



**Joint Regional Mobility Meeting —AGENDA**

**March 17, 2022**

**1:00 – 4:00 p.m.**

**Windsor Community Recreation Center – Buckeye/Redwood Room (250 11<sup>th</sup> St. Windsor, CO 80550)**

**Call-in information:**

**[Click here to join the meeting](#)**

**[+1 970-822-7967,,852414562#](#)**

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**[WELCOME + INTRODUCTIONS \(1:00-1:30PM\)](#)**

- |                              |         |
|------------------------------|---------|
| <b>1) Overview of Agenda</b> | Schmitt |
| <b>2) Introductions</b>      | All     |

**[PRESENTATIONS \(1:30-2:00PM\)](#)**

- |                                         |                 |
|-----------------------------------------|-----------------|
| <b>1) NFRMPO MMOF Call for Projects</b> | Cunningham      |
| <b>2) RideNoCo Updates</b>              | Schmitt/Johnson |

**[BREAK \(2:00-2:10PM\)](#)**

**Snacks and refreshments to be provided**

**[MOBILITY ACTION PLAN \(WORK PLAN\) ACTIVITY \(2:10-3:45PM\)](#)**

- |                                                                 |     |
|-----------------------------------------------------------------|-----|
| <b>1) Group Goal &amp; Action Items Prioritization Activity</b> | All |
| <b>2) Report Out</b>                                            | All |

**[WRAP UP + NEXT STEPS \(3:45-4:00PM\)](#)**

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**Next Meetings:**

- **Larimer County Mobility Committee:** May 19, 2022
- **Weld County Mobility Committee:** April 26, 2022



## Joint Regional Mobility Meeting —MINUTES

August 24, 2021

1:00 p.m. – 4:00 p.m.

### 1. Call Meeting to Order, Welcome and Introductions

#### In Person:

- Cory Schmitt, NFRMPO
- Hanna Johnson, NFRMPO
- Ruth Fletcher-Carter, RAFT
- Katlyn Kelly, Transfort
- Celeste Ewert, Envision
- Kim Werners, Red Feather Lakes
- Margie Martinez, Weld United Way
- Angel Bond, Boulder County
- Jim Becker, N40MA/Citizen
- Megan Kaliczak, zTrip
- Janet Bedingfield, 60+ Ride
- Nichole Seward, Weld County AAA
- Connie Nelson-Cleverley, SAINT
- Elizabeth Relford, Weld County
- Robyn Upton, WAND
- Steve Teets, WAND

#### Virtual:

- Alex Gordon, NFRMPO
- Suzette Mallette, NFRMPO
- Lorye McLeod, PAFC
- Leiton Powell, GET
- Michelle Johnson, GET
- Bridie Smith, COLT
- Anna Russo, Transfort
- Nicole Limoges, Larimer County Office on Aging
- Olivia Egen, WCDPHE
- Kimberly Baker, LCDPHE
- Aidan Johan, Boulder County
- Meredith Greene, Nelson/Nygaard
- Ezra Pincus-Roth, Nelson/Nygaard
- Vanessa Solesbee, Estes Park
- Andrew Jones, Arc of Weld County
- Blake Van Jacobs, CDOT
- Jan Rowe, CDOT
- Kim Redd, Congressman Joe Neguse
- Dan Betts, Congressman Ken Buck

### 2. Group Introductions and Review of Agenda

Both virtual and in person attendees introduced themselves. In person Weld County Mobility Committee (WCMC) members matched with Larimer County Mobility Committee (LCMC) members for ice breaker activity.

#### Coordinated Plan

##### 1) **Boulder County Coordinated Plan Presentation (slides attached)** –Greene



Greene presented on the Boulder County Mobility and Access for All Coordinated Plan. In the past, the Denver Regional Council of Governments (DRCOG) has completed the Coordinated Public Transit/Human Services Transportation Plan (Coordinated Plan) on behalf of Boulder County and other Metro Denver counties. This plan represents the first Coordinated Plan specific to Boulder County.

Following the presentation, the group discussed several items related to the Boulder County Coordinated Plan, such as funding sources for implementing projects and priorities from the plan, whether the plan will culminate in a project-list or be bigger-picture strategies, and attention given to affordability of transportation options.

Greene said the plan is looking beyond just \$5310 funding when it comes to implementing strategies and goals outlined in the planning process and that the final product will include a combination of both specific projects and broader suggestions for improving access and mobility in Boulder County. Greene noted that the topic of affordability will be addressed throughout the plan.

## **2) NFRMPO Coordinated Plan Presentation (slides attached) – Johnson**

Johnson presented about the NFRMPO Coordinated Plan and asked the audience for feedback on the Plan's vision statement and goals. Attendees suggested examining the terminology surrounding "delivery of transit options" and the use of the word "transit" in the plan in general as it gives the impression of focusing on only larger public transit agencies rather than the whole spectrum of provider types. Clarifying questions about the definition of resiliency were also asked.

Gordon shared parallel mobility planning efforts being done by the NFRMPO, including:

- The LinkNoCo project examining regional transit corridors
- The Regional Transportation Plan, the long-range transportation plan for the region.
- Transportation Demand Management for reducing single-occupancy vehicles through a toolbox of strategies.

The group discussed examining transit service south into Boulder County in addition to Cheyenne, Wyoming, to which Gordon specified that the Wyoming study was being funded by CDOT and WYDOT and that Boulder County's current US287 Bus Rapid Transit Study is considering service needs further north into Larimer County, so there is some collaboration happening.

Bedingfield brought up that current paratransit service policies are not always conducive to serving older adults in the community. Michelle Johnson validated Bedingfield's remarks and said Greeley Evans Transit (GET) was beginning the process of examining changes to paratransit policies to make using the service less of a time demand on riders along with other ways to improve the rider experience. Fletcher-Carter also mentioned the continuing need for better communication with Non-Emergent Medical Transportation (NEMT) brokers to improve service delivery.

Relford asked if the intent of the Coordinated Plan was to aid in the creation of a list of specific projects that could be supported if funding became available, to which Gordon affirmed as a great outcome of



the planning process. Relford remarked that balancing both local and regional benefits of projects and necessary funds to expand or implement service could improve partnerships and collaboration.

### **3) Small Group Breakout Activity + Report Out (notes attached)**

The virtual group had a discussion regarding Non-Transportation Improvements. In person attendees split among the four other strategy areas: Coordination, Collaboration, Education, and Infrastructure/Funding. Each group spent 20-25 minutes discussing activities, purposes, methods, and performance measures related to each strategy area. At the end, each group reported out their findings:

- **Virtual Group: Non-Transportation Improvements**

- Takeaway: non-transportation improvements tie back into other strategy areas.

Suggested Methods:

- Coordination with land use planners and developers
- Customer service Diversity and Inclusion training, particularly related to inclusion of non-verbal users
  - Performance measure: number of complaints (Transfort, GET, COLT already track this)
  - De-escalation training
- Coordination with Emergency Management (both natural disasters and public health crises)
  - Having one central point of contact
- Guides for individuals with visual impairments and lower literacy
  - More icons and large print
  - Transfort prints in braille, available by request
- Connections to active transportation and trails
  - Having bike racks and education
  - Better infrastructure and connections between stops and trails
- Technology literacy
  - Working with IT partners
  - Boulder County has technology ambassador program
    - Aiden can set up a meeting with himself, NFRMPO staff, and Angel

- **Coordination**

- Ask that the definition be expanded to be inclusive of other organizations, groups, and stakeholders beyond just transportation providers.
- Developing reciprocity agreements for eligibility agreements
- Coordinating with health care providers
- Sharing database to track customers
- Pooled funding for trips taken
- Shared service standards so providers are accountable for customer experience



- Identifying gaps in available services
- Coordinated funding applications
- Establishing a means for cross-jurisdictional projects and services
  - Coordinating drop off locations to get riders across boundaries

- **Education**

- Purpose: bring awareness and education to people on all mobility options and provide training on how to access those resources.
- Awareness campaign
  - Physical documents/brochures. Having multiple sources (GET, Rider's Guide, Transfort, etc.)
  - QR Codes
  - Social media, yard signs, etc.
- Broaden partner organizations to provide info to people such as the hospitality and business community
- Training for partner organizations
  - Intake assessments and annual assessments
- Performance measures:
  - Increased awareness of services. Likely a survey
    - One-on-one meetings
    - Post-surveys 12 to 18 months later
  - Increased ridership with a goal to increase across the board, not just for one provider or transit type
- May want to add "communication" to this strategy

- **Collaboration**

- Coordinate an information and services exchange to share grant-writing capabilities, documents such as job descriptions, and software tools such as scheduling systems.
- Bringing in areas to the east such as Morgan County since they have needs but not as many resources
- Building relationships and growing together
  - Annexing "border" towns into service areas
  - Bridging arbitrary boundaries to serve people better

- **Infrastructure and Funding**

- Activity: inventory of current infrastructure to identify needs
  - Hard infrastructure: vehicles, etc.
  - Soft infrastructure: volunteers, organizational capacity, etc.
- Method:
  - Outreach to stakeholders for infrastructure needs
    - Then look for appropriate funding opportunities
- Performance Measure:
  - Where did the funding go?



- How much funding was obtained?
- Who did this help? Was there an increase in rural clients served? Was there an increase in rides?
- Decrease in vehicle breakdowns?
- Other thoughts:
  - Incorporate broadband into this focus area because technology is so important to accessing many services

### One Call/ One Click Center

#### **1) RideNoCo Roll Out Update (slides attached) – Schmitt and Johnson**

Schmitt presented about the RideNoCo launch and roll out, which is taking a phased approach:

- Phase I: Website and call center
- Phase II: Trip Discovery with GTFS-Flex technology
- Phase III: Trip Dispatching

Schmitt demo'd the pre-beta RideNoCo website that is due to launch at the beginning of September. Fletcher-Carter asked how quickly provider information could be updated on the website, to which Schmitt replied instantly as the website utilizes WordPress. Johnson discussed lessons learned when doing outreach for the program thus far.

### **Next Steps for Coordinated Plan:**

**Sept 2021:** 30-day public comment period

**Oct-Nov 2021:** Bring to Weld County Mobility Committee and Larimer County Mobility Committee for review and motion to approve Plan.

**Nov 2021:** Present to NFRMPO Planning Council for discussion.

**Dec 2021:** Present to NFRMPO Planning Council for adoption.

**2022 and beyond:** progress reviewed by mobility committees on semi-annual basis

### **Upcoming Meetings:**

- a. Weld County Mobility Committee (WCMC) Meeting: October 26<sup>th</sup>
- b. Larimer County Mobility Committee (LCMC) Meeting: November 18<sup>th</sup>

# 2022 Mobility Calendar

 LCMC  
 WCMC  
 MAPG  
 Joint Mobility

## January

Sun	Mon	Tue	Wed	Thu	Fri	Sat
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2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
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30	31					

## February

Sun	Mon	Tue	Wed	Thu	Fri	Sat
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27	28					

## March

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## April

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## May

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## June

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## July

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31						

## August

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## September

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## October

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## November

Sun	Mon	Tue	Wed	Thu	Fri	Sat
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## December

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18	19	20	21	22	23	24
25	26	27	28	29	30	31

2022 Meeting Dates:  
 1/20: LCMC  
 2/3: MAPG  
 2/22: WCMC  
 3/17: Joint  
 4/7: MAPG  
 4/26: WCMC  
 5/19: LCMC  
 6/2: MAPG  
 6/28: WCMC  
 7/21: LCMC  
 8/4: MAPG  
 8/30: WCMC  
 9/15: LCMC  
 10/6: MAPG  
 10/25: Joint  
 11/17: LCMC  
 12/1: MAPG  
 12/13: WCMC