

Northern Colorado Mobility Committee —AGENDA May 28, 2024 1:00 – 3:30 p.m.

Windsor Community Recreation Center - Buckeye/Redwood Room (250 11th St. Windsor, CO 80550)

WELCOME + INTRODUCTIONS (1:00-1:15 PM)

1) Overview of Agenda + Approval of February Meeting Minutes

Bettolo

2) Introductions All

ACTIVITY (1:15-1:30 PM)

1) Speed Networking All

PRESENTATION & ACTIVITY (1:30-2:00 PM)

1) Mobility Action Plan Progress UpdateSchmitt2) Recruitment: Mobility Committee One-PagerSchmitt3) Shared Resource Drive UpdateBettolo

BREAK (2:00-2:10 PM)

Snacks and refreshments provided.

ACTIVITY (2:10-2:30 PM)

1) Affordable Wheelchair Accessible Transportation Follow Up

All

PRESENTATIONS (2:30-3:20 PM)

1) RideNoCo Updates2) Case StudyDeaton

WRAP UP & ROUNDTABLE (3:20-3:30 PM)

Next Meetings:

- Larimer County Mobility Committee: July 23, 2024
- Northern Colorado Mobility Committee: August 27, 2024
- Weld County Mobility Committee: June 25, 2024



Northern Colorado Mobility Committee —MINUTES February 27, 2024 1:00 p.m. – 3:30 p.m.

1. Call Meeting to Order, Welcome and Introductions

In Person:

- Celeste Ewert, Envision
- Nichole Seward, Weld County AAA
- Steve Teets, WAND
- Ernest Cienfuegos Baca, United Way of Weld County
- Kristi Swasko, RAFT
- Katlyn Kelly, Transfort
- Leticia Arguello, The Arc of Weld County
- Stephanie Watson, The Arc of Weld County
- Peggy Garcia, Connections
- Cory Schmitt, NFRMPO

Virtual:

- Aaron Oberndorf, Divison of Vocational Rehabilitation
- Adriana Torres, Via Mobility Services
- Bridie Smith, COLT
- Kimberly Aguilar-Pauli, The Arc of Larimer County

- Lisa Deaton, NFRMPO
- Brooke Bettolo, NFRMPO
- Jerome Rouser, NFRMPO
- Jacque Penfold, Community Member
- Deanna McIntosh, CDOT Region 4
- James Eussen, CDOT Region 4
- Steve Conaway, RAFT
- Olga Gonzalez, Weld County Department of Public Health & Environment
- Ari Edgley, Foothills Gateway
- Megan Kaliczak, zTrip
- Margie Martinez, United Way-Weld
- Suzette Mallette, NFRMPO
- Taylor Rahalewich, Summitstone Health
- Dana Klein, Town of Estes Park
- Melanie Royalty, Transfort
- 2. November 2023 minutes approved by Cienfuegos Baca and seconded by Teets.

3. Group Introductions, ice breaker, and speed networking.

Both virtual and in-person attendees introduced themselves and their organizations. The group then did a speed networking exercise to get to know one another and learn more about each other's respective organizations and services.

Members shared their organizational needs; top priorities were funding, staffing, resuming services to pre-pandemic levels, and safety.



Presentations & Activity

1) Active Transportation Plan-Rouser

Rouser gave a presentation on the Active Mobility Transportation Plan. Slides can be found in the <u>packet</u>. Rouser also presented an activity with questions for the group to discuss. Online attendees were given <u>a survey</u> to fill out.

What do you see as the largest barrier to safer and more reliable biking & walking in your community?

- I would bike more if...
- I would walk more if...
- Where is your favorite place to bike and/or walk?

Members discussed barriers. Common topics included safety, having more time, education & efficiency.

2) Safety Roundtable Follow Up -Bettolo

Bettolo discussed themes from the Safety Round Table Follow Up. Members discussed topics, made safety suggestions, and narrowed down their top five priorities for the group to work on. Ideas shared were: lighting and emergency call boxes at all bus stops, having the ability to communicate with the administrative offices for concerns, utilizing dispatch to help with communication barriers, providing first aid training for drivers, keeping organizational materials up to date and having more aids/assistance for those who are visually impaired. Attendees online were given access to a survey to choose their priorities.

3) RideNoCo Update – Schmitt

Schmitt shared RideNoCo updates that included the upcoming CDOT Capital Call for Projects, Phase 3 Trip Scheduling Update, the Regional Mobility Action Plan Progress, RideNoCo 2023 Summary, and work planned for 2024. Slides can be found in the <u>packet</u>.

Members discussed the Mobility Action Plan goals and shared ideas of what a resource library might contain, privacy concerns of sharing information, who can access it, and how to manage it. Conaway suggested that HIPAA information, training documents, forms, and ADA information be included. Conaway also suggested forming a sub-committee to compile materials for the library. Conaway and Aguilar-Pauli opted to join the committee, which will work with NFRMPO staff to create a Google Drive that is sharable to members of the committee. Logistics of adding content and ensuring the materials are used with care. Teets discussed the need to get informational materials distributed across the community and asked that we share our information with the organizations that offer transportation vouchers, businesses, doctor's offices, and bus stations. Kalizack suggested that we send out a form asking who may provide free transportation vouchers, and Cienfuegos Baca suggested connecting with Martinez, as she regularly coordinates vouchers for Greeley-Evans Transit. When asked how to accomplish recruitment goals, Conaway suggested to reach out to other transportation agencies, coalitions, school district representatives, and council members and ask them to join or be a liaison.



4) Mobility Case Studies - Deaton

Deaton discussed a case study about a person who needed transportation from Windsor (Weld County) to Fort Collins (Larimer County) for dialysis during weekdays and on Saturdays. The main issues the caller was experiencing are a lack of Weld to Larimer County transportation options and lack of affordable available weekend transportation services. Kalizack asked if dialysis centers have funding for transportation. Others asked if she could be transferred to a dialysis center in Weld County, where more transportation options might be available. Conaway suggested that perhaps volunteer transportation organizations could contract with the centers to get their patients to their treatment if they had the funding. RAFT may be interested in this possibility. Cienfuegos-Baca suggested contacting local faith communities for assistance. Schmitt discussed what A Little Help does and how they have expanded to the Windsor and Johnstown area. Kalizack questioned if when people call their insurance are they asking the correct questions about their coverage? Someone mentioned that dialysis centers have social workers or case managers that might be able to assist.

Wrap Up + Next Steps

Announcements:

- Tech Workshop "Accessibility Apps" hosted by the Arc of Weld County, open to all. Free at the Farr Library in Greeley, Sunday (3/3) from 2pm to 4pm. Will email details.
- Chili Cook-Off at RAFT March 14th \$15 tickets
- Office on Aging Larimer County Community Fair, May 1st at the Ranch in Loveland.

Upcoming Meetings:

- a. Weld County Mobility Committee (WCMC) March 26, 2024
- b. Larimer County Mobility Committee (LCMC): April 23, 2024
- c. Northern Colorado Mobility Committee (NCMC): May 28, 2024



Agenda Overview



- 1:00 1:15: Welcome + Introductions
 - 1) Overview of Agenda + Approval of February Meeting Minutes
 - 2) Introductions + Icebreaker
- 1:15 1:30: Activity: Speed Networking
- 1:30 2:00: **Presentation and Activity:** Mobility Action Plan Progress Update
 - 1)Recruitment: Mobility Committee One-Pager
 - 2) Shared Resource Drive Update
- 2:00 –2:10: Break: Snacks and Refreshments Provided
- 2:10 2:30: Activity: Affordable Wheelchair Accessible Transportation Follow Up
- 2:30 3:20: **Presentation:** RideNoCo Updates & Case Studies
- 3:20 3:30: Wrap Up & Member Round Table

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Approval of Last Meeting's Minutes





Who would like to motion to approve the February 2024 meeting minutes?

Second?

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Introductions + Icebreaker





- Name
- Position
- Agency
- What is a problem you would like to solve?

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Mobility Committee Discussion



Presentation Sign up

https://forms.gle/VfPzYXxKEaWhrtFr5

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Activity



Speed Networking

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Speed Networking





Two rounds of 7 minutes

- Name, agency, mobility needs
- Partnership opportunities?
- Resources or training suggestions?

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Mobility Committee Discussion



Mobility Action Plan Progress Update

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Mobility Action Plan Implementation Progress		
Goal	Progress Notes	
Create a shared resource library	Library created but not activated	
Educate Mobility Committee members on transportation programs/options available	91% of MC meetings in 2023 had a presentation from a member or partner	
Educate community members of Larimer and Weld counties on availability of transportation options	3,589 Rider's Guides Distributed and 46 community presentations/booths in 2023	
Direct providers to existing state and regional driver training programs	Via Mobility Training Programs available to Northern Colorado Providers	
Compile an inventory of current mobility infrastructure and voucher programs	Survey completed early 2023; follow up still needed to compile voucher programs	
Identify new funding sources	Expanded 5310 program; TDM Start Up Grant for US34 received	
Create a recruitment working group to increase interdisciplinary participation, including from the healthcare system, in mobility committees	MCs pivoted away from working group format; 7 new members from different sectors recruited in 2023	
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Mobility Action Plan – Discussion



Goal #1:

 Does this group still see value in pursuing a shared resource library? Would a more modest Share Drive accomplish the objectives of the goal?

Goal #5:

• What is the best way to compile information on voucher programs?

Goal #7:

• In light of moving away from working groups, what is the best way to accomplish recruitment goals for Mobility Committees?



IMPLEMENTATION OF THE NFRMPO COORDINATED PUBLIC TRANSIT/HUMAN SERVICES TRANSPORTATION PLAN

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Mobility Committee Discussion



MAP Goal #7: Mobility Committee One-Pager Review



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Mobility Committee Discussion



MAP Goal #1: Shared Resource Drive Update

Shared Resource Drive Update	Noco
Shared with me > Regional Mobility Share Type People Modified Name Documents for Public Use Member Use Only How To Use Shared Resource Library Terms of Use DRAFT Terms of Use D	
https://drive.google.com/drive/folders/1ohj-3ScPtknSXaSi_jgQZzM0Wf4X7mBw	15

Break 2:00 - 2:10

Noco



Enjoy some snacks and refreshments!



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Mobility Committee Discussion



Regional Affordable Wheelchair Accessible Transportation

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NOCO **Mobility Committee Discussion Larimer County** Overlap: Between all cities Outside of FC, Driver availability Loveland, Vehicle availability Berthoud Service Area limitations Lack of Partnerships **Weld County Funding** City of Greeley (outside GET Paratransit) **VA Transportation** 18

Mobility Committee Discussion



Opportunities and Solutions:

- DriveNoCo
- Vehicle availability
- Service Area expansion?
- Partnerships
- Identifying Funding and providing support



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Mobility Committee Discussion



- Where do we go from here?
 - As the NCMC?
 - As agencies?
- Who else should we talk to?
- Are there any gaps not yet mentioned?

Presentation RideNoCo Updates

NOCO **Phased Roll Out** Phase 2 Phase 1 Phase 3 2021 2024 2022 Website + Call Center **Trip Discovery Trip Scheduling** Introduction of RideNoCo • Ability to find and plan trips • Long-term vision to find, plan, Central hub to identify on public transit and human and book ride in one place transportation options service providers in region across multiple providers Utilizing GTFS-Flex across region and beyond Laying foundation for technology coordination as region grows by adopting Transactional Data Specifications (TDS) 22

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Phase Three: Project Background



- The original vision of this phase of the project was for the NFRMPO to purchase, implement and manage one scheduling software system on behalf of volunteer providers in the region.
 - Through a Trip Scheduling Steering Committee convened in 2022, staff found that target agencies were happy with what they had in place and wanted to maintain client relationships.
- The focus shifted to coordination rather than centralization utilizing emerging Transactional Data Specification (TDS) technology:
 - To help agencies <u>share and coordinate trips</u> while allowing agencies to <u>remain in control of scheduling and relationships</u>;
 - For RideNoCo to assist in determining eligibility and to connect riders to providers that could meet their needs.

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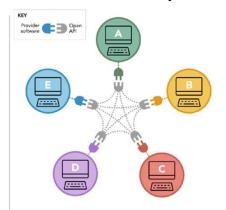
Using Data Specifications to Interoperate



Interoperability using Proprietary APIs

Provider Provider software

Interoperability using Transactional Data Specifications



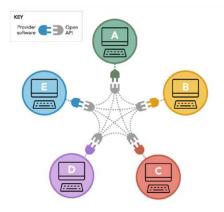
Source: AARP Public Policy Institute, "Modernizing Demand-Responsive Transportation for the Age of New Mobility"

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Phase Three: RideNoCo Coordination Project



RideNoCo Interoperability using Transactional Data Specifications (TDS)



- A: RideNoCo
 - RideSheet
- B: North 40 Mountain Alliance
 - RideSheet
- C: 60+ Ride
 - RideScheduler
- D: Berthoud RAFT
 - Spedsta
- E: SAINT
 - Spedsta

Source: AARP Public Policy Institute, "Modernizing Demand-Responsive Transportation for the Age of New Mobility"

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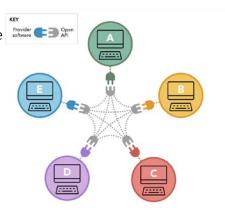
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Phase Three: RideNoCo Coordination Project

NOCO

A series of projects are currently nearing completion:

- Full Path Transit Consulting has customized RideSheet as a TDS-compliant CRM for the RideNoCo Call Center and is in the process of implementing it as a scheduling platform for transportation initiatives in Red Feather Lakes
- Full Path is working alongside two volunteer transportation scheduling platforms, Spedsta & RideScheduler, to make all platforms TDS-compliant for use by SAINT, RAFT, and 60+ Ride
- Upon pilot launch in Q2 2024, RideNoCo will be able to conduct initial intake on behalf of participating volunteer providers and seamlessly share client info with and among providers; volunteer providers able to exchange riders and coordinate trips



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Phase Three: Project Use Cases



1. Client Information

RideNoCo (or another provider) sends a potential rider's client information over to another provider.

2. Gift

One transportation provider "gifts" a trip to another provider to complete the entire trip from pick up to drop off.

3. Coordinate

Multiple providers coordinate to deliver a trip across multiple agencies.

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Phase Three: RideNoCo Coordination Project ANT 1,2324-Vay A, 2324 County County County Over 60 Language Veteran Trip Purpose Staff ID City Caps Caps County Caps County Caps County Caps County Co

Mobility Case Study #1





The caller is helping a friend who needs rides from Severance to Fort Collins to receive injections on the weekends. Normally, the health care provider comes to their house twice a week to administer the injections, but they do not offer this service on weekends.

They do not have Medicaid, but they do have Medicare. I suggested that they call Medicare to see if they might have transportation benefits in their plan that could help.

What options are available for these kind of mobility needs?

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Upcoming Mobility Audit - MC Members Invited

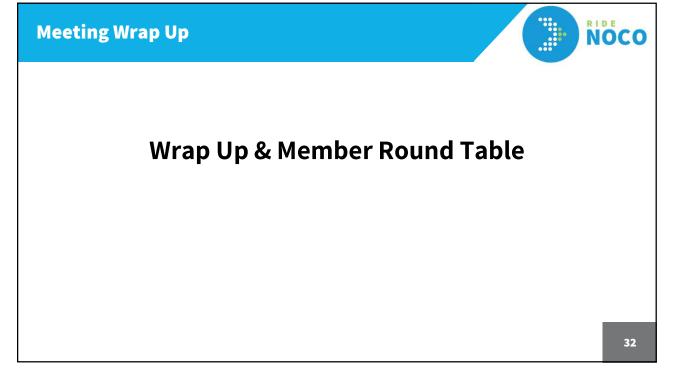


New Loveland North Transit Center

- Meeting Point: Loveland North Transit Center
- •Address: 350 W 37th St, Loveland, CO 80538
- •Date & Time: Thursday June 13, 2024 @ 6pm
- •Looking at Accessibility needs, connectivity to Front Range Passenger Rail.
- •Contact AnnaRose Cunningham: arcunningham@nfrmpo.org

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Meeting Wrap Up



Greeley Mobility Development Plan

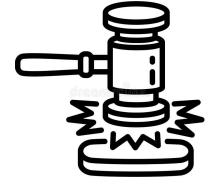
https://speakupgreeley.com/mobility-development-plan

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Meeting Adjourned





Meeting Adjourned!

Thank you all very much!

See you August 27th!

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Connect with the RideNoCo Team



Cory Schmitt

Mobility Director cschmitt@nfrmpo.org (970) 999-0072

Brooke Bettolo

Mobility Planner bbettolo@nfrmpo.org (970) 672-0677

Lisa Deaton

Mobility Specialist ldeaton@nfrmpo.org (970) 300-1076



RideNoCo

8am-5pm, Monday-Friday <u>mobility@nfrmpo.org</u> (970) 514-3636

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2024 Mobility Calendar

Larimer County Mobility Committee (LCMC)

Nothern Colorado Mobility Committee (NCMC)

Weld County Mobility Committee (WCMC)

January

@ A7
Tues. January & fX

1:30 - 3:00pm

February

NCMC Tues. February 27th

1:00 - 3:30pm

March

WCMC Tues. March 26th

1:30 - 3:00pm

2024

Meeting Dates:

Jan. 23: LCMC

Feb. 27: NCMC

Mar. 26: WCMC

Apr. 23: LCMC

May 28 NCMC

June 25: WCMC

July 23: LCMC

Aug. 27: NCMC

Sept. 24: WCMC

Oct. 22: LCMC

Nov. 19: NCMC

Dec. 17:WCMC

April

LCMC

Tues. April 23rd

1:30 - 3:00pm

May

NCMC Tues. May 28th

1:00 - 3:30pm

June

WCMC Tues. June 25th

1:30 - 3:00pm

July

LCMC Tues. July 23rd

1:30 - 3:00pm

August

NCMC Tues. August 27th

1:00 - 3:30pm

September

WCMC
Tues. September 24th

1:30 - 3:00pm

October

LCMC
Tues. October 22nd

1:30 - 3:00pm

November

NCMC November 19th*

*3rd Tuesday 1:00 - 3:30pm

December

WCMC
December 17th*

*3rd Tuesday 1:30 - 3:00pm



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