair Responsibilities and Elections

MOBILITY MANAGER UPDATE

Website and branding update

LCMC MEMBER REPORTS

5. Final Public Comment (*2 minutes each*)
6. Next Month's Agenda Topic Suggestions
7. Next LCMC Meeting: May 20, 2021

Larimer County Mobility Committee (LCMC)—MINUTES

January 21, 2021

1:33 p.m. – 2:57 p.m.

1. Call Meeting to Order, Welcome and Introductions

- Anna Russo, Chair, Transfort
- Jim Becker, Citizen
- Rachel Bolin, CDOT
- Cari Brown, Arc of Larimer County
- Joan Brucha, CDPHE
- Jody Dettmer-Johnson, Division of Vocational Rehab
- Ruth Fletcher-Carter, RAFT
- Megan Garbarino, Foothills Gateway
- Katlyn Kelly, Transfort
- Lauren Leary, United Way of Larimer County
- Nicole Limoges, Larimer County Office on Aging
- Jason Morgan, A Little Help
- Connie Nelson-Cleverley, SAINT
- Jason Proctor, United Way of Larimer County
- Cate Townley, CDPHE

NFRMPO staff: Alex Gordon, Cory Schmitt

2. Review of Agenda

3. Public Comment (2 minutes each)

No public comment received.

4. Approval of November 19, 2020 Meeting Minutes

Russo moved to approve the meeting minutes. Becker seconded the motion, which was approved unanimously.

PRESENTATIONS

1) Transfort (Russo) – Russo described Transfort’s operations, including its three transit centers, fares, and schedules. A single ride costs \$1.25 or \$0.60 for older adults, individuals with disabilities, and Medicaid recipients. During COVID-19, Transfort suspended fares and has not set a date to return to charging fares. Transfort offers three kinds of group fares: Passfort, which charges \$50 per annual pass; Ride Assist, which offers free single-ride tickets and reduced fare monthly and annual passes; and conference passes.

Transfort operates 22 routes between the general hours of 5:30 a.m. and 10:30 p.m. Monday through Saturday. Although Transfort introduced 365-day service, including Sundays and holidays, the service has been suspended due to COVID. All buses have two wheelchair locations, and bus drivers are trained to use them. Transfort operates Dial-a-Ride for trips within ¾-mile of a fixed route service. Trips are \$2.50 each way, and an application is required.

During COVID, Transfort has required face masks and capacity limits, only allowing 50 percent of seated capacity. Buses are cleaned nightly. Front doors are only used by individuals in wheelchairs,



otherwise back-door boarding is the norm. For routes that are suspended, Transfort offers on-demand taxi services from bus stops to transit centers or other locations along bus routes.

Upcoming projects for Transfort included the north Fort Collins maintenance facility, investment in the West Elizabeth corridor based on recommendations in the West Elizabeth Enhanced Travel Corridor study, MAX on North College Avenue, and ADA bus stop and shelter upgrades.

Jason Morgan from A Little Help offered to present in March.

DISCUSSION ITEMS

- 1) Transportation to Vaccination Discussion** – Schmitt introduced the conversation to this point related to vaccine rollout and the need for transportation. Partners mentioned the One Call/One Click Center as a good, centralized place for information about transportation. Fletcher-Carter stated older adults do not want to have to call multiple numbers to sign up for a vaccination appointment and find transportation, and therefore supports the NFRMPO's involvement to cut down on stress for older adults. RAFT will drop their three-day advance notice requirement to help get people to vaccination appointments.

Brown asked about drivers waiting for their riders during and after their appointment. Kelly stated Transfort has been having internal conversations on this topic. Most providers stated they will wait, but the group discussed potential issues if there is a reaction to the vaccination. The group also discussed potential HIPAA requirements, specifically sharing information between providers. The group will discuss how to share information in future conversations.

Townley stated CDPHE has heard issues include wait times, where people can wait safely after their vaccination, issues with potential inclement weather, and late night appointments. Townley stated CDPHE is trying to identify ways to help in the process.

Leary explained the Ride United program, which provided non-emergency rides on Lyft. United Way has identified vaccinations as an eligible purpose. The Resource Navigators have been trained on how to use the program. Rides can be provided to and from appointments but can only be scheduled from 8:00 to 4:30 p.m. United Way and Lyft are working on an operations plan. People in need can preschedule appointments. Fletcher-Carter identified some potential issues in rural parts of the county. Leary explained United Way is also working on identifying and deploying volunteers, including for the Call Center and for transportation providers if needed.

Limoges stated the Larimer County Office on Aging is working on a supplemental call for projects to help ease the vaccine burden.

Morgan explained A Little Help can provide a code for a free ride without time stipulations on Lyft. Their goal is to get people vaccinated safely and will help find ways to make that happen.

Volunteers want to help and have accepted they will wait after vaccinations. Morgan is working with volunteers to help identify emergency and flexible people to provide rides as needed.

The group discussed how many people might need help with transportation to vaccines. Morgan stated A Little Help has about 250 members. Morgan and Fletcher-Carter stated their existing clients will probably reach out to them instead of a call center. The group recommended reaching



out to some of the local health systems to find out how many people have identified transportation as a barrier.

Townley stated the Governor has identified specialized transportation providers as within Group 1B for vaccinations. The Governor is also looking at what is needed to support the 70+ and Medicaid populations with transportation to vaccinations.

Russo asked how to sign up people who do not use or have access to technology for vaccinations. Leary stated 2-1-1 can help as the Resource Navigators are being trained. There is also a Colorado Help Line. Limoges stated people can call the Office on Aging for assistance as well.

- 2) 2021 Work Plan and Elections** – The group identified the *2021 Coordinated Public Transit/Human Services Transportation Plan*, the One Call/One Click Center, vaccinations, electric vehicles and infrastructure, and transportation as a barrier to employment as projects to focus on in 2021. Schmitt explained the intention to create an Executive Committee to help guide meetings and efforts. This will be discussed further in March.

MOBILITY MANAGER UPDATE

1) Website and marketing update –

Due to time constraints, this update was provided via email following the meeting

The attached PowerPoint is a brand concept for the One Call/One Click Center. We will be working with a professional graphic designer to polish this concept into a complete RideNoCo brand for use on the website, outreach materials, etc. My questions for the group:

1. Thoughts on the name? Slogan?
2. Which of the three formats of the "Connecting You and Northern Colorado" slogan do you prefer?
3. Any other thoughts, comments, questions about the direction we're heading in for the One Call/One Click Center brand identity?"

The NFRMPO is proceeding with the creation of the Phase 1 Website for the One Call/One Click Center that will create a centralized resource hub for individuals to identify the best transportation options to meet their needs in Larimer and Weld Counties. This Phase 1 Website and Call Center is planned to launch in Summer 2021. Future phases of the project will build in added capabilities and features such as trip discovery, trip scheduling, and trip payment software. We will share and discuss the website vendor finalists and their proposals for feedback at the March LCMC meeting before making a decision and moving forward on the project. Feel free to reach out to Cory Schmitt at cschmitt@nfrmpo.org for any questions or comments about the project.

LCMC MEMBER REPORTS

- Fletcher-Carter explained RAFT became its own non-profit in January 2021.

5. Final Public Comment (2 minutes each)

No public comment received.



6. Next Month's Agenda Topic Suggestions

7. Next LCMC Meeting: March 18, 2021

Regional Mobility Executive Committee

Purpose: The Regional Mobility Executive Committee will provide leadership and enhance communication between the Larimer County Mobility Committee (LCMC) and Weld County Mobility Committee (WCMC) surrounding shared needs and priorities related to mobility in the region.

Members:

- NFRMPO Mobility Manager and Mobility Coordinator
- Chair and Vice Chair of Larimer County Mobility Committee
- Chair and Vice Chair of Weld County Mobility Committee

Responsibilities:

- Chair (or Vice-Chair in Chair's absence) leads Mobility Committee meetings and helps provide guidance to the group.

Expectations:

- One bi-monthly 30-minute meeting between NFRMPO staff and County Mobility Committee Chair and/or Vice Chair two weeks prior to scheduled Mobility Committee meeting to discuss and set agenda.
 - LCMC:
 - 5/6, 7/1, 11/4
 - WCMC:
 - 4/13, 6/8, 10/12, 11/22
- Four 30-minute meetings as a Regional Mobility Executive Committee to discuss previous meetings, shared needs, and opportunities for collaboration.
 - Following April WCMC, June WCMC, Following August Joint Meeting, and December WCMC (Dates TBD)

Note: Mobility Committees are not advocacy groups, but rather a forum for regional collaboration and partnerships, and finding ways to improve the mobility of older adults, individuals with disabilities, and other vulnerable populations. The Mobility Committees may make recommendations to the Planning Council on specific topics, but these will only follow discussion with and consensus from the entire Mobility Committee. Additionally, any action taken by a Mobility Committee will be on behalf of the group, not the specific member agency.

2021

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 LCMC Meetings

 WCMC Meetings

 Mobility and Access Priority Group