



Larimer County Mobility Committee (LCMC)—AGENDA

November 18, 2021

1:30 – 3:00 p.m.

Call-in information:

(312) 757-3121

Code: 854-584-525

<https://www.gotomeet.me/NFRMPO/lcmc>

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- 1. Call Meeting to Order, Welcome, Introductions**
 - 2. Review of Agenda**
 - 3. Public Comment (*2 minutes each*)**
 - 4. Approval of July 15, 2021 Meeting Minutes**
-

PRESENTATIONS

- | | |
|--|---------|
| 1) West Elizabeth Corridor Update | Dempsey |
| Progress on West Elizabeth BRT project | |

ACTION ITEMS

- | | |
|--|--------|
| 1) NFRMPO Coordinated Plan | Gordon |
| Feedback from Joint Mobility and formal approval of Plan | |

DISCUSSION ITEMS

- | | |
|---|---------|
| 1) Northern Colorado Clean Cities Electrification Project | Lopez |
| Serving low-income households through discounted rides and EV infrastructure | |
| 2) Office on Aging Funding Opportunity | Schmitt |
| ARPA funds available to support transportation providers; LCOA wishes to hear needs | |
| 3) 2022 Meeting Calendar | Schmitt |
| Meetings will be hybrid; 2 Joint Mobility Meetings in 2022 | |

MOBILITY MANAGER UPDATE

- | | |
|---|---------|
| RideNoCo Website Launch & Technology Steering Committee | Schmitt |
|---|---------|

LCMC MEMBER REPORTS

- 5. Final Public Comment (*2 minutes each*)**
- 6. Next Month's Agenda Topic Suggestions**
- 7. Next Meetings:**
 - **Next LCMC Meeting:** January 20th, 2022
 - **Next Joint Mobility Meeting:** March 17th, 2022



Larimer County Mobility Committee (LCMC)—MINUTES

July 15, 2021

1:34 p.m. – 2:53 p.m.

1. Call Meeting to Order, Welcome and Introductions

- Bridie Whaley, COLT
- Nicole Limoges, Larimer County Office on Aging
- Vanessa Solesbee, Town of Estes Park
- Megan Garbarino, Foothills Gateway
- Lorye McLeod, PAFC
- Connie Nelson-Cleverley, SAINT
- Anna Russo, TranFort
- Katlyn Kelly TransFort
- Darlene Kilpatrick, North 40 Mountain Alliance
- Jan Rowe, CDOT
- Megan Kaliczak, zTrip

NFRMPO staff: Cory Schmitt, Hanna Johnson

2. Review of Agenda

3. Public Comment (2 minutes each)

No public comment received.

4. Approval of March 18, 2021 Meeting Minutes

Nelson-Cleverley moved to approve the meeting minutes, and Solesbee seconded. The motion passed unanimously.

PRESENTATIONS

- 1) Town of Estes Park** – Solesbee shared details about Estes Park Transit. Roughly 4-5 million people visit Estes Park annually, and she noted that although much of the traffic is for Rocky Mountain National Park, roughly 40% of traffic is drawn by the Town of Estes Park. Estes Park's sales tax was only down 6% from 2019 to 2020 during the pandemic. Estes Transit provides fixed route service with route deviation supplement; there are 6 routes within the Town limits. Most routes are seasonal until 2020. Bustang to Estes is back this summer during the weekend. The original Bustang to Estes pilot occurred for 6 weeks in 2019. Estes received \$5339(c) and \$5339(b) funds for electric buses, funds for transit infrastructure, CDOT Revitalizing Main Streets, CARES and CRRSAA funds, and they are currently applying for \$5311 admin funds for next fiscal year. Currently, they are working on fleet electrification; 33% of the fleet is currently electric. Solesbee noted some of the challenges to going electric: maintenance and reliability, learning curve for staff, and specialized repair needs. After a year, the electric vehicles are working well, and staff has gotten used to the new vehicle type. Estes is working on the following goals: integrating a second electric trolley, creating new facility for the trolleys, stabilizing funding, expanding winter service, bringing riders back, and improving the rider experience.



ANNOUNCEMENTS

- 1) **MAX North College Extension CAC** – Russo shared that Transfort is expanding MAX along North College Avenue, and they are currently doing outreach and engagement for the planning portion of that project. Currently Transfort is looking for community members who live or work in the North College area to sit on the Citizen Advisory Committee (CAC). There will also be a Business Advisory Committee for businesses along the corridor. Community members who sit on the CAC are compensated for their time, and the first meeting is at the end of July. If members have ideas for community members in the area, please feel free to reach out to Transfort or NFRMPO staff.

DISCUSSION ITEMS

- 1) **Via Mobility Pilot Updates**– Schmitt shared details about the Via Mobility Pilot, which starts August 2nd, 2021 and will run through December 31st, 2021. Via will provide rides at no cost to the rider for people living in the blue service area defined by [this map](#). The vehicle Via will use is wheelchair accessible, and they can provide door-through-door service if requested. The pilot can take residents within the service area anywhere within the service area as well as to Boulder County, Loveland, Greeley/Evans, Frederick/Firestone/Dacono, and Brighton. Johnson shared that NFRMPO staff is currently collecting [surveys](#) about the Via Pilot that will help guide the final destinations served. Additionally, she is working on community outreach in the area to make people aware of the pilot, and she asked LCMC members to reach out to her if they have recommended contacts she should reach out to about this Pilot.
- 2) **NEMT Updates** – Schmitt provided the update that the state of Colorado’s statewide Non-Emergent Medical Transportation (NEMT) brokerage with IntelliRide ended on July 1st and has reverted back to the original nine county metro brokerage, which includes Larimer and Weld counties.
- 3) **Meeting Preference** – Schmitt asked members’ meeting preferences between virtual, going completely back to in person, or having a hybrid option. Solesbee appreciates having a hybrid option. Russo, Garbarino, Nelson-Cleverley agree. There were no objections to meetings being hybrid in-person and virtual beginning with the January 2022 meeting.

MOBILITY MANAGER UPDATE

- 1) **New Rider’s Guide** – LCMC members can view the [updated version on the NFRMPO website](#).
- 2) **Provider’s Guide Update** – Anticipate an email from Johnson requesting a review of the information related to your organization.
- 3) **Website and marketing update** – The RideNoCo [website](#) will launch in August, and there is currently a landing page. The call center will be officially launching in conjunction with the website



in early August as well. The Trip Discovery component of the One Call/One Click Center Project will entail building GTFS-Flex databases for human service transportation providers in the region and integrating them with databases from public transit agencies in a custom trip-planning tool to be housed on the RideNoCo website.

- 4) **Grant Applications** – Schmitt shared that the MPO has submitted applications to CDOT for continued funding across the entirety of Larimer and Weld counties. The Mobility program has secured a 5-year commitment of local match funding for rural portions of Larimer and Weld Counties.
- 5) **DriveNoCo**- A central place to post driver positions for our partners. Please send Schmitt or Johnson job postings as they become available for application.

LCMC MEMBER REPORTS

- Kelly, Transfort – TransFort secured funding for electric buses.
- Russo, Transfort – West Elizabeth Corridor, trying to gain [public input](#). By the end of 2021, TransFort is hoping to have 20% of the design. All TransFort routes in service again. Only suspended service is Sunday and Holidays. TransFort is having a difficult time finding drivers.
- Garbarino, Foothills Gateway – still having a difficulty finding staff, but they are running full routes if riders and drivers are vaccinated.
- Limoges, Larimer County Office on Aging– Wellington Senior Center will have a new bus arriving within the next few months.

Final Public Comment *(2 minutes each)*

No public comment received.

Next Month's Agenda Topic Suggestions

Interest in having a more formal presentation about the West Elizabeth Corridor project at the November meeting.

Upcoming Meetings:

- a. Joint Meeting: August 24th from 1-4 PM at the Windsor-Severance Library
- b. LCMC Meeting: November 18th



Coordinated Plan


Larimer County Mobility Committee




North Front Range
Metropolitan
Planning
Organization

November 18, 2021


1



Background



North Front Range
Metropolitan
Planning
Organization



- Updated every four years
- Focus on older adults, individuals with disabilities, and low-income adults
- Strategic plan for Coordinated Transit (Mobility) in the region – ***not just RideNoCo***
- Analyze existing conditions, identify mobility gaps, and strategize improvements

LCMC – Coordinated Plan

2

2

What we heard



- How do I get between communities?
- Rural residents need more support / I live in a new neighborhood not served by transit
- Transportation can be expensive
- I didn't know that service existed!
- Funding is very limited, so service is limited



3

LCMC – Coordinated Plan

3

Where did we hear it?



- Digital survey
- Joint Mobility Committee meeting
- Mobility Committee meetings
- Public meetings – Transportation Boards, Disability Commissions, and Senior Advisory Boards
- 30-day public comment

4

LCMC – Coordinated Plan

4

What do we do?



- Coordination
- Education and Communication
- Collaboration
- Infrastructure and Funding
- Non-Mobility Improvements



5

LCMC – Coordinated Plan

5

What happens next?



- Larimer County Mobility Committee Action: November 18
- Planning Council adoption: December 2

6

LCMC – Coordinated Plan

6



Questions?



Alex Gordon, PTP
Transportation Planner III
(970) 289-8279
agordon@nfrmpo.org

Cory Schmitt
Mobility Manager
(970) 999-0072
cschmitt@nfrmpo.org

Hanna Johnson
Mobility Coordinator
(970) 672-0677
hjohnson@nfrmpo.org

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EXECUTIVE SUMMARY



60+ Ride driver and passenger. Image Credit: 60+ Ride

BACKGROUND

The purpose of the **2017 Coordinated Public Transit/Human Services Transportation Plan (Coordinated Plan)** is to identify transportation issues, service overlaps, and gaps for older adults and individuals with disabilities within the urbanized portions of Larimer and Weld counties as well as goals and strategies to address these identified issues.

As a recipient of FTA §5310 funds, the NFRMPO updates the **Coordinated Plan** every four years

with guidance from the Larimer and Weld County Mobility Committees, local stakeholders, transportation providers, and other members of the public. The need for improved transportation for older adults and individuals with disabilities has been known and continues to be an issue in both large and small communities within the NFRMPO region. Current programs and strategies are not enough to meet this growing demand.

RECOMMENDED STRATEGIES

Throughout the **Coordinated Plan** development process, stakeholders identified issues with transportation availability, specifically for trips that cross municipal or county boundaries; transportation affordability for rural areas, if transportation options exist; a lack of awareness about what services exist; and finding enough transit drivers to maintain levels of service. The following recommended strategies were drafted to address these concerns.

Strategy 1: Coordination

Local transportation providers, human service agencies, stakeholders, and other community groups will work together to reduce barriers for access to transportation. An example of this strategy is RideNoCo, the NFRMPO's One Call/One Click Center program.

Strategy 2: Education

Disparate programs exist for vulnerable populations to meet their basic needs, so there should be an investment in travel training, cross-promotion, and proactive educational campaigns like the Rider's Guides.

Strategy 3: Collaboration

Similar to coordination, transportation providers, human service agencies, stakeholders, and other community groups work best when they work together. These face-to-face or digital networks can make it easier to share strategies. Examples include the Larimer County and Weld County Mobility Committees, which meet bi-monthly.

Strategy 4: Infrastructure and Funding

Additional funding and service is important to addressing goals. Programs like Dial-a-Taxi, new and replacement vehicles, and local assistance to apply for new grants can be useful tools to improve service for vulnerable populations.

Strategy 5: Non-Transportation improvements

Funding guidelines can limit cross-sector strategies, but transportation and mobility are related to many day-to-day activities. Addressing transportation access during zoning, identifying options for active transportation to address public health concerns, and other non-transportation focused strategies can help reduce demand for specialized services.

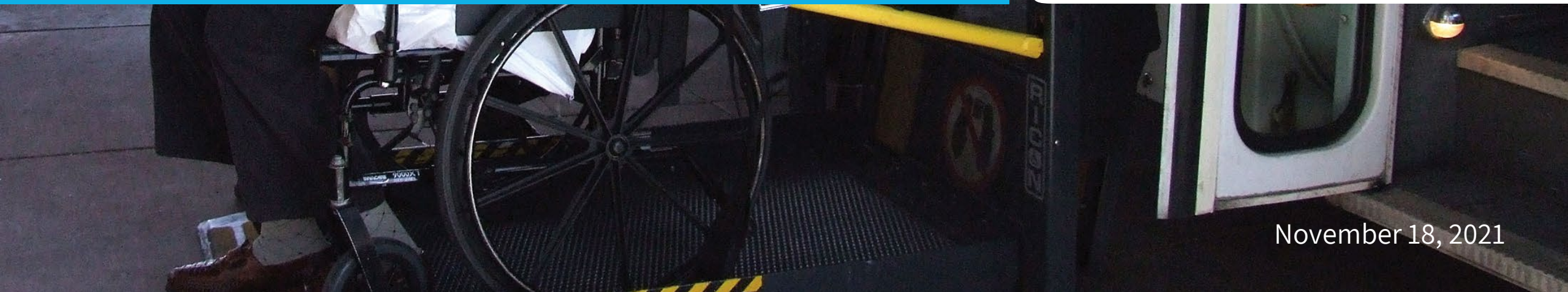


RideNoCo Technology Steering Committee

Larimer County Mobility Committee



North Front Range
Metropolitan
Planning
Organization



November 18, 2021

Connecting You & Northern Colorado

Connecting You & Northern Colorado
embodies the two overarching goals of the
program:

1. Improving **individual mobility**, particularly for vulnerable groups such as older adults, individuals with disabilities, lower income individuals, and people who do not speak English as a first language.
2. Improving **regional mobility** through enhanced coordination and collaboration among regional public and private transportation providers, especially in rural areas of Larimer & Weld counties.



Connecting You & Northern Colorado

RideNoCo is a system that:

The vision of RideNoCo is to **develop a coordinated system that schedules rides across multiple providers with seamless and accessible options for users.**

1 2 3

Is **simple** for anyone to easily find information about available transportation options



Has **robust financial capabilities** related to trip costs, trip payment, invoicing, and eligibility



Provides and shares accurate information to allow for **data-driven decisions**



Empowers and enables providers to share trips to make the best use of vehicles and provide more rides

A Phased Approach

Phase 1

2021

Website + Call Center

- Introduction of RideNoCo
- Central hub to identify transportation options across region and beyond

Phase 2

2022

Trip Discovery

- Ability to find and plan trips on public transit and human service providers in region
- Utilizing GTFS-Flex technology

Phase 3

2023

Trip Dispatching

- Find, plan, and book ride in one place across multiple providers
- Flexibility for transportation providers to schedule riders across different agencies

Ongoing-Data Collection: Where are mobility needs being met and where do gaps remain?

A Phased Approach

Phase 1

2021

Website + Call Center

- Introduction of RideNoCo
- Central hub to identify transportation options across region and beyond

Phase 2

2022

Trip Discovery

- Ability to find and plan trips on public transit and human service providers in region
- Utilizing GTFS-Flex technology

Phase 3

2023

Trip Dispatching

- Find, plan, and book ride in one place across multiple providers
- Flexibility for transportation providers to schedule riders across different agencies

Ongoing-Data Collection: Where are mobility needs being met and where do gaps remain?

Phase 3: Trip Dispatching

Phase 3 2023

- **Take lessons learned from regional peers**
 - Incorporate best practices from past efforts
- **Empower providers and riders**
 - Find, book, and pay for ride in one place
- **Form Technology Steering Committee**
 - Arrive at a system that meets the wants and needs of providers

Vision

A coordinated scheduling system that schedules rides across multiple providers with seamless and accessible options for users



Listen



Formulate



Evaluate



Guide

Timeline: Steering Committee

- **Fall 2021:** Technology Steering Committee members recruited
- **Winter 2021/2022:** Committee defines scope and objectives for trip scheduling and guides RFP creation
- **Spring 2022:** RFP released and vendor selected
- **Summer 2022:** Project underway
- **Winter 2022/2023:** Scheduling platform debuts



Who We're Looking For



Providers: Agencies that are interested in participating in a shared scheduling platform



Riders: Individuals that would be using platform to request and schedule rides



Caregivers: Individuals that would be using platform to request and schedule rides on client's behalf



Other Stakeholders: Agencies whose work touches or is impacted by transportation access or the lack thereof

Does this sound like you?

Cory Schmitt

Mobility Manager

cschmitt@nfrmpo.org

(970) 999-0072

RideNoCo

8am-5pm, M-F

mobility@nfrmpo.org

(970) 514-3636

2022 Mobility Meeting Dates

(PROPOSED)

Mobility Committees:

- January 20th (LCMC)
- February 22nd (WCMC) – United Way of Weld County (814 9th St., Greeley, CO 80631)
- **March 17th (Joint Regional Mobility)**
- April 26th (WCMC)
- May 19th (LCMC)
- June 28th (WCMC)
- July 21st (LCMC)
- August 30th (WCMC)
- September 15th (LCMC)
- **October 25th (Joint Regional Mobility)**
- November 17th (LCMC)
- December 13th (WCMC)

Mobility & Access Priority Group:

- February 3rd
- April 7th
- June 2nd --> Workshop?
- August 4th
- October 6th
- December 1st --> Workshop/Holiday Celebration?

Format: 4 virtual, 2 in-person workshops

2021

JANUARY

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NOVEMBER

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LCMC Meetings



WCMC Meetings



Joint Mobility Meeting



Mobility and Access Priority Group