



Larimer County Mobility Committee (LCMC)—MINUTES  
January 24<sup>th</sup>, 2023  
1:30 p.m. – 3:00 p.m.

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**1. Call Meeting to Order, Welcome and Introductions**

- Connie Nelson-Cleverley, SAINT
- Megan Kaliczak, zTrip
- Nicole Limoges, Larimer County Office on Aging
- Ari Edgely, Foothills Gateway
- Jacque Penfold, Member of the Public
- Lorraine Snow, Arc of Larimer County
- Bridie Smith, COLT
- Angela Woodall, Foothills Gateway
- Anna Russo, Transfort
- Lorye McLeod, PAFC Larimer County
- Greg Goettsch, Qualified Listeners
- Dana Klein, Town of Estes Park
- Garrett Mumma, CO Div. of Vocational Rehab
- Melvin Turner, Cheyenne VA
- Kimberly Baker, LC Health and Environment-Built Environment Team

NFRMPO staff: Cory Schmitt, Hanna Johnson

**2. Review of Agenda**

**3. Public Comment (2 minutes each)**

**Approval of November Meeting Minutes**

Kaliczak motioned to approve the November minutes. Woodall seconded the motion, and it was approved unanimously.

**ACTION ITEM**

**1) Co-Chair Elections – All**

Schmitt noted that Nelson-Cleverley and Fletcher-Carter are term limited.

Woodall nominated Kaliczak as chair and Steve Conaway from RAFT as co-chair, based on their previous interest. Seconded by Nelson-Cleverley. Approved unanimously. Schmitt will follow up with the new chair and co-chair.

**PRESENTATION & DISCUSSION**

**2) Mobility & Access Transition and PAFC Overview – McLeod / Schmitt**

Schmitt outlined the history and context for the Mobility and Access Priority Group (MAPG) within the Partnership for Age Friendly Communities (PAFC). Because the mission, goals, and membership of MAPG had so much overlap to the LCMC, it made more sense to merge these groups at this time. McLeod outlined that PAFC is part of AARP's network of Age-Friendly communities. PAFC's mission is to make Larimer County a community a place older adults can flourish as they age. PAFC values



strong community collaboration. PAFC incubates projects (usually 3-6 months in length) with Self-Directed Volunteer Teams, often made up of older adults, that are then given to community partner organizations to maintain over time. There are four priority groups: housing, health/wellness, mobility & access, and culture of aging. McLeod can be reached at [info@PAFClarimer.org](mailto:info@PAFClarimer.org)

### **RIDENOCO UPDATES**

Schmitt gave an update about RideNoCo, including progress on the Trip Discovery Tool and Trip Scheduling phases.

Schmitt went over updates on Phase Three of the Trip Scheduling Steering Committee. The Steering Committee met four times over five months and came to agreement on utilizing Transactional Data Specifications (TDS) and working with two volunteer provider software vendors currently used by local providers to make platforms TDS compliant. RideNoCo will procure RideSheet as a customer relationship management (CRM) tool and advanced call center log. The Steering Committee envisions that these technology investments will improve communication and coordination between providers.

In 2023, RideNoCo will convene a volunteer provider working group to further coordination efforts.

Schmitt outlined the Mobility Action Plan (MAP) Implementation progress and asked if the existing goals established at the beginning of 2022 still make sense moving forward into 2023.

McLeod noted that PAFC's MAPG 5-year plan goals do not completely overlap and asked if those goals could be implemented through LCMC's goals. Schmitt noted that this included walk audits and LCMC could create a separate working group if needed. Johnson noted that also including the healthcare and transportation round tables would be nice. Schmitt suggested that could be included in the last MAP goal. Kaliczak noted how important communicating between healthcare and transportation is to better serve riders. Kaliczak also wanted to clarify that these goals would be continued in 2023. She noted that adding additional specific subgoals to "educate mobility committee members" would be helpful to add more clarity to the original goal. Goettsch noted that the current description of the outreach and education goal is accurate. Schmitt noted to add "educate community members of Larimer and Weld counties on availability of transportation options through travel training". Mumma noted to specifically highlight RideNoCo as a specific source of information. Smith noted that reaching out to students specifically in the school districts would be beneficial. Adding partners from school districts and schools would be great. Smith requested to add an online travel training component. Limoges noted that the group should create an outreach plan that outlines how to do outreach about RideNoCo and transportation options. Mumma suggested that RideNoCo could disseminate information about existing travel training options through Transfort, COLT, GET, and Arc of Larimer County. Snow stated that highlighting Arc's travel training program on the RideNoCo website would be great.

Schmitt announced that the Provider Survey is out and is due in mid-February and requested that transportation providers fill that out if possible; he will send out an email reminder.



## DISCUSSION ITEMS

### **1) Mobility Case Study – All**

Johnson went over a mobility case study as a conversational problem solving activity. The scenario involved someone in a wheelchair in west Loveland (just south of W Co Rd 20 and Mariano Reservoir) who needed wheelchair transportation to regular medical appointments in Loveland; they could not afford a commercial demand-response option and they were outside of the COLT Dial-A-Ride (DAR) service area. Goettsch noted that Qualified Listeners serves that area for veterans but needs a wheelchair accessible vehicle to provide rides to veterans using wheelchairs or scooters. COLT can accommodate temporary eligibility for Dial-a-Ride, and they can serve users outside of the DAR service area if users can find a way into the COLT DAR service area. COLT is having a hard time with serving that area because there aren't a lot of businesses in that area to justify a fixed-route service. They are aware of the needs of that community, particularly as people age in place. Kaliczak notes that if there was a funding source for these type of trips, that would be beneficial. Snow asked if these were one-off situations and shared that there might be an opportunity for the Arc to provide funding for these trips via their advocates but will look further into it. In the past, Nelson-Cleverly was working with the Office on Aging to have funding where if SAINT turned down a ride for a medical appointment, the Office on Aging could reimburse a wheelchair accessible transportation provider to complete the ride. Limoges is not aware if this program is still available; would need to double check; from what she heard from their director, there was an intention to maintain this funding, but it is limited. Schmitt asked if Kaliczak has a list of their funding sources (Dial-A-Ride, Medicaid, Voc. Rehab, Dept of Human Services, etc.); zTrip has hundreds of different accounts. The process of running through funding sources with clients needing rides covered takes a lot of time for zTrip. The group suggested creating a funding flow chart to determine if people have any funding availability to cover the cost of zTrip or other taxis for one-off situations such as this in the future.

## WORKING GROUPS

### **1) Recruitment Working Group – Schmitt/All**

- a. None this month
- b. **Next Steps:**
  - i. None this month

### **2) Outreach and Education Working Group –All**

- a. **Next Steps:**
  - i. Rack Cards
    1. Johnson showed the group the new Rack Cards for RideNoCo.
    2. Woodall really liked the design and didn't want separate Rack Cards for Larimer and Weld Counties.
    3. Johnson will send out the design to the Northern Colorado Mobility Committee mailing list for final feedback prior to distributing publicly.
  - ii. Travel Training Request Form



1. Johnson briefly went over Travel Training request form and will send it out to the full Mobility Committee mailing list for feedback prior to making it public.

### TRANSFORT & COLT NEWS AND UPDATES

Russo announced Transfort's Fare Free Study survey will be out through February 15<sup>th</sup>.

Smith announced that COLT's transit center is expanding, they are likely adding another route, and a few other large changes are making their way down the pipeline this year.

### LCMC MEMBER UPDATES

Baker with Larimer County Built Environment is putting together more fact sheets and toolkits for conducting walk audits.

Klein with Estes Park Transit announced that they are working with Bustang to renew service during the summer season and acquired another electric trolley vehicle.

Snow announced that the Arc of Larimer County can do a two part travel training for adults with Intellectual and Developmental Disabilities (IDD) in Fort Collins.

Turner with VA healthcare reimburses veterans to go to and from approved VA appointments. The Veteran's Transportation Service is working on transportation from Larimer County to the Aurora VA Campus.

Penfold is from the public and wanted to get reintroduced to mobility work in Larimer County.

### **Final Public Comment (2 minutes each)**

None

### **Next Month's Agenda Topic Suggestions**

None

### **Upcoming Meetings:**

- a. **Northern Colorado Mobility Committee:** February 28<sup>th</sup> 1 to 3:30 pm at the Windsor Rec Center
- b. **LCMC Meeting:** 4<sup>th</sup> Tuesday, April 25<sup>th</sup> 1:30 to 3:00 pm Virtual