



Connecting You & Northern Colorado: Mobility Newsletter

[RideNoCo Website](#)

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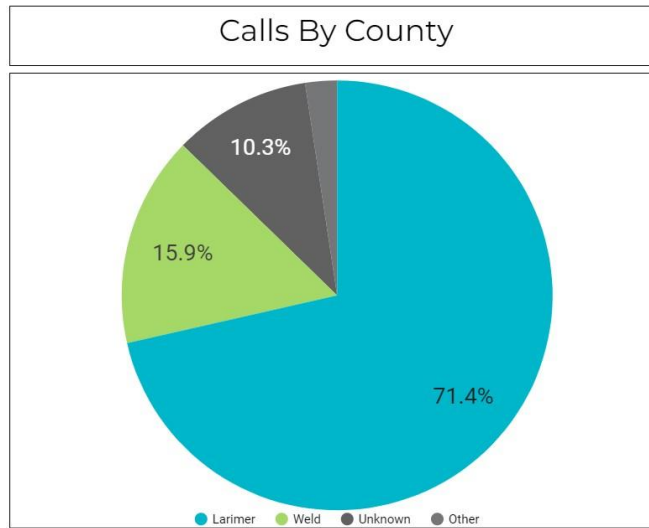
Read on for the latest mobility updates in Northern Colorado.

RideNoCo Dashboard - Q2 Review

From **July 2024 to October 2024** the RideNoCo call center received:

126 calls

- 70.6%** of the calls received were from people aged 60+
- 56.3%** of the calls needed help getting to Medical Appointments
- 10.3%** of the calls were from Veterans.



Key Themes for the 3rd Quarter of 2024:

What we heard:

- A need for more **wheelchair-accessible** transportation
- **Affordable last-minute medical trips**
- Trips to medical appointments in the **Denver area**
- Providers are not able to accept ride requests because of **lack of drivers**
- Post-procedure with **anesthesia** transportation
- **Service gaps** between Fort Collins and Loveland, Greeley and Loveland, North Front Range and Anschutz Medical Center, Windsor and Fort Collins, and Severance.

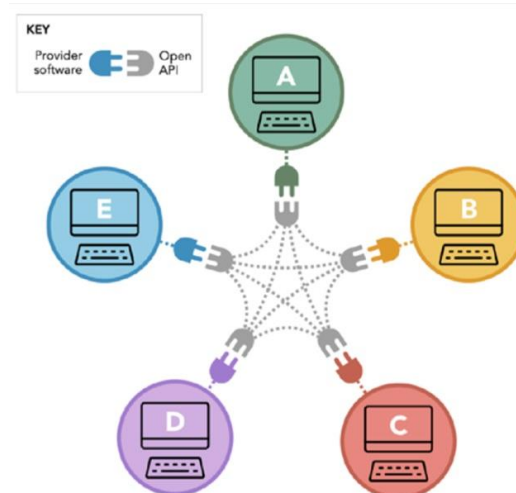
NFRMPO staff continue to work with the Larimer County and Weld County Mobility Committees to discuss these and other needs to learn more about the barriers as well as potential solutions from the providers' perspective. The barriers include service areas that are limited to single cities or single counties and a lack of specialized wheelchair-accessible vehicles for unique situations as mentioned above.

NFRMPO staff are also investigating which providers in the region can schedule rides and arrange drivers for clients who speak Spanish and other languages to ensure all members of our community have access to transportation options that meet their needs. Through their partnership with the Mobility Team, three transportation providers have been given access to **LanguageLink** live interpretation services to enhance their ability to serve non-English speakers in the community.

RideNoCo Coordination Project Launches

Culminating years of planning and development of the NFRMPO's expanded Mobility Program is the RideNoCo Coordination Project that launched in July 2024, completing the third and final phase of the RideNoCo implementation.

Utilizing the Transactional Data Specification (TDS), the RideNoCo Call Center is now directly connected with the scheduling systems of three regional volunteer transportation providers: 60+ Ride, Rural Alternative for Transportation (RAFT), and SAINT Volunteer Transportation. The TDS technology allows RideNoCo Mobility Specialists to



conduct initial intake over the phone and seamlessly send prospective client information over to the referred agency, thus cutting down on the time and number of phone calls necessary to get new clients registered with and utilizing transportation providers in the region.

Additionally, the TDS technology allows participating providers to share client information and trips with one another as well as coordinate trips across multiple agencies, opening up new destinations and service efficiencies for riders and agencies alike.

For more details on the RideNoCo Coordination Project and other deployments of the emerging Transactional Data Specification nationwide, please read a recent report released by the Shared Use Mobility Center and AARP titled [Connecting Community Transportation: The Transactional Data Specification](#).

Executive Director's Note



Dear North Front Range Community Members and Partners,

Since stepping into the NFRMPO Executive Director role in July, I've experienced such a warm welcome. I'm deeply appreciative to the elected officials and staff of our member communities, and to regional partners and stakeholders who have extended opportunities to learn about your unique transportation needs and aspirations.

Over the past few months, I've had the privilege of visiting most of our member communities, and a few

key takeaways stand out to me.

First, there is a strong shared recognition of the importance of regional connectivity and travel choices. Across the board I've heard that residents don't just live, work, and play within the borders of one town or city; we are an interconnected region.

Additionally, I've been impressed by how important mobility is to our member communities, especially for residents who want to remain where they live as they age. I've learned how the cities, towns, and counties in our region are embracing innovation and new technology so that everyone has access to essential services like healthcare, groceries, and social connections.

Finally, I've observed an inspiring and universal commitment to roadway safety for all road users. In addition to traffic safety improvements, many of our communities are working hard to create safe routes to school by building new sidewalks, trails, and safe street crossings.

As I enter my third month with the organization, I'm increasingly grateful to have joined the talented and knowledgeable staff at the MPO. The more I learn, the more excited I am to work with member communities on these projects to make our region safer, more connected, and sustainable.

Thank you again for the warm welcome. I look forward to continuing this important work with all of you!

Sincerely,
Paul Sizemore
Executive Director

DriveNoCo

Volunteer Driving



DRIVE
NOCO

Are you a driver looking for a new employment opportunity? Or maybe a community member eager to help a neighbor in need? DriveNoCo is your resource to find paid and volunteer driving opportunities in Northern Colorado. Serve your community by helping people get where they want and need to go!

Transportation Providers: DriveNoCo wants to recognize the hard work of your drivers! Please submit a nomination for the "Driver of the Quarter" to be featured in our next newsletter! Submit your nominations to mobility@nfrmpo.org by 12/15/2024

Opportunities:

60+ Ride

RAFT

SAINT

Via Mobility Services

Paid Driving Opportunities:

GET

COLT

TRANSFORT

HEART&Soul Paratransit

zTrip

Regional Transportation News & Engagement Opportunities



I-25 North Mobility Hubs Opening at Berthoud and Centerra Loveland

As part of the I-25 North Express Lanes Project, a series of Mobility Hubs along the corridor either have opened or are in the process of opening over the coming months to serve the **Bustang North Line, Bustang to Broncos, RamsRoute** as well as connecting local transit services.

In August, the Berthoud Mobility Hub opened at I-25 and State Highway 56 with Bustang offering free fares to and from this new station through October 15. October will also see the opening of the Centerra Loveland Mobility Hub for both Bustang services and COLT as well as the Firestone-Longmont Mobility Hub at State Highway 119. To learn more about Bustang services, please visit <https://ridebustang.com/>.



There is a new transportation service in town and it's called Carepool!

Carepool uses a rideshare model to provide fully accessible transportation for Older Adults and People with Disabilities. Unlike Uber or Lyft, Carepool provides door-through-door service and drivers are trained to assist people with healthcare needs. Drivers are CPR-certified and can provide first aid assistance when needed. Drivers use their own vehicles but, if someone needs a wheelchair-accessible vehicle, Carepool will provide a van for the trip. They have partnered with **UHealth** in Northern Colorado, allowing hospital administrators to book rides for patients and utilize Carepools software for insurance billing. More good news, **they can even transport people who are getting discharged from the hospital!** Below is a link to an article from the Denver Gazette and Carpool's website for more information.

[Carepool in the News](#)

[Carepool's Website](#)

NFRMPO Wraps Up Summer Outreach



Between April and September, **NFRMPO** and **RideNoCo** staff attended 15 events and co-hosted five Bike to Work Day Stations around the region. During the events, Staff interacted with 5,859 community members across 12 communities. Throughout these events, community members of all ages played Transportation Trivia, learning about transit, air quality, bike and ped trails, mobility options, and transportation safety. Trivia questions spark conversations allowing NFRMPO staff to learn about transportation needs and concerns in the region, and community members to learn something new about transportation in Northern Colorado.

RideNoCo partnered with **The UHealth Aspen Club** and hosted 2 Transportation Sign-up Fairs in September, one in Loveland and one in Fort Collins. There attendees could visit with transportation providers to get more information and sign-up for services. It was a great turn out and we were able to help many people with their transportation needs in Larimer and Weld County. A huge thanks to SAINT, Transfort & Dial-A-Ride, zTrip, and Rural Alternative for Transportation (RAFT) for participating and helping so many people get where they need to go!

To see when and where the NFRMPO staff will be, including [community events](#) and public meetings, check out the [NFRMPO Calender](#).

Vanpooling: A Practice in Collaboration



It's been said that “Alone we can do so little; together we can do so much” (Helen Keller).

This idea was brought home recently in working to form VanGo™’s newest route from Denver to Colorado State University.

Originating from a larger lunchtime webinar hosted by CSU, a group of four, scattered amongst the Denver Metro area, joined the Operations and Fleet Manager of VanGo™ in a ‘quick’ Teams meeting to discuss the possibility of a new route. All working or studying at CSU, the dynamic amongst the group clicked from the

start, and in less than an hour we had a new route formed. One person mapped where everyone was coming from, while another vetted potential meeting points. In a world that can seem to grow more divisive by the minute, these strangers came together, worked together, and VanGo™ was able to facilitate getting them all on a route that makes each person’s commute an easier and more affordable one.

Since that start another commuter has joined, making this a nearly full route to CSU.

This is vanpooling. Are you ready to give it a try? Check www.vangovanpools.org to see if we have a route for you.

Bring RideNoCo to your Organization



With the RideNoCo website and call center launched, the NFRMPO Mobility Team would love to meet with your agency and clients to share how RideNoCo can be a resource and partner in helping people meet their mobility needs in the region.

Please reach out to RideNoCo at mobility@nfrmpo.org or (970) 514-3636 if you would like NFRMPO staff to meet with your organization or provide outreach materials in English and Spanish.



Travel Trainings

If you or your agency is interested in hosting or partnering with RideNoCo for travel training, please fill out [this interest form](#) or email mobility@nfrmpo.org.

All travel trainings are catered to each audience's needs and preferences based on location, client needs, training goals, preferred languages, and other considerations.

Please reach out to mobility@nfrmpo.org if your organization would like to include mobility engagement opportunities or information for next quarter's newsletter. This could include public outreach efforts, surveys, announcements, etc.

Get Involved with NFRMPO



North Front Range
Metropolitan
Planning
Organization

See what's happening at the NFRMPO and join us at one of our upcoming events or meetings. For a comprehensive and up to date calendar of events, visit <https://nfrmpo.org/calendar>, and to download meeting materials, visit <https://nfrmpo.org/meeting-materials>.

The NFRMPO is hiring! Please click here to see [current job postings!](#)

Upcoming Mobility Meetings

Northern Colorado Mobility Committee (LCMC & WCMC) The next NCMC meeting is Dec. 3, 2024. **Joint meeting with the Boulder County Mobility and Access Coalition*

Larimer County Mobility Committee (LCMC) The next LCMC meeting is October 22, 2025.

Weld County Mobility Committee (WCMC) The next WCMC meeting is March 25, 2025

[All meeting materials can be accessed on the NFRMPO website](#)



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