



Northern Colorado Mobility Committee —AGENDA

February 27, 2024

1:00 – 3:30 p.m.

Windsor Community Recreation Center – Buckeye/Redwood Room (250 11th St. Windsor, CO 80550)

WELCOME + INTRODUCTIONS (1:00-1:15 PM)

- | | |
|------------------------------|---------------|
| 1) Overview of Agenda | Mobility Team |
| 2) Introductions | All |

ACTIVITY (1:15-1:30 PM)

- | | |
|----------------------------|-----|
| 1) Speed Networking | All |
|----------------------------|-----|

PRESENTATION & ACTIVITY (1:30-2:00 PM)

- | | |
|---|--------|
| 1) NFRMPO Active Transportation Plan | Rouser |
|---|--------|

BREAK (2:00-2:10 PM)

Snacks and refreshments provided.

ACTIVITY (2:10-2:30 PM)

- | | |
|---------------------------------------|-----|
| 1) Safety Roundtable Follow up | All |
|---------------------------------------|-----|

PRESENTATIONS (2:30-3:20 PM)

- | | |
|---|---------|
| 1) RideNoCo Updates | Schmitt |
| 2) Mobility Action Plan Progress | Schmitt |
| 3) Case Studies | Bettolo |

WRAP UP & MEMBER UPDATES (2:30-3:20 PM)

Next Meetings:

- **Larimer County Mobility Committee:** April 23, 2024
- **Northern Colorado Mobility Committee:** May 28, 2024
- **Weld County Mobility Committee:** March 26, 2024



Northern Colorado Mobility Committee —MINUTES

November 28, 2023

1:00 p.m. – 3:30 p.m.

1. Call Meeting to Order, Welcome and Introductions

In Person:

- Cory Schmitt, NFRMPO
- Brooke Bettolo, NFRMPO
- Lisa Deaton, NFRMPO
- Ashley Patterson, Via Mobility Services
- Angela Woodall, Foothills Gateway
- Ari Edgley, Foothills Gateway
- Celeste Ewert, Envision
- Nichole Seward, Weld County AAA
- Aaron Oberndorf, CO Division of Vocational Rehab
- Steve Teets, WAND
- Adriana Torres, Via Mobility Services
- Dena Boutwell, Via Mobility Services
- Ernest Cienfuegos-Baca, United Way-Weld
- Olga Gonzalez, Weld County Department of Public Health & Environment
- Leiton Powell, City of Greeley

Virtual:

- Hanna Johnson, City of Greeley
- Alex Gordon, NFRMPO
- Marge Martinez, United Way - Weld
- Dana Klein, Town of Estes Park
- Connie Nelson-Cleverly SAINT
- Cynthia “Lou” Louis, Transfort
- Megan Kaliczak, zTrip
- Katlyn Kelly, Transfort
- Jacque Penfold, Citizen
- Lorye McCloud, Partnership for Age Friendly Communities Larimer County

2. Group Introductions, Review of Agenda

Both virtual and in person attendees introduced themselves and their organizations.

Presentations & Activity

1) US34 TMO Update – Gordon

Gordon gave a presentation and updates on the US34 TMO project, which will establish a Transportation Management Organization (TMO) along the US34 Corridor that would connect Estes Park, Loveland and Kersey. Slides and the fact sheet can be found [here](#). Gordon gave an overview of what the TMO’s purpose is, where the funding comes from, why the US34 Corridor was prioritized, and the next steps. The NFRMPO will be hiring a consultant in January 2024 to help start up the TMO to address the priorities and reach out to stakeholders for their input.



Teets asked if there will be connectivity to the new Loveland Transit Center since the corridor only goes East to West along US34. Schmitt said that the US34 map shows the general geography of the corridor but that this doesn't indicate anything about transit service specifically, Gordon said that the aforementioned area lines up with in the LinkNoCo phase 2. Questions were asked if there is a plan to make people aware of the TMO and if there can be presentations or meetings in other communities. Schmitt asked if anyone would be interested in inviting the consultant to NCMC talk with groups and there was a lot of interest.

2) zTrip Safety Overview- “Ensuring Safety in Every Ride” – Kaliczak

Kaliczak gave a brief overview of zTrip locally and nationally, slides can be found [here](#). Their organization participates in monthly safety calls, weekly driver safety symposiums, and bi-weekly staff meetings to discuss passenger, driver, vehicle, and facility safety. Safety practices are constantly changing to prevent people from hearing and reading the same message all the time. Cameras are in each vehicle for passenger and driver safety and can track and monitor the driver's performance. Feedback and scoring are available to the drivers along with safety tips personalized to each driver's performance.

Teets asked about school cab services for students in Greeley School District RE6. Kaliczak said that she has reached out in the past to several school districts about the services that zTrip has to offer and she would be happy to reach out again if contact information was provided. Teets provided a contact. Teets asked about troubles getting medical rides or not getting picked up. Kaliczak said that Intelliride is the broker for zTrip and not all referrals from Intelliride go to zTrip.

3) Safety Roundtable Activity – Bettolo

Bettolo lead the groups into the Safety Roundtable activity, where each participant was able to provide comments on safety practices occurring and/or desired in their agencies. The activity focused on safety for riders, drivers, vehicles on the road, and organizations. Participants not affiliated with the provision of transportation services were encouraged to comment on what they think the ideal safety precautions should look like. Results of the activity will be shared with this group at the next meeting.

In the reflection portion of the activity, members discussed that the safety topics are all connected, and you cannot isolate the needs of the driver, rider, vehicle, or organization without impacting safety in the other categories. Oberndorf mentioned that there have been issues in the Trans community between passengers and drivers who did not feel safe riding with a particular gender. It had been suggested that passengers could request the gender of the driver, but this idea could lead to predatory behaviors and do more harm than good. Kaliczak said that zTrip was also considering gender selection but decided that it would not be a supportive solution for drivers and passengers. A safety solution was suggested to have real-time video and a panic button in the vehicles.



Wrap Up + Next Steps

Powell shared that COLT is adding route 7 to connect with the Poudre Express. COLT and GET use the same ticket system and transfers will be accepted between the two agencies.

Teets discussed the bus system in Western Nebraska and how they have a route from Kimball to the Denver Airport. Hoping in the future they will go to Fort Collins, Loveland, and Cheyenne, WY.

Via gave an update that the Weld County service is doing great, surpassing the ridership registration totals from the 2021/2022 pilot. As of 11/22/2023 Via has provided 130 trips and has registered 8 new riders in the month of November.

Upcoming Meetings:

- a. Larimer County Mobility Committee (LCMC) Meeting: January 23, 2024
- b. Northern Colorado Mobility Committee (NCMC) Meeting: February 27, 2024
- c. Weld County Mobility Committee (WCMC) Meeting: March 26, 2024



Northern Colorado Mobility Committee
 February 27th 1 PM – 3:30 PM
 Windsor Community Recreation Center
 250 11th St. Windsor, CO 80550
 Buckeye/Redwood Room




North Front Range
 Metropolitan
 Planning
 Organization

February 27, 2024

1

Agenda Overview



1:00 – 1:15: Welcome + Introductions

- 1) Overview of Agenda + Approval of November Meeting Minutes
- 2) Introductions

1:15 – 1:30: Activity: Speed Networking

1:30 – 2:00: Presentation and Activity:

- 1) Active Transportation Plan

2:00 – 2:10 : Break: Snacks and refreshments provided

2:10 – 2:30: Activity: Safety Roundtable Follow Up

2:30 – 3:20: Presentation: RideNoCo Updates, Mobility Action Plan Progress & Case Studies

3:20 – 3:30: Wrap Up & Member Updates

2

2

Approval of Last Meeting's Minutes



**Who would like to
motion to approve
the November 2023
meeting minutes?**

Second?

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Introductions + Icebreaker



- **Name**
- **Position**
- **Agency**
- **Favorite warm-weather activity?**

4

4

Speed Networking

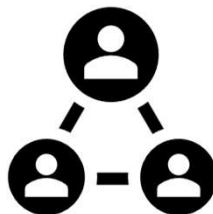


- Three rounds of 5 minutes
- **First Round:** Getting to know each other
- **Second Round:** Success stories
- **Third Round:** Mobility needs

5

5

Speed Networking



Round One

- Name, Agency, Position/Role in Agency
- Agency Mission
- Why do you participate in a Mobility Committee?
- Discuss the mobility needs of your clients

6

6

Speed Networking



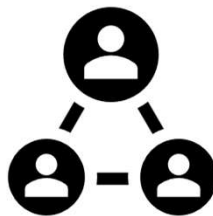
Round Two

- Share an example of how you or your agency met a client's transportation needs

7

7

Speed Networking



Round Three

- What are your organizational needs and/or priorities for mobility in 2024?

Share with the group!

8

8

Mobility Committee Discussion



Presentation Sign up

<https://forms.gle/VfPzYXxKEaWhrtFr5>

9

9

Presentation



Jerome Rouser,
North Front Range Metropolitan Planning
Organization

Active Transportation Plan




10

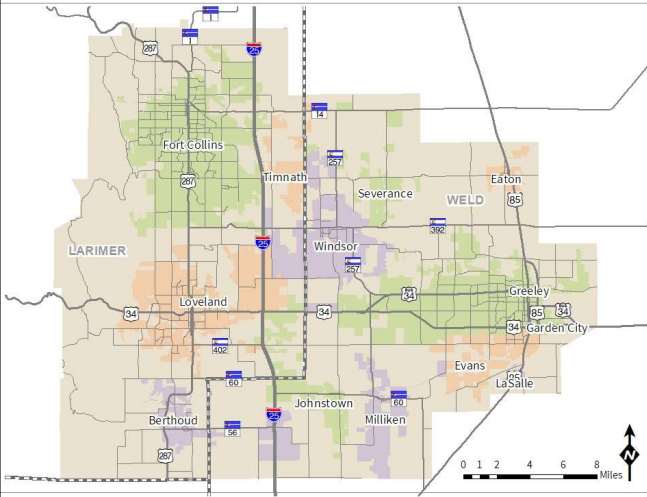
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11

The North Front Range MPO






February 2022
Sources: CDOT, NFRMPO

- 13 communities, 2 counties
- Lead the federal transportation planning process – consider all forms of transportation, including Active Transportation
- Transportation Planning for the Region:
 - 2050 Regional Transportation Plan (RTP)

Legend

County Boundary

NFRMPO Planning Area



2025 Active
Transportation Plan

12

What is Active Transportation?



Human-powered* and human-scaled modes of transportation
pedestrian (walk or roll), bicycle, scooter, skateboard, etc.

*includes electric assist



13



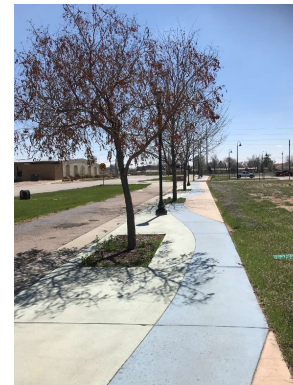
2025 [Active Transportation Plan](#)

13

What is the Active Transportation Plan (ATP)?



- An update to our shared regional vision for improved active transportation within and between communities
- A guide to active transportation planning in the region



2025 [Active Transportation Plan](#)

14

14

Outreach Strategy



Four Phases:

- **Phase 1: Goals and Problem Statement**
 - Set specific active transportation related goals
 - Identify the priorities of communities, elected officials, and stakeholders
 - Explain the purpose of the 2025 ATP and the planning process
- **Phase 2: Existing Condition/ Active Transportation Facilities Update**
 - Identify the infrastructural problems related to Active Transportation in the Region
 - Update the NFRMPO's Active Transportation facilities data
- **Phase 3: Regional Active Transportation Corridor (RATC) Visioning**
 - Discuss and identify potential projects along or impacting RATCs
 - Create vision plans for RATC corridors based on potential projects and existing plans
- **Phase 4: Closing the Feedback Loop**
 - Follow up with participants with the Draft 2025 ATP
 - Evaluate the final plans to expectations at beginning

15

[2025 Active Transportation Plan](#)

15

Timeline



Anticipated adoption: Early 2025

Phase	2023	2024				2025
	Q4	Q1	Q2	Q3	Q4	Q1
Goals and Problem Statement						
Existing Condition/ Facilities Data Update						
RATC Visioning						
Closing the Feedback Loop/Adoption						

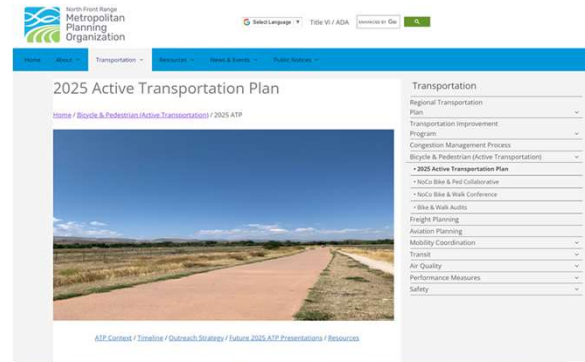
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16

Outreach Strategies



- **Project Website**
- **Active Transportation Survey**
- **Partner Presentations, including video recordings**
- **Social Media**
- **Community Conversations**
- **Discussion at Outreach Events**



17

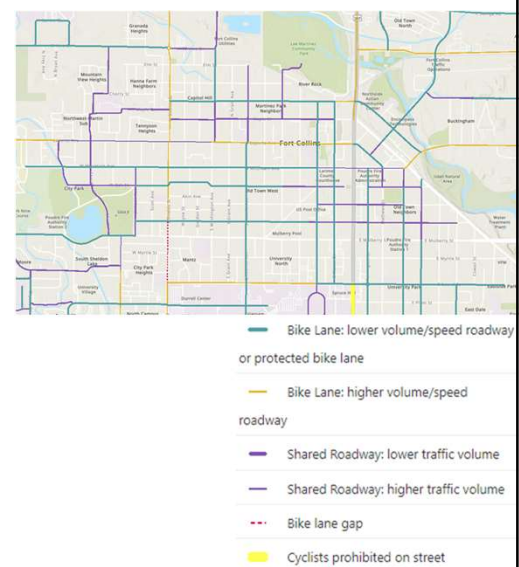
[2025 Active Transportation Plan](#)

17

Ideas for 2025 ATP



- **Regional Low Stress Network**
- **Expanded Bikeshare/Micromobility**
- **Information on Sidewalk Gap Construction Programs**
- **Expanded Economic Benefits Section**
- **Expanded E-bike Section**
- **Expanded Equity Section**
- **Relationship between Active Transportation and Transit**



18

18

Activity Questions



1. What do you see as the largest barrier to safer and more reliable biking & walking in your community?
2. I would bike more if...
3. I would walk more if...
4. Where is your favorite place to bike and/or walk?

19

2025 [Active Transportation Plan](#)

19

Next Steps



- Begin community meetings
- Distribute survey
- Continue analyzing existing data
- Compile existing resources
 - Local plans, policies, programs, and standards
 - Crash data
 - Count data
- Engage with NoCo Bike & Ped and other stakeholder groups

20

2025 [Active Transportation Plan](#)

20

Break 2:00 – 2:10



**Enjoy some snacks
and
refreshments!**



21

21

Presentation



Safety Round Table Follow Up

22

22

Safety Round Table Follow up



training
communication
accessible materials
documentation
customer service
emergency preparedness
prevention
complaints
funding

23

23

Safety Round Table Follow up



Discussion Directions

1. Make sure you have a copy of the handout
2. Share suggestions or questions after each section
3. Share if you think any information is missing

24

24

Safety Round Table Follow up



Safety for Riders

Accessible materials

- Posting the agency's Phone number, Safety Rules, Code of Conduct
 - Posted somewhere visible, large font, multiple languages

Do agencies have example documents or policies to share?

Documentation/prevention

- Having Cameras in the vehicle for both passenger and driver safety
- Conducting Regular vehicle inspections (daily pre-trip inspections, quarterly in-depth inspections?)

How do these differ for Volunteer-owned and provider-owned vehicles?

Customer Service/Training

- Ensuring clients get proper assistance/support getting into vehicles (seniors/disabled)
- Creating communication channels where the clients can make the driver aware of their support needs, and will safely follow through if there is an incident (seizures, behavioral concerns etc.)

Would it be helpful to have printable guides for any of these items?

25

25

Safety Round Table Follow up



Safety for Drivers

Communication

- Establishing and streamlining communication channels
- Ensuring drivers have a secure, reliable connection to dispatch
- Updating and establishing policies and procedures

How do these differ for Volunteer-based agencies? Or agencies with a mix of paid and volunteer drivers?

Complaints

- Creating a system for collecting and tracking complaints, follow up, and next steps

Do agencies have example documents or policies to share?

Follow Up

- Making sure there is follow up for incidents and ensuring they do not happen again. Identifying methods of communication for staff as well as those who file the report.

Would it be helpful to have printable guides for any of these items?

26

26

Safety Round Table Follow up



Safety for Vehicles on the Road

Communication

- Coordinating regular emails updates about safety, updates to policies, and discussion opportunity for resolving issues that arise.
- Procuring software tracking for accidents, response times, and communications with dispatch.

Emergency Preparedness

- Creating Emergency info cards available in each vehicle for situations ranging from damage to the vehicle, accidents, to passenger altercations.
- Creating a kit in each vehicle with safety equipment to include high-visibility vests, first aid kit, jumper cables, etc.

Is outside funding needed?

Upstream Prevention

- Making a guide for Interagency communications with other city departments to report vehicle and transportation infrastructure issues.

Would it be helpful to have printable guides for any of these items?

27

27

Safety Round Table Follow up



Organizational Safety

Emergency preparedness

- Having regular inspection by OSHA Safety consultants
- Improve the information intake process for incident reports
- Hi-vis gear for employees working amongst the vehicles on the property.

What types of inspections are currently taking place?

Training

- Increasing access to agency-wide Diversity training
- Other kinds of training- HIPAA, confidentiality, adverse weather training, OSHA, Etc.

What types of training are needed ?

Funding

- Having funding to provide staff with: training/certification, continuing education, insurance, gas, maintenance, and having enough personnel to ensure continuity of operations.

What trainings do you have for staff and drivers?

Communication

- Having written documentation at the work site of the transportation provider
 - Allowing for language access.

Would it be helpful to have printable guides for any of these items?

28

28

Safety Round Table Follow up



Activity Directions

1. Review the handout
2. Put a star on your top 5 priorities
3. Add in questions, suggestions, and important information to complete this task

29

29

Presentation



RideNoCo Updates

30

30

CDOT Call for Projects - Capital



- **FY2025 Capital Call for Projects Opens March 4th**
 - New Applicant Questionnaire Due: April 5th
 - Applications Due: May 3rd
- **The NFRMPO cannot apply on behalf of Weld County agencies but can provide technical support throughout the entire process**
 - Please contact Cory Schmitt (cschmitt@nfrmpo.org) if your agency plans to submit an application and/or would like assistance
- **Contact Audrey Dakan (audrey.dakan@state.co.us) to have your agency set up in COTRAMS to access application**
 - Robin Rocke (robin.rocke@state.co.us) is Grant Manager for region



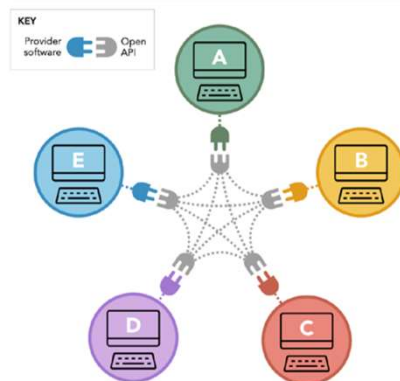
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31

RideNoCo Interoperability using TDS



RideNoCo Interoperability using Transactional Data Specifications (TDS)



- A: RideNoCo
 - [RideSheet](#)
- B: North 40 Mountain Alliance
 - [RideSheet](#)
- C: 60+ Ride
 - [RideScheduler](#)
- D: Berthoud RAFT
 - [Spedsta](#)
- E: SAINT
 - [Spedsta](#)

Source: AARP Public Policy Institute, "Modernizing Demand-Responsive Transportation for the Age of New Mobility"

32

32

Phase 3: Trip Scheduling Update



- ***The RideNoCo Coordination & TDS Integration Projects are nearing completion:***
 - Full Path Transit Consulting has customized **RideSheet** as a TDS-compliant CRM for RideNoCo and is in the process of implementing it as a scheduling platform for transportation initiatives in Red Feather Lakes
 - **RideSheet launched as the RideNoCo CRM on January 1st as a first step in the roll out of the Coordination Project.**
 - Full Path is working alongside two volunteer transportation scheduling platforms, **Spedsta & RideScheduler**, to make all platforms TDS-compliant for use by *SAINT, RAFT, 60+ Ride and N40MA*
 - **Engineering work is complete, and testing is underway; business rules for the Coordination Project have been developed and agreed upon alongside participating providers.**
 - **Upon pilot launch in Q2 2024**, RideNoCo will be able to conduct initial intake on behalf of volunteer providers and seamlessly share client info with and among providers; volunteer providers able to exchange riders and trips.



33

33

Mobility Action Plan Progress




REGIONAL MOBILITY ACTION PLAN



IMPLEMENTATION OF THE NFRMPO COORDINATED PUBLIC
TRANSIT/HUMAN SERVICES TRANSPORTATION PLAN

34

34

Mobility Action Plan Implementation Progress		
Goal	Progress Notes	
<i>Create a shared resource library</i>	Library created but not activated	<div> <div>Are all these goals still relevant? Do any need to be adjusted, removed, or added?</div> <div>35</div> </div>
<i>Educate Mobility Committee members on transportation programs/options available</i>	91% of MC meetings in 2023 had a presentation from a member or partner	
<i>Educate community members of Larimer and Weld counties on availability of transportation options</i>	3,589 Rider's Guides Distributed and 46 community presentations/booths in 2023	
<i>Direct providers to existing state and regional driver training programs</i>	Via Mobility Training Programs available to Northern Colorado Providers	
<i>Compile an inventory of current mobility infrastructure and voucher programs</i>	Survey completed early 2023; follow up still needed to compile voucher programs	
<i>Identify new funding sources</i>	Expanded 5310 program; TDM Start Up Grant for US34 received	
<i>Create a recruitment working group to increase interdisciplinary participation, including from the healthcare system, in mobility committees</i>	MCs pivoted away from working group format; 7 new members from different sectors recruited in 2023	

35

Mobility Action Plan – Discussion		
<ul style="list-style-type: none"> • Goal #1: <ul style="list-style-type: none"> • <i>Does this group still see value in pursuing a shared resource library? Would a more modest Share Drive accomplish the objectives of the goal?</i> • Goal #5: <ul style="list-style-type: none"> • <i>What is the best way to compile information on voucher programs?</i> • Goal #7: <ul style="list-style-type: none"> • <i>In light of moving away from working groups, what is the best way to accomplish recruitment goals for Mobility Committees?</i> 		
		 <p>REGIONAL MOBILITY ACTION PLAN</p> <p>IMPLEMENTATION OF THE NFRMPO COORDINATED PUBLIC TRANSIT/HUMAN SERVICES TRANSPORTATION PLAN</p>
		36

36

Mobility Action Plan – Discussion Continued



- The 2023 Plan added goals from PAFC's Mobility & Access Priority Group and Age-Friendly Weld Plan due to the overlap in goals and stakeholders:
 - Original plan to have subcommittees was tabled due to meeting fatigue



How can we best continue to move these goals forward?



37

37

RideNoCo Summary 2023



2023:

- The RideNoCo call center received 261 calls in 2023, an 83% increase from 2022.
 - 149 calls were from people aged 60 and older,
 - 166 callers needed help getting to appointments
 - 10% of our callers were veterans.
- The RideNoCo website received over 3,800 visits.
- Staff hosted 46 community presentations and distributed 3,589 Rider's Guides.



38

38

RideNoCo Plans for 2024



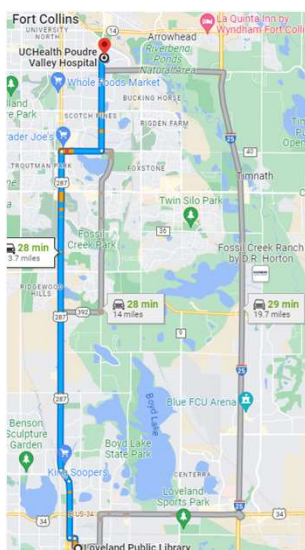
Work Planned for 2024

- RideNoCo staff plan to complete the Trip Scheduling phase of the program and launch the RideNoCo Coordination Project in Q2 2024.
- Staff will also begin work on updating the Coordinated Public Transit/ Human Services Transportation Plan (Coordinated Plan).
- Staff will also continue to host trainings, distribute materials and give presentations to community members, agency partners, and groups.

39

39

Mobility Case Study #1



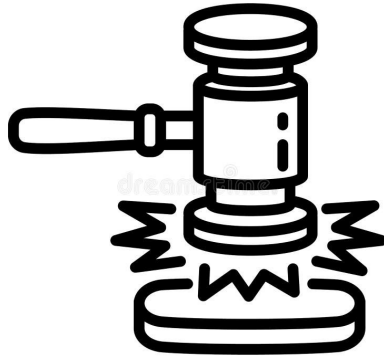
Caller needs dialysis appointment rides from her home in **Windsor to Fort Collins**. She is 77, uses a walker, not a vet. She has called her insurance, 60+, Heart & Soul, SAINT. Her issue is Weld to Larimer and Saturday appointments. She has used zTrip, but claims it costs her over \$400 a month.

What options are available for these kind of mobility needs?

40

40

Meeting Adjourned



Meeting Adjourned!

Thank you all very much!

41

41

Connect with the RideNoCo Team



Cory Schmitt

Mobility Director

cschmitt@nfrmpo.org

(970) 999-0072

Brooke Bettolo

Mobility Planner

bbettolo@nfrmpo.org

(970) 672-0677

Lisa Deaton

Mobility Specialist

ldeaton@nfrmpo.org

(970) 300-1076



RideNoCo

8am-5pm, Monday-Friday

mobility@nfrmpo.org

(970) 514-3636

42

42

2024 Mobility Calendar

Larimer County Mobility
Committee (LCMC)
Northern Colorado
Mobility Committee
(NCMC)
Weld County Mobility
Committee (WCMC)

January

@ 7 A7
Tues. >Ubuary' & fX
1:30 - 3:00pm

February

NCMC
Tues. February 27th
1:00 - 3:30pm

March

WCMC
Tues. March 26th
1:30 - 3:00pm

April

LCMC
Tues. April 23rd
1:30 - 3:00pm

May

NCMC
Tues. May 28th
1:00 - 3:30pm

June

WCMC
Tues. June 25th
1:30 - 3:00pm

July

LCMC
Tues. July 23rd
1:30 - 3:00pm

August

NCMC
Tues. August 27th
1:00 - 3:30pm

September

WCMC
Tues. September 24th
1:30 - 3:00pm

October

LCMC
Tues. October 22nd
1:30 - 3:00pm

November

NCMC
November 19th*
***3rd Tuesday 1:00 - 3:30pm**

December

WCMC
December 17th*
***3rd Tuesday 1:30 - 3:00pm**

2024

Meeting Dates:

Jan. 23: LCMC
Feb. 27: NCMC
Mar. 26: WCMC
Apr. 23: LCMC
May 28: NCMC
June 25: WCMC
July 23: LCMC
Aug. 27: NCMC
Sept. 24: WCMC
Oct. 22: LCMC
Nov. 19: NCMC
Dec. 17: WCMC



North Front Range
Metropolitan
Planning
Organization