



Larimer County Mobility Committee (LCMC)—AGENDA

July 15, 2021

1:30 – 3:00 p.m.

Call-in information:

(312) 757-3121

Code: 854-584-525

<https://www.gotomeet.me/NFRMPO/lcmc>

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- 1. Call Meeting to Order, Welcome, Introductions**
 - 2. Review of Agenda**
 - 3. Public Comment (2 minutes each)**
 - 4. Approval of May 27, 2021 Meeting Minutes**
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PRESENTATIONS

- 1) Town of Estes Park** Solesbee
Overview of transit projects in the Town of Estes Park

ANNOUNCEMENTS

- 1) MAX North College Extension CAC** Johnson
The City of Fort Collins is seeking community members who live in north Fort Collins near College Avenue to participate in a Community Advisory Committee for the North College MAX Extension.

DISCUSSION ITEMS

- 1) Via Mobility Pilot Updates** Schmitt/Bitzer
Status of project, outreach, survey, and anticipated service operations.
- 2) NEMT Updates** Schmitt
Statewide brokerage change; no changes for Larimer County
- 3) Meeting Preference** All
Preferences between virtual, in person, or hybrid moving forward.

MOBILITY MANAGER UPDATE

- New Rider's Guide, website progress, grant applications Schmitt

LCMC MEMBER REPORTS

- 5. Final Public Comment (2 minutes each)**
- 6. Next Month's Agenda Topic Suggestions**
- 7. Next Meetings:**
 - **Joint Regional Meeting:** August 24, 2021 – Windsor/Severance Library from 1-4pm
 - **Next LCMC Meeting:** November 18, 2021

Larimer County Mobility Committee (LCMC)—MINUTES

May 27, 2021

1:34 p.m. – 2:53 p.m.

1. Call Meeting to Order, Welcome and Introductions

- Jim Becker, Citizen
- Ruth Fletcher-Carter, RAFT
- Bridie Whaley, COLT
- Megan Garbarino, Foothills Gateway
- Lorye McLeod, PAFC
- Steve Courts, A Little Help
- Megan Kaliczak, zTrip
- Connie Nelson-Cleverley, SAINT
- Darlene Kilpatrick, Red Feather Lakes Library

NFRMPO staff: Cory Schmitt, Hanna Johnson

2. Review of Agenda**3. Public Comment (2 minutes each)**

No public comment received.

4. Approval of March 18, 2021 Meeting Minutes

Nelson-Cleverley moved to approve the meeting minutes, and Becker seconded. The motion passed unanimously.

PRESENTATIONS

- 1) A Little Help** – Courts presented information regarding A Little Help organization. They serve people 55 years and older so aging adults can stay in their homes living independently longer. In a recent volunteer event, a group of people helped clean up a large 2-acre property. Northern Colorado volunteers are from across the region, including Fort Collins, Loveland, and Windsor. The organization started in Denver about 15 years ago and has now moved to Northern Colorado. In the Northern Colorado area, they have about 205 older adult members requesting service. They have 11 staff across the state, and the staff helps recruit people to help with various needs. The services are quite diverse, everything from yard work to IT help to care calls to combat social isolation. The largest demographic are aged widows. They help provide transportation, too; they provide more transportation services in the Denver Metro Area than in Northern Colorado. They help with medical appointments across jurisdictional barriers fairly often. They screen volunteers for license and insurance. This organization fills gaps when ride providers can't provide service to someone. They have a "pay what you can" membership fee, but some members do not pay anything while others may pay more. They also receive donations and grant funding along with funds acquired through fundraising efforts. Schmitt has contact information for this organization.



DISCUSSION ITEMS

- 1) CASTA Conference Recap** – Schmitt and Fletcher-Carter discussed the CASTA conference. Fletcher-Carter chose the manager training program, which kept her busy for most of the conference. She had training regarding electric vehicles. Schmitt attended a variety of sessions. The most interesting piece for him was a session regarding the Colorado Springs One Call/One Click Center (OCOCC). They were able to roll out their OCOCC last August, and it was very well received. Colorado Springs OCOCC is on RouteMatch which has been implemented in such a way that allows the various ride providers to still schedule their own rides while allowing communication and cross-scheduling between providers when needed. The ride providers in that area are proud that they can say “no” less often to their riders and can match riders to providers more seamlessly. Schmitt outlined how there were multiple sessions regarding guidance for the COVID relief funds such as the American Rescue Plan (ARP); these funds do not have to be spent until 2029 or allocated until 2024. The Colorado Springs OCOCC may present to the group sometime soon. Fletcher-Carter noted that RouteMatch’s pricing is somewhat preventative for small providers. Additionally, the group discussed how Unite Us wants to be a social service referral hub. It may be helpful for that organization to present to the group too. This organization just opened the Northern Colorado hub. It is funded by Kaiser Permanente which makes it available at no cost to social service agencies. Transportation service information is built into the platform. Schmitt and Fletcher-Carter also announced that there will be a fall CASTA conference in Grand Junction; Schmitt will share out the information.
- 2) Vaccine Transportation and Post-Pandemic Outlook** – Schmitt asked group how ridership and the availability of volunteers is going now that the pandemic is easing. Schmitt noted the Vaccine Transportation phone number has received 38 calls and 29 requests for rides. Kaliczak has noticed a huge increase in ridership; starting in June, more of their partners will be open, so they anticipate ridership and operations going “back to normal.” Whaley noted that COLT’s ridership is improving, too; some riders are pushing back on wearing masks. Fletcher-Carter received an email from the Federal Transportation Administration (FTA) stating that masks will be required for agencies and organizations receiving federal funding until at least September 15, when the FTA will reassess if masks are still needed. Nelson-Cleverley has noticed that ridership is increasing gradually, but they are still at about half-capacity.
- 3) Potential Via Mobility Pilot** – Schmitt noted that more official announcements will be coming soon regarding the Via Mobility Pilot. He provided some background on the project: Via reached out to NFRMPO staff to share that Via had additional COVID-relief funding and wanted to explore the possibility of expanding into rural portions of Larimer and Weld counties to provide additional transportation options—particularly in the southern portions of the counties. Proposed service boundaries are rural portions south of US34 and west of Weld County Route 49. They are anticipating this pilot service will run from July 1st to December 31st. Fletcher-Carter noted that if RAFT riders expressed a desire to go somewhere deeper into Boulder County than RAFT normally serves, they can refer those clients to Via. Schmitt noted that this pilot will provide helpful data to



better understand demand for service beyond the pilot window and assist with pursuing long-term funding for the expansion. Becker noted that there could be funding opportunities from the rural communities in southern Weld County that benefit from this program (Johnstown, Milliken, Platteville, etc.).

- 4) Vehicle Maintenance Options & Plans** – Kilpatrick explained that her organization purchased a shuttle van as a resource for the Red Feather community to provide service from Red Feather Lakes to Fort Collins a few times a week. She wanted to reach out to see if they could partner with LCMC ride providers for maintenance and coordination in case the shuttle breaks down. Becker gave some background information regarding the intent and origins of the program. In some cases the program will be with volunteers and individual vehicles. Fletcher-Carter discussed how RAFT asked for bids from various auto-repair facilities in Berthoud, and they have had a good experience. RAFT went to Via so they could receive maintenance for the ADA ramp, and Via services the ramp twice a year. They try to keep the vehicle well maintained so that breakdowns do not happen, and they subscribe to a road-side-assistance service. Whaley stated that if they wanted to partner with another governmental entity, such as COLT, they may have to do an IGA or MOU, which has a lot of paperwork. She also noted that something on a smaller scale, such as what RAFT does, may be easier as the organization starts. Fletcher-Carter stated that in their experience, the community businesses provide a lot of deals for the non-profit organizations. Kaliczak stated that zTrip has had a hard time finding providers in the Fort Collins area that are able to service larger vehicles. In their experience Houska Automotive has been the best option for helping service their larger vehicles. Kaliczak also said she would look into whether zTrip's shop could be able to provide support as well.

MOBILITY MANAGER UPDATE

- 1) Staffing** – Hanna Johnson, new full-time employee
- 2) Website and marketing update** – Need beta testers of different abilities and populations to ensure website is accessible and inclusive. Please let Schmitt know if you are interested.

LCMC MEMBER REPORTS

- Whaley –COLT receiving 3 new buses in April 2022. Discussions regarding COVID money now, and they should have more updates soon.
- Becker – helping the North 40 Mountain Alliance. Excited to get more connected through the OCOCC and website. Hopeful to get more outreach in northern Larimer County.
- Kaliczak – zTrip seeing increase in ridership. Struggling to get more drivers back right now.
- Garbarino – they are still operating with limited capacity. They also need additional staffing.
- Nelson-Cleverley – no updates.

Final Public Comment (2 minutes each)

No public comment received.

5. Next Month's Agenda Topic Suggestions



Schmitt will present more formally regarding OCOCC progress and updates. Estes Park may present regarding their projects. Fletcher-Carson requested that Via give an update about pilot if running by July meeting.

6. Next LCMC Meeting: July 15, 2021



North Front Range
Metropolitan
Planning
Organization



Connecting You & Northern Colorado

The **RideNoCo Rider's Guide** serves as a resource to help individuals get where they want and need to go in Larimer and Weld counties and beyond in the state of Colorado.

A program of the North Front Range Metropolitan Planning Organization (NFRMPO), **RideNoCo** is a central hub to discover transportation options in the Northern Colorado region. For personalized support finding the best mobility options to meet your needs, please contact a Mobility staff person between the hours of 8am-5pm, Monday-Friday:



(970) 514-3636

mobility@nfrmpo.org

A full list of regional transportation options can be found online at www.ridenoco.org



Connect With Us



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RIDE
NOCO

Rider's Guide



CONNECTING YOU & NORTHERN COLORADO



419 Canyon Avenue, Suite 300
Fort Collins, CO 80521
www.nfrmpo.org



Public Transit

Public transit agencies offer a variety of services:

Fixed Route service stops along an established path at designated bus stops at specific times.

Paratransit complements fixed route service to serve individuals with disabilities as required by federal law.

Demand-Response services pick passengers up by request. This type of service tends to be for older adults (60+) or adults (18+) with a disability but may be open to the general public.



Transfort—Fort Collins

ridetransfort.com

Fixed Route: (970) 221-6620

Dial-a-Ride/Taxi Paratransit: (970) 224-6066



COLT—City of Loveland Transit

cityofloveland.org/transit

Fixed Route: (970) 962-2700

Dial-a-Ride/Taxi Paratransit: (970) 224-6066



GET—Greeley Evans Transit

greeleyevanstransit.com

Fixed Route & Paratransit: (970) 350-9287

Demand-Response: (970) 350-9290



BATS—Berthoud Area Transportation System

berthoud.org/departments/berthoud-area-transportation-system-bats

Demand-Response: (970) 334-5816



Volunteer/Non-Profit

Non-profit organizations provide mobility options in the region through paid & volunteer drivers. More details can be found on the next page.



SAINT—Fort Collins & Loveland

saintvolunteertransportation.org

Demand-Response: (970) 223-8604



RAFT—Rural Berthoud

berthoudraft.org

Demand-Response: (970) 532-0808



60+Ride—Weld County

60plusride.org

Demand-Response: (303) 447-9636



Via—Estes Park & Southern Weld & Larimer

viacolorado.org

Demand-Response/Paratransit: (303) 447-2848



Commercial Service

These organizations provide additional mobility options in the region for a fee.



Heart&SOUL—Weld & Larimer Counties

heartandsoulparatransit.com

Demand-Response: (970) 690-3338



zTrip—Weld & Larimer Counties

ztrip.com/northern-colorado

Taxi: (970) 224-2222



Regional Service

The following services connect riders between communities and across regions.



FLEX—Fort Collins > Loveland > Longmont > Boulder

ridetransfort.com/flex

Fixed Route: (970) 221-6620



Poudre Express—Greeley > Windsor > Fort Collins

greeleyevanstransit.com/regional

Fixed Route: (970) 350-9290



Bustang

ridebustang.com

Fixed Route: (800) 900-3011

Routes Servicing Northern Colorado:

Fort Collins > Loveland > Denver

Estes Park > Lyons > Boulder > Denver

Sterling > Greeley > Denver (Coming Soon)



VanGo—Commuter Vanpool

vangovanpools.org

Commuter Service: (800) 332-0950

VanGo Vanpool Services is a commuter-based service where at least four people begin and end their commutes in similar areas. Monthly vanpool fees vary by route.



Ride Hailing—Uber & Lyft

Apps available in Apple Store and Google Play. Provide rides for a fee.



GoGoGrandparent allows individuals to use Lyft and Uber without a smartphone.

(885) 464-6872

gogograndparent.com

Select Human Service Transportation Providers

The following agencies specialize in providing transportation services for older adults and individuals with disabilities (18+) in the region. These agencies do not charge a fare to ride but do encourage donations.

Questions?

For additional assistance with trip planning, call RideNoCo at (970) 514-3636

A complete list of transportation options can be found at www.ridenoco.org

For more resources for aging adults, please contact:

Larimer County Office on Aging:
(970) 998-7750

Weld County Area Agency on Aging:
(970) 400-6952

60+ Ride of Weld County

Serves: All of Weld County

60plusride.org | 970-352-9348

Fares: Donations encouraged.

Service Hours: 24/7 but dependent on volunteer availability. Must be scheduled between 9am-4pm, Monday-Friday



Via Mobility Services

Serves: Estes Park & Southern Weld & Larimer

viacolorado.org | 303-447-9636

Fares: No cost

Service Hours: 8am-3:30pm, Monday-Friday



Rural Alternative for Transportation (RAFT)

Serves: Rural Berthoud*

berthoudraft.org | 970-532-0808

*Berthoud Fire Protection District (Larimer County) to Berthoud, Loveland, Longmont for adults 60+ and adults (18+) with disabilities.

Fares: Donations encouraged.

Service Hours: 8am-4pm, Monday-Friday



Senior Alternatives in Transportation (SAINT)

Serves: Fort Collins & Loveland

saintvolunteertransportation.org
970-344-5816

Fares: Donations encouraged.

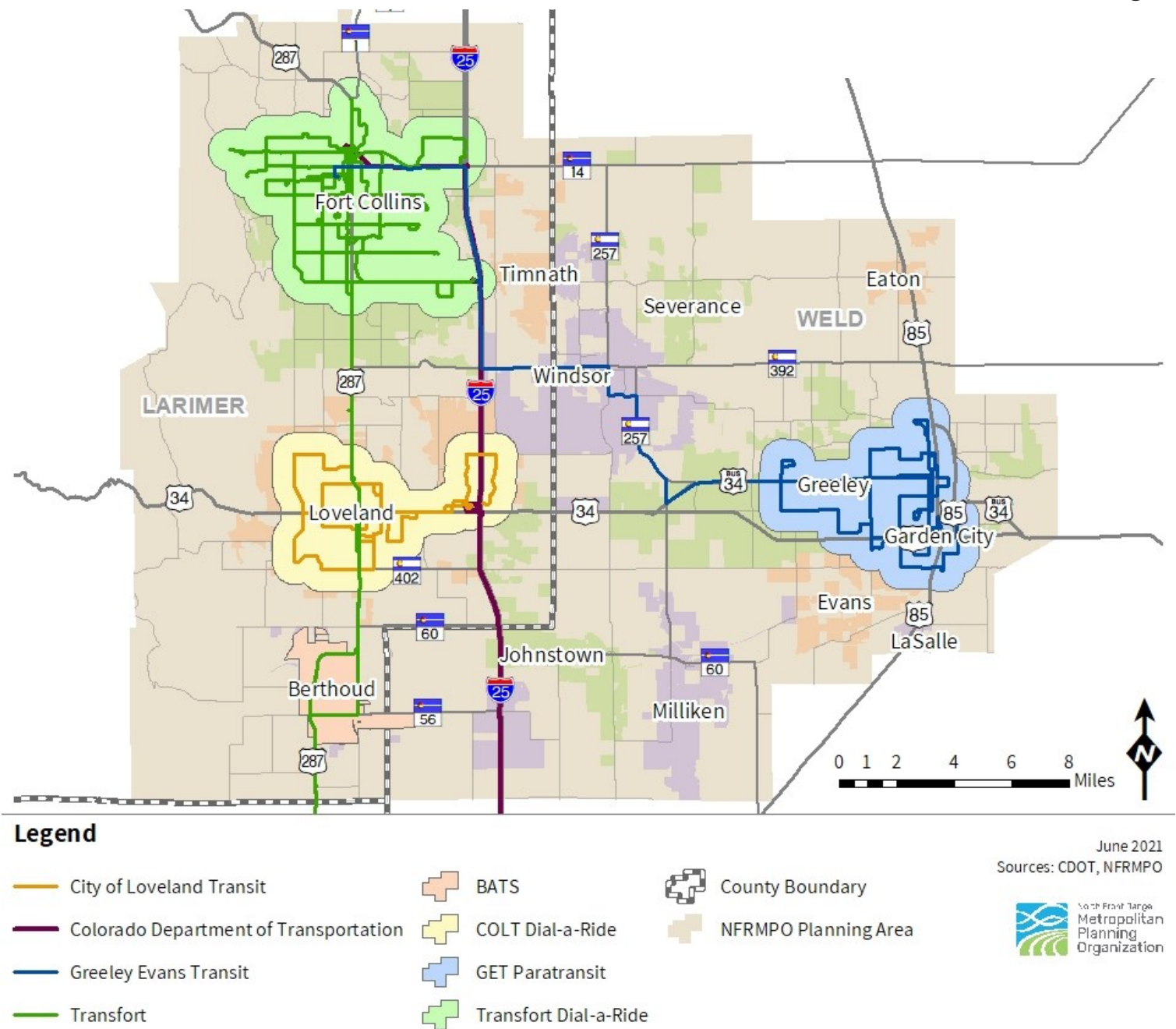
Service Hours: 8:15am-4pm, Monday-Friday



SAINT Volunteer Transportation

Regional Mobility Map

Public transit agencies provide a variety of fixed route, paratransit, and demand-response services within and between communities across the Northern Colorado region.



2021

JANUARY

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FEBRUARY

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AUGUST

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SEPTEMBER

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NOVEMBER


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DECEMBER

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 LCMC Meetings

 WCMC Meetings

 Joint Mobility Meeting

 Mobility and Access Priority Group