



Larimer County Mobility Committee (LCMC)—MINUTES
January 23, 2024
1:30 p.m. – 3:00 p.m.

1. Call Meeting to Order, Welcome and Introductions

- Megan Kaliczak, zTrip
- Ari Edgely, Foothills Gateway
- Jacque Penfold, Member of the Public
- Steve Conaway, RAFT
- Katlyn Kelly, Transfort
- Kimberley Aguilar-Pauli, ARC Larimer Co.
- Connie Nelson-Cleverley, SAINT
- Lorye McLeod, PAFC
- Adriana Torres, Via Mobility Services
- Kate Poppenhagen, Long Term Care Ombudsman; Larimer County Office on Aging
- Dan McDonald, Member of the Public
- Aaron Oberndorf, Division of Vocational Rehabilitation
- Cynthia Louis, Transfort
- Lisa Bitzer, Via Mobility Services
- Dana Klein, Town of Estes Park
- Melaine Royalty, Transfort

NFRMPO staff: Cory Schmitt, Brooke Bettolo & Lisa Deaton

2. Review of Agenda

3. Public Comment (2 minutes each) None

4. Approval of October 2023 Meeting Minutes

Kaliczak motioned to approve the October 2023 minutes. Louis seconded the motion, and it was approved unanimously.

INTRODUCTION + ICEBREAKER

The group introduced themselves and shared why they are passionate about mobility.

RIDENOCO UPDATES

Bettolo gave updates on new facilitation for Mobility Committees.

Schmitt gave an update on the RideNoCo Trip Scheduling Project & TDS project. By the second quarter of 2024, RideNoCo will be able to conduct the initial intake on behalf of volunteer providers. The providers will also be able to exchange riders' information and trips.

Bettolo shared the 2024 Proposed meeting calendar.

Slides can be found [here](#).

CO CHAIR ELECTIONS

Bettolo explained the process to elect or re-elect co-chairs and the expectations for the LCMC and NCMC Mobility Committee Meetings. Kaliczak shared her experience and duties of being the current co-chair. She



said that she is willing to continue. Conaway also said that he would continue unless someone else wanted to take his position.

Kaliczak volunteered herself to continue being the co-chair and motioned to re-elect Conaway. Louis seconded the motion to re-elect Kaliczak and Conaway.

PRESENTATION

Kate Poppenhagen, Long Term Care Ombudsman for Larimer County Department of Human Services, discussed regulations, rights, and considerations for Long-Term Care Communities and Transportation. Slides can be found [here](#).

Dan McDonald, a resident of Lemay Avenue Health and Rehabilitation, discussed his experiences trying to find transportation to accommodate his needs. The facility where he lives offers free medical transportation before 6pm and personal trips for a fee before 6pm.

He shared examples from providers that haven't been able to meet his needs for reasons such as the destination being outside of the service area, the provider does not operate after 6pm, or the provider does not offer wheelchair accessible vans. He once had a ride scheduled through zTrip that fell through.

McDonald expressed his frustrations trying to get past the automated system when calling zTrip.

Kelly recommended and discussed using Dial-a-Taxi and offered to follow up with more information.

Kaliczak apologized and explained zTrip has national and a Fort Collins call center and that calling the Fort Collins number will enable callers to talk to a person rather than an automated system.

Obendorf suggested to Dan that when he schedules a ride, to request the same driver and get their cell phone number.

Conaway discussed how RAFT does not charge for transportation and at times picked up people that are out of the jurisdiction. Conaway also inquired about funding and questioned if providers can contract with a facility. Poppenhagen confirmed that this might be a solution to transportation gaps like these.

Aguilar-Pauli suggested transportation training to invite long term care providers.

Kate Poppenhagen will take information back to her team to discuss and then reach out to Brooke.

Kate Poppenhagen email: poppenkm@co.larimer.co.us



DISCUSSION ITEMS

1) Presentation Sign-up

Bettolo shared Mobility [Committee Presentation Form](#) and explained the process, discussed the Safety Roundtable Event, and pointed out topics listed on the form for future discussions.

COLT AND TRANSFORT NEWS & UPDATES

Kelley reported that Transfort brought back extended service hours and days for the HORN, MAX, Route 6 and Route 7. Transfort won a \$500,000 Carbon Reduction grant to update bus stops to ADA compliance.

Royalty announced the City of Fort Collins Transportation Projects Fair will be held 2/22/2024 4:30-7:30 pm at the Northside Aztlan Community Center. The flyer for the event will be shared via email after the meeting.

LCMC MEMBER UPDATES

Conaway shared that Ruth Fletcher-Carter's Retirement celebration will be on Saturday 2/10/24, 2pm-4pm at Grace Place Church in Berthoud.

Kaliczak announced that zTrip will be opening a Denver-based operation in 2 weeks.

Final Public Comment: *(2 minutes each)*

None

Next Month's Agenda Topic Suggestions:

None

Motion to Adjourn the meeting:

Kaliczak motioned to adjourn the meeting. Kelly seconded the motion.

Upcoming Meetings:

- a. Northern Colorado Mobility Committee: February 27, 2024**
- b. LCMC Meeting: April 23, 2024**