

Northern Colorado Mobility Committee — MINUTES

February 11, 2026

1:00 p.m. – 3:30 p.m.

1. Call Meeting to Order, Welcome, and Overview of Agenda

In Person:

- Kelsey Baun, Larimer County
- Steve Teets, WAND
- Celest Ewert, Envision
- Katlyn Kelly, Transfort / DAR
- Megan Kaliczak, zTrip
- Jacque Penfold, Citizen
- AnnaRose Cunningham, City of Loveland
- Adrianna Torres, Via Mobility

NFRMPO Staff:

- Aaron Hull
- Lisa Joyner
- Tanya Trujillo-Martínez

Virtual:

- Trevor Trepanier, City of Greeley
- Monica Wickstrom, Weld AAA
- Jed Cummins, UNC
- Michelle Trevino, United Way of Weld Co.
- Tyler Lamm, United Way of Weld Co.
- Adam Crow, Larimer County Economic Development
- Reese Klotz, Arc of Larimer County
- Denise Staley, Weld County
- Ben Gellman, CDOT
- Heidi Pruess, Larimer County
- Evan Pinkham, Weld County
- Shantanu Tiwari,

NFRMPO Staff:

- Elizabeth Relford

Introductions & Icebreaker

Both virtual and in-person attendees introduced themselves and their organizations.



Public Comment

No public comment was made.

Approval of (Month) Minutes

Teets made a motion to approve the November 2025 minutes, seconded by Kalizcak.

The Northern Colorado Mobility Committee unanimously approved the November 2025 Minutes.

Activity

Speed Networking

Group Introductions and speed networking. Both virtual and in-person attendees introduced themselves and their organizations. The in-person group conducted a speed-networking exercise to get to know each other and learn more about their respective organizations and services.

Mobility Program Updates

Joyner gave an update of the call center stats from 2025, saying that there was a 92% increase in website visits in 2025 compared to 2024. She shared the call center heat maps that show the origin of calls from 2024 and 2025. The comparison showed that the calls from 2024 were scattered across the North Front Range and beyond, while the calls from 2025 were more in Larimer and Weld Counties. Joyner discussed the callers' demographics from 2025, trip purpose, and the major gaps in service. Teets asked where most of the Larimer County calls come from. Joyner said mostly Fort Collins and Loveland, and a few from Windsor and Wellington. Teets also discussed Veterans Transportation and the organizations that provide this service, and the need to expand the services. Joyner discussed the new categories that have been added to the CallSheet to better track demographics. New categories include people with disabilities, wheelchair accessibility, other resources, students, insurance, and how they heard about RideNoCo. Joyner shared that RideNoCo participated in a total of seventy-five community presentations/outreach events in 2025. In that total, Hull did twenty-seven presentations to groups about the Coordinated Plan. Teets commented that at the outreach events, we should have printed materials and surveys. Hull said that the MPO usually creates surveys when the MPO is announcing a plan, such as the PIP, and the next big plan will be the RTP. Joyner went over the RideNoCo and the NFRMPO events so far for 2026 and what is to come through April.

Hull discussed what is going to come for 2026. He shared that mobility has a TDM working group that meets regionally and has a subcommittee to discuss regional campaigns. He talked about how mobility is looking onto ways to expand TDS to additional agencies and Denver. The call for



projects is currently in progress. He talked about how RideNoCo is working with Via Mobility Services to help expand their service in Weld County as well as Larimer County. Via will be presenting to the MPO TAC and Planning Council in April. Hull announced that RideNoCo is updating the website and will have a soft launch to share for feedback from the group.

The new website will include the integration of MyWayToGo to replace the Trip Planning/Discovery Tool. Hull talked about the reasons behind this decision are because of the cost, complaints about reliable information, and not being able to collect data on usage. He explained that MyWayToGo allows more options, can run challenges, events, and incentives. MyWayToGo is also updating its website and will have its own app.

Hull announced the 2026 Joint Mobility Action Plan for 2025 and discussed the recommended strategies. He said the plan will create a platform for regional collaboration, empower the mobility committees to contribute and take part, and guide the mobility team's efforts. Hull went over the goals and notes from the 2023 Joint Mobility Action Plan and will have more in-depth discussions at the next LCMC and WCMC meetings.

Hull gave a TMO Call for Projects Update on goals and scoring. The scoring committee was made up of 3 MPO staff, the funding request from the GoNoCo34 TMO was for the full amount of \$400,000. The scoring committee and TAC recommended the full amount and only received one applicant with an eleven out of fifteen score.

Teets asked for more information about GoNoCo34. Hull explained that GoNoCo34 is the Transportation Management Organization along US34; they are a non-profit that focuses on transportation, and they are currently working on the US34 from Estes Park to Kersey. Teets requested a presentation from the TMO. Hull discussed the next steps and gave the dates for the next TMO Call for Projects Update.

Hull gave an update on the NCMC bylaws and said that the staff agreed that they need to be updated. He said that the staff will bring the bylaws to the committees for review and comment. Hull noted that one of the items they are hoping to change is combining the Mobility Committees into one, there are no state or federal requirements that would prevent that from happening. Teets asked how often the single committee would meet, Hull responded that it would be up to the committee how often to meet, it could be monthly, bi-monthly, or quarterly. Hull announced that it is time to elect new co- chairs and gave a quick review of the duties.



Presentations – Ben Gellman, Bustang Program Manager

Gellman introduced himself and gave an overview of Bustang's four types of services: the Main Lines, Outrider, Pegasus, and the Seasonal Services. The main line service is the major highway service routes that run along the I-25 and I-70 corridors. The Outrider is the rural Colorado service, Pegasus runs on the I-70 corridor as an express shuttle between Denver and the Mountains, and seasonal services such as trips to Bronco games, CSU, and ski areas. Gellman discussed the discontinuation of the Sterling-to-Greeley Outrider line at the end of January and the expansion of service from Sterling to Denver, including the airport. He discussed the benefits of taking Bustang, including trip frequency by route, parking, storage on the bus, bike racks, the ability to use the Express Lanes, restrooms, Wi-Fi, and USB outlets.

Gellman discussed the three main lines that they operate year-round, with daily service. The cost varies depending on the length of the trip, and tickets can be purchased on the JustRide Bustang app or cash on board. The Outrider provides service year-round, and prices vary depending on the length of the trip. Tickets are available on the Bustang Outrider m-Tix App or cash on board. He went over the Pegasus I-70 express shuttle service, which is year-round, and reservations can be made for a guaranteed trip. Tickets can be purchased at RideBustang.com. Finally, seasonal services operate weekends, holidays and game days and tickets are available at RideBustang.com.

Gellman discussed Mobility hubs, what they are, and where they are located along I-25. He said there are three existing mobility hubs, two under construction, and plan for future mobility hubs. He explained that the hubs replaced the standard park and ride, where the bus had to exit the highway. Hubs allow for quick on and off the highway, which saves time and eliminates navigating streets, traffic, and stop lights.

Gellman gave a brief overview of Bustang's Ridership History for fiscal years dating back to 2016. He said there is tremendous growth on the North Line, and in addition to the opening of the mobility hubs in 2024, between 2022 and 2024, frequency increased from six roundtrips during the week and two round-trips on the weekends, to twelve during the week and six on the weekends.

Teets asked if there are plans to have a route that goes from Denver or Brighton to Cheyenne along eighty-five. Gellman said that Bustang is only able to operate in the state of Colorado.

Relford asked about farebox revenues. Gellman said that farebox revenues do not cover full operating costs, which are standard throughout the country. He said they recover 20%-25% of operating costs from the farebox.

Cunningham asked if Bustang produces annual reports of ridership statistics for the local



agencies. Gellman said they do not produce anything like that, but they are working on a data dashboard on the CDOT website. Teets suggested that reports get shared with the Mobility Committees and the MPO once a year. Gellman said that CDOT does regular presentations to the Transit Rail Advisory Committee, where they provide program updates, and they are willing to speak at other groups throughout the state. Cunningham asked about the different platforms to purchase tickets and if there is a plan to streamline that and asked about a statewide integration of ticketing. Gellman responded and said that they are working on a ticketing solution that would integrate all Bustang services into a single place. Teets asked about wheelchair accessibility and how many spaces are available on the bus. Gellman said that all vehicles are ADA accessible except the Pegasus that can only accommodate one person who uses a wheelchair or mobility device. All buses can accommodate two people using a wheelchair or other mobility device.

Cunningham asked about the mobility hub at Centerra and who owns it, including the parking lot. Gellman said the CDOT owns them. Cunningham asked about overnight parking in the lots, and she noticed signs that said no overnight parking. She stressed that this is a barrier to taking the Bustang. Hull asked about the future hubs and if they would be like the existing hubs. Gellman said it is hard to say; they are in the planning stages. Hull asked if CDOT has been in conversations about the new US34 transit line. Gellman said not him personally, but someone in the group has.

Discussions

Mobility Case Studies

Joyner presented a case study of someone who lives in the Weld County side of Windsor and wants to go to the Windsor Recreation Center. The recreation center used to offer a shuttle service to and from the center, but that is no longer available. Her only other choice for free transportation is booked out too far. Joyner said that the caller wants to go to the rec center to meet people and socialize, otherwise, she just sits at home. Joyner also mentioned that the caller needs to go to Greeley for medical appointments, and she cannot afford to pay for rides. Trepanier made suggestions about GET being able to help with both fixed route service and GET's paratransit service. Wickstrom said that the Area Agency on Aging would recommend that she call 60+ Ride. Wickstrom also mentioned that they recently partnered with United Way and started Ride United, a program that will use Lyft drivers and it is free to the client.



Round Table & Wrap Up

Torres discussed the new AI voice that Via Mobility began implementing that allows riders to cancel rides, get status updates on their rides, and schedule rides. She explained that the reason they decided to do this is that Via only has five reservationists available Monday through Friday, 8 am-4:30 pm. She said that they get really busy in the morning between 8-10 and sometimes have one hundred calls in the queue to keep up with them. This system helps riders so that they do not have to stay on hold so long to book a ride or be marked a no-show because they could not get through to cancel a ride.

Kelly said that Transfort is taking their final Optimization Plan to Council on March 24th and hopes for implementation in August to align with the CSU calendar.

Cunningham announced that the City of Loveland is hosting the City Projects Fair, Monday March 9th from 5 pm – 7pm. She also mentioned that Fort Collins and Loveland are planning various stakeholder and public meetings for the Front Range Passenger Rail; once she has the dates, she will notify the MPO to announce. Cunningham said the Fort Collins stakeholder meeting will be on March 12th, and there will also be a Public Town Hall meeting later in March.

Hull asked if there are any COLT updates on the Johnston Route or the Linc Route. Cunningham said that LINC is performing as expected, and there are riders on the Johnstown route.

Kaliczak said that zTrip is transitioning to a new app that will tie it into the new dispatch system. That transition will happen in April and May.

Trepanier said that they do not have a start date for the US34, but if there are questions, reach out to Michelle. Hull asked about GET rebranding updates. Trepanier said that the management team was presented with the designs and names, and it will go to the council to decide.

Trevino said that she is excited about the Weld AAA and Ride United partnership and hope it fills a void in the community. She said they are viewing it as a pilot program and if it goes well, it may be possible to extend it to other areas and partnerships.

Hull announced that the State Demographer will present in May about the projections over the next 25 years. He said there will be by-lay updates in August or November. Hull said in August the Economic Development team from Larimer and Weld County will come and talk about the regional workforce plan.



Second Round of Public Comment

No public comment was made.

Meeting Adjourn

Motion made by Kaliczak to adjourn the NCMC, seconded by Kelly.

Upcoming Meetings*

- Weld County Mobility Committee (WCMC): March 24, 2026
- Larimer County Mobility Committee Meeting (LCMC): April 28, 2026
- Northern Colorado Mobility Committee Meeting (NCMC): May 26, 2026

*All Mobility Committee Meetings are hybrid; Locations for the meetings are as follows:

- **WCMC:** The United Way of Weld County: 814 9th Street, Greeley, CO 80631
- **LCMC:** The Loveland Youth Campus: 2366 E 1st Street, Loveland, CO 80537
- **NCMC:** Windsor Community Recreation Center Buckeye/Redwood Room 250 11th Street, Windsor, CO 80550