



Larimer County Mobility Committee (LCMC)—AGENDA

January 23, 2024

1:30 – 3:00 p.m.

Virtual

Call-in information:

(970) 822-7967

Code: 728603539#

Meeting Link: [Click here to join the meeting](#)

-
1. Call Meeting to Order, Welcome, Introductions
 2. Review of Agenda
 3. Public Comment (*2 minutes each*)
 4. Approval of October 2023 Meeting Minutes

ICE BREAKER

Why are you passionate about mobility?

RIDENOCO UPDATES

Update on new facilitation for Mobility Committees

Bettolo

Update on Trip Scheduling Project & 2024 Calendar

Schmitt

PRESENTATION

Assisted Living Transportation and Community Experiences

McDonald & Poppenhagen

ACTION ITEM

2024 Co-Chair Elections

DISCUSSION

1) 2024 Presentation Sign Ups

All

2) Mobility Case Studies

Bettolo

Walkthrough of real RideNoCo call center scenarios

COLT AND TRANSFORT NEWS AND UPDATES

LCMC MEMBER REPORTS

-
5. Final Public Comment (*2 minutes each*)
 6. Next Month's Agenda Topic Suggestions
 7. Next Meetings:
 - NCMC: February 27, 2024
 - LCMC: April 23, 2024



Larimer County Mobility Committee (LCMC)—MINUTES
October 24, 2023
1:30 p.m. – 3:00 p.m.

1. Call Meeting to Order, Welcome and Introductions

- Connie Nelson-Cleverley, SAINT
- Megan Kaliczak, zTrip
- Nicole Limoges, Larimer County Office on Aging
- Ari Edgely, Foothills Gateway
- Jacque Penfold, Member of the Public
- Steve Conaway, RAFT
- Bridie Smith, COLT
- Katlyn Kelly, Transfort
- Vanessa Solesbee, Town of Estes Park
- Kimberly Baker, Larimer County Department of Health and Environment
- Anais Campbell, ARC of Larimer County
- Aaron Oberndorf, Division of Vocational Rehabilitation
- Cynthia Louis, Transfort
- Sarah Thorne, Colorado Energy Office
- Lisa Bitzer, Via Mobility Services

NFRMPO staff: Cory Schmitt & Brooke Bettolo

2. Review of Agenda

3. Public Comment (2 minutes each)

4. Approval of July Meeting Minutes

Kaliczak motioned to approve the July minutes. Oberndorf seconded the motion, and it was approved unanimously.

INTRODUCTION + ICEBREAKER

The group introduced themselves and shared who taught them to ride a bike.

PRESENTATION

1) Colorado Ebike Rebate Program – Thorne

Thorne shared a presentation about the [Colorado Ebike Rebate Program](#). Campbell asked if the staff are able to support applicants with disabilities, and they can upon request over the phone. English and Spanish flyers were shared with the group following the meeting. Oberndorf asked about resources for learning how to ride a bike. The City of Fort Collins has a [Bike Buddy program](#) and [upcoming classes](#) to support new riders. In the chat, Louis pointed out that ebikes can only ride outside the bus, but many do not fit due to the size of the tires, and that there is an issue of theft.



DISCUSSION ITEMS

2) Ebike follow up discussion- All

Conaway pointed out that poor infrastructure can still be a barrier for cycling. Kaliczak mentioned that while ebikes might not be ideal for older adults, people in rural areas, or people with disabilities, they might be a good solution for younger folks to improve mobility as they age. Kelly mentioned that the City of Fort Collins works to ensure bus stops are clear of snow, and Louis mentioned that community members can report blocked bus stops and bike lanes to her staff, and/or fill out an Access Fort Collins request. Smith stated that Loveland residents can call the main COLT number for snow removal in bike lanes and bus stops.

Thorne mentioned a grant opportunity where they are looking for projects to give ebikes to a target population. More information can be found [here](#). Campbell shared an interest in a toolkit of resources for agencies and organizations who want to support clients with intellectual and developmental disabilities, perhaps based off the travel training curriculum already created with Transfort. Schmitt suggested that Campbell attend NoCo Bike and Ped Collaborative for support.

3) Mobility Case Studies- Bettolo

Case study #1-Bettolo went over a mobility case study involving a 70-year-old man who needs ongoing rides from his home in Loveland to PVH in Fort Collins. He is not comfortable using public transportation because he walks with a cane and feels unstable.

Kelly stated that he could take Loveland paratransit then utilize a Dial-a-Taxi voucher or get him to the take FLEX in between Loveland and Fort Collins, then finish the trip with Fort Collins Dial-a-Ride. Smith recommended the same idea, that he may be able to start his ride using the Loveland paratransit, then use a Dial a Taxi voucher or take the FLEX in between. If he has Dial-a-Ride eligibility in both Loveland and Fort Collins, he may be able to bridge the gap with a Dial-a-Taxi voucher. According to Kelly, paratransit does not matter where you live, but if you can get within the service area, you can use the service as a “visitor.” Campbell shared that Disabled Resources helps people get connected with public benefits and the Arc of Larimer County can assist with Medicaid and SSI.

Case Study #2- Bettolo discussed a 60+ year old man in a wheelchair that would like to get rides to a friend’s house to north Fort Collins from the Lemay Avenue Health and Rehab Facility after 6pm.

Oberndorf said he has talked with the director of the Lemay Avenue Health and Rehab center, and he said that Columbine and the Lemay facility have reduced most leisure trip services due to budgetary restrictions. Kelly stated that if the caller qualifies for Dial-a-Ride, he can use that service depending on how far north he is going, otherwise he can use Dial-a-Taxi. Kaliczak clarified that if he has Medicaid coverage for non-medical trips, he will not be able to use Dial-a-Taxi because they have a non-medical transportation service at the facility, even though the service is no longer being provided for leisure trips. Limoges mentioned that an ombudsman is already involved with this situation and will update the group as more information becomes available.

RIDENOCO UPDATES



Schmitt gave an update Trip Scheduling project & 2024 Calendar.

ANNOUNCEMENT

Schmitt announced that there will be a Safety Roundtable at the November NCMC to talk about safety in the form of compliance, keeping drivers, passengers, and vehicles safe. The discussion will focus on what providers are doing to ensure safety and how safety can be improved as a whole.

COLT AND TRANSFORT NEWS & UPDATES

Kelly said that Transfort is still on reduced service, except for the MAX which has been extended by two hours on Friday and Saturday nights until 10pm. Transfort has been operating with an interim director and several management positions for some time, the director position has been posted and they hope to have a new director by the end of the year. The FLEX survey open house is Thursday 10/26/23 at the South Transit Center as well as an [online survey](#) that closes 10/31/2023. The on-board passenger survey has been completed; results will be made available soon.

Smith discussed the new route 7 that will be added in January 2024. There will be changes to route 3 and a new north transfer point like the Food Bank located at 37th and Garfield. A new bus is expected in December.

LCMC MEMBER UPDATES

Conway announced that Ruth Fletcher-Carter is retiring in January and the board asked him to take her place as the executive director. They are looking for a replacement for his position as Operation Assistant, which will be posted on [their website](#).

Bitzer said that VIA is doing great in Weld County and surpassed 100 trips this month. People are still registering for rides. Via is also looking to hire a new volunteer coordinator for the volunteer driver program.

Limoges contacted the Ombudsman during this meeting to inquire about the gentleman from the case study at the Lemay Facility, they are aware of his situation and are working on this issue.

Final Public Comment: *(2 minutes each)*

None

Next Month's Agenda Topic Suggestions:

None

Motion to Adjourn the meeting:

Kaliczak motioned to adjourn the meeting. Oberndorf seconded the motion.

Upcoming Meetings:

- a. Northern Colorado Mobility Committee: Nov 28, 2023
- b. LCMC Meeting: Jan 23, 2024



RideNoCo Updates

Larimer County Mobility Committee





North Front Range
Metropolitan
Planning
Organization

January 23, 2024

1

Public Comment

Are any members of the public present today that would like to make public comment?

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Approval of Last Meeting's Minutes



**Who would like to
motion to approve
the October 2023
meeting minutes?**

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Introductions + Icebreaker



**Why are you
passionate about
mobility?**

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Expanded Mobility Team




<p><u>Mobility Director</u> Cory Schmitt cschmitt@nfrmpo.org</p>	<ul style="list-style-type: none"> • Manages overall direction of Mobility Program • Leads RideNoCo implementation projects and strategic initiatives • Tertiary Call Center support
<p><u>Mobility Planner</u> Brooke Bettolo bbettolo@nfrmpo.org</p>	<ul style="list-style-type: none"> • Facilitates Mobility Committees • Oversees RideNoCo's Outreach and Travel Training programs • Responsible for creation and implementation of Coordinated Plan • Secondary Call Center support
<p><u>Mobility Specialist</u> Lisa Deaton ldeaton@nfrmpo.org</p>	<ul style="list-style-type: none"> • Primary Call Center staff • Supports Outreach and travel training activities • Point of contact for Rider's Guides and other materials

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Phased Roll Out



Phase 1 2021	Phase 2 2022	Phase 3 2023
<p><u>Website + Call Center</u></p> <ul style="list-style-type: none"> • Introduction of RideNoCo • Central hub to identify transportation options across region and beyond 	<p><u>Trip Discovery</u></p> <ul style="list-style-type: none"> • Ability to find and plan trips on public transit and human services providers in region • Utilizing F-S-Flex technology 	<p><u>Trip Scheduling</u></p> <ul style="list-style-type: none"> • Long-term vision to find, plan, and book ride in one place across multiple providers • Laying foundation for coordination as region grows by adopting Transactional Data Specifications (TDS)

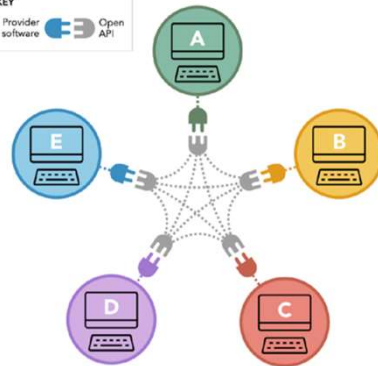
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RideNoCo Interoperability using TDS



RideNoCo Interoperability using Transactional Data Specifications (TDS)



- A: RideNoCo
 - RideSheet
- B: North 40 Mountain Alliance
 - RideSheet
- C: 60+ Ride
 - RideScheduler
- D: Berthoud RAFT
 - Spedsta
- E: SAINT
 - Spedsta

Source: AARP Public Policy Institute, "Modernizing Demand-Responsive Transportation for the Age of New Mobility"

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Phase 3: Trip Scheduling



- **The RideNoCo Coordination & TDS Integration Projects are making progress:**
 - Full Path Transit Consulting has customized **RideSheet** as a TDS-compliant CRM for RideNoCo and is in the process of implementing it as a scheduling platform for transportation initiatives in Red Feather Lakes
 - **RideSheet launched as the RideNoCo CRM on January 1st as a first step in the roll out of the Coordination Project.**
 - Full Path is working alongside two volunteer transportation scheduling platforms, **Spedsta & RideScheduler**, to make all platforms TDS-compliant for use by *SAINT, RAFT, 60+ Ride and N40MA*
 - **Engineering work is currently underway and initial business rules for the Coordination Project have been developed alongside participating providers.**
 - **Upon completion in early 2024**, RideNoCo will be able to conduct initial intake on behalf of volunteer providers and seamlessly share client info with and among providers; volunteer providers able to exchange riders and trips



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Mobility Committee Calendar



Following feedback from Northern Colorado Mobility Committee (NCMC) members, the consensus was to keep the same format of Mobility Committee meetings in 2024:

- Each Committee will meet once per quarter

2024 Proposed Meeting Calendar		
LCMC	NCMC	WCMC
January 23	February 27	March 26
April 23	May 28	June 25
July 23	August 27	September 24
October 22	November 19*	December 17

* 3rd Tuesday to avoid conflict with Thanksgiving

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Chair Elections



Co-Chair Elections



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Chair Elections



Chair Expectations:

- Attending co-chair meetings, two weeks prior to LCMC and NCMC meetings, the second Tuesday of the month from 1:30 PM to 2:00 PM
- Assisting in generating agenda items for meetings
- Supporting and assisting in facilitation of group activities

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Presentation



Dan McDonald, resident of Lemay Avenue Health
and Rehab

and

Kate Poppenhagen, Long Term Care
Ombudsman for Larimer County Department of
Human Services



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Mobility Committee Discussion



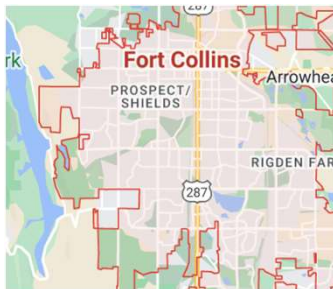
Presentation Sign up

<https://forms.gle/VfPzYXxKEaWhrtFr5>

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Mobility Case Study #1



60+ year-old woman, lives in Fort Collins and has a medical appointment in Fort Collins in January. No mobility needs, non-veteran. She has used SAINT in the past, but they end trips at 4:00pm and she is nervous that her appointment will run long and she won't get a return ride. She checked with her Insurance and she does not have transportation benefits.

What options are available for these kind of mobility needs?

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Final Call for Public Comment

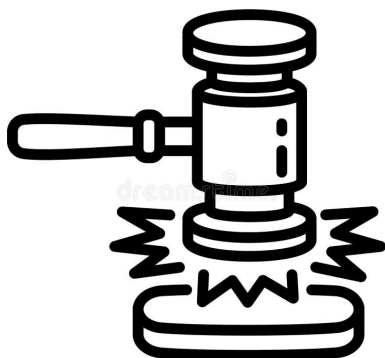


**Are any members of
the public present
today that would
like to make public
comment?**

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Meeting Adjourned



Meeting Adjourned!
**Thank you all very
much!**

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Connect with the RideNoCo Team

**Cory Schmitt**

Mobility Director

cschmitt@nfrmpo.org

(970) 999-0072

Brooke Bettolo

Mobility Planner

bbettolo@nfrmpo.org

(970) 672-0677

Lisa Deaton

Mobility Specialist

ld Eaton@nfrmpo.org

(970) 300-1076

**RideNoCo**

8am-5pm, Monday-Friday

mobility@nfrmpo.org

(970) 514-3636

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2024 Mobility Calendar

Larimer County Mobility
Committee (LCMC)
Northern Colorado
Mobility Committee
(NCMC)
Weld County Mobility
Committee (WCMC)

January

@ 7 A7
Tues. >Ubuary' & fX
1:30 - 3:00pm

February

NCMC
Tues. February 27th
1:00 - 3:30pm

March

WCMC
Tues. March 26th
1:30 - 3:00pm

April

LCMC
Tues. April 23rd
1:30 - 3:00pm

May

NCMC
Tues. May 28th
1:00 - 3:30pm

June

WCMC
Tues. June 25th
1:30 - 3:00pm

July

LCMC
Tues. July 23rd
1:30 - 3:00pm

August

NCMC
Tues. August 27th
1:00 - 3:30pm

September

WCMC
Tues. September 24th
1:30 - 3:00pm

October

LCMC
Tues. October 22nd
1:30 - 3:00pm

November

NCMC
November 19th*
***3rd Tuesday 1:00 - 3:30pm**

December

WCMC
December 17th*
***3rd Tuesday 1:30 - 3:00pm**

2024

Meeting Dates:

Jan. 23: LCMC
Feb. 27: NCMC
Mar. 26: WCMC
Apr. 23: LCMC
May 28: NCMC
June 25: WCMC
July 23: LCMC
Aug. 27: NCMC
Sept. 24: WCMC
Oct. 22: LCMC
Nov. 19: NCMC
Dec. 17: WCMC



North Front Range
Metropolitan
Planning
Organization

rideno.co

| [970-514-3636](tel:970-514-3636)

| mobility@nfrmpo.org