North Front Range Metropolitan Planning Organization

Hybrid Meeting

# Weld County Mobility Committee (WCMC) Meeting Minutes

March 24th, 2026, 1:30 pm – 3:00 pm

**Hybrid Location:** The United Way of Weld County, 814 9th Street, Greeley, CO 80631

## Welcome and Introductions

### Call Meeting to Order, Welcome, and Overview of Agenda

**In Person:**

- Chair Adrianna Torres, VIA Mobility
- Vice-Chair Steve Teets, WAND
- Tyler Lamm, United Way Weld County
- Michelle Trevino, United Way Weld County
- Elnauz Buck, 60+ Ride
- Robin Upton, WAND
- Kayla Schram, VIA Transportation
- Carmin Haniz, GET
- NFRMPO Staff:
    - Tanya Trujillo Martinez, Mobility Director
    - Aaron Hull, Mobility Planner

**Virtual:**

- Trevor Trepanier, GET
- Anna Santos, VIA Transportation
- Min Ji, VIA Transportation
- Jennifer Neptune, After Sight
- Monica Wickstrom
- Celeste Ewert, Envision
- Nate Vander Brauk, GoNoCo34
- Denise Stayley
- NFRMPO Staff:
    - Elizabeth Relford, Executive Director

### Introductions

Members introduced themselves and the agencies that they represent. Individuals who were in person went first, then those online.

**Public Comment**

There was no public comment.

**Greeley Evans Transit (GET) Updates**

Trevor Trepanier spoke about how GET will move forward with new branding and debut the fresh look at the July 4th Parade in Greeley. Trepanier also spoke about how there will be fare-free service this summer due to the loss of the CASTA grant funding and the lack of an alternative funding source, but hopes fare-free service will return in the next couple of years. Trepanier discussed how the previous fare-free program supported ozone-emission reduction goals. Vice-Chair Steve Teets mentioned that people will miss this free fare program and asked how much it costs for a summer, to which Trepanier answered that the program can cost approximately $200,000. Vice-Chair Teets asked whether there are other grants available to assist, and a discussion ensued among the WCMC regarding collaboration and other possible funding streams. It is an important program that the community will miss.

**WCMC Members Announcements & Updates**

Vice-Chair Teets shared that he also serves on the NHP committee regarding the new statewide transportation broker and provided additional information about how the new Medicaid changes will take effect on July 1st. Vice-Chair Teets raised concerns about how the new state broker transition may affect riders, particularly given previous experiences with Medicaid transportation systems.

Vice-Chair Teets also discussed safety issues in Greeley related to the use of e-bikes and e-scooters, noting that they can pose hazards to older adults, pedestrians, and individuals with disabilities. Vice-Chair Teets described two dangerous encounters in which an e-bike nearly struck him.

Vice-Chair Teets mentioned that there have been disabled individuals asked to move on the bus, who have been separated from other individuals with mobility devices. Vice-Chair Teets mentioned he heard that a non-service animal was allowed on board and that a passenger almost got bitten. Discussion ensued amongst members about bus operations, rider safety concerns, seating practices, separation of individuals from mobility devices, ADA compliance concerns, non-service animal issues, and incidents on the bus.

### Approval of March Minutes

Vice-Chair Teets noted that the March Minutes need to be updated to include Steve's comment at the end of the meeting regarding an individual who was improperly restrained on the bus, and that after working with Michelle Johnson, the Mobility Director at GET, the service animal of the man was "labeled" aggressive by Michelle Johnson and not by Vice-Chair Teets.

Vice-Chair Teets moved to approve the March 2026 WCMC meeting minutes, with the edits and corrections as noted, which Trevino seconded; the motion passed unanimously.

## Mobility Program Updates:

### RideNoCo Data & Outreach Updates

Aaron Hull shared the RideNoCo year-to-date call center data, discussed call center trends, and gave outreach updates. Hull discussed that RideNoCo has reported approximately 250 calls and 5,025 website visits year-to-date, with most calls coming from Larimer County, followed by Weld County. Hull talked about how the key user groups include older adults, veterans, and individuals with disabilities, and that the main gaps in services identified through RideNoCo include cost barriers, last-minute trip needs, and exclusions from service areas. Hull mentioned that an emerging gap in service was the difficulty of traveling from rural areas to the Denver region. Hull discussed the upcoming outreach events the NFRMPO will participate in, such as Bike to Work Day events across the region, community fairs, and regional markets. Hull encouraged partners to suggest additional outreach opportunities, and if they need any presentations, to let NFRMPO staff know. Discussion ensued amongst members about the caller data and the trends for the year.

### Mobility Leadership  Updates

A written report was provided in the meeting handouts.

### Mobility Planning Updates

A written report was provided in the meeting handouts.

### NFRMPO Updates

A written report was provided in the meeting handouts.

## Presentations

**GET & Via Transportation Presentation**

Kayla Schram, the Via Transportation Field manager, introduced herself and the organization that she is a part of, Via Transportation. Schram provided a presentation on their services and collaboration with GET. Schram talked about how they serve twenty communities across the state of Colorado with on-demand, ADA paratransit, and fixed routes. Schram talked about how they introduced the Greeley Paratransit app, which provides scheduling, real-time updates, tracking, and supports different accessibility needs, and that all these services can also be accessed by phone, on the website, or in person. Schram discussed how the Greeley services include scheduled paratransit rides with booking and call-and-ride/on-demand Sunday service. Schram mentioned that they allow for different payment options, such as cash, card, or account credit, but no change is provided for cash. Schram talked about two types of ADA-accessible vehicles they use: Ford Transit vans and Chrysler Pacificas. Schram noted that both are equipped with rear-loading ramps, and a discussion ensued about which ramps worked better and why they chose the ones they did. Schram noted that for customers far from them, the average satisfaction rating is 94.1%. Schram talked about how, so far, they have provided over 5,000 rides, have 149 active riders, an average trip duration of 14 minutes, and good customer service satisfaction. Discussion ensued about the key improvements they have heard so far, including better reliability, improved on-time performance, lower operating costs, and enhanced technology and trip management.

Vice-Chair Teets had questions about accessibility, and Jennifer Neptune offered that her organization, After Sight, could help convert any information into audio for the hard-of-seeing community. Neptune discussed how Aftersight (www.aftersight.org) is a nonprofit that produces audio newspapers, magazines, and podcasts for the blind and low-vision community and gave her email (jennifer@aftersight.org), as Aftersight is willing to put out PSAs on transportation information for the blind and low-vision community.

## Discussion Items

**Mobility Case Study**

The WCMC discussed a mobility case study provided by Vice-Chair Teets involving a 72-year-old adult who needs transportation to medical appointments at the UCHealth Greeley Clinic and faces challenges, including limited transit access near their residence, reliability issues, difficulty scheduling last-minute trips, and cost constraints.

The WCMC discussed how the individual could work with social workers and care management teams at local medical offices as an additional resource, and that the individual could connect with Via, depending on where they live. Discussion ensued about the individual reaching out to the American Cancer Society volunteer ride program, if appropriate, and encouraged the individual also to plan an earlier trip when possible to improve the likelihood of securing transportation. Discussion ensued on how expanded partnerships with volunteer-based transportation services could help, and on exploring future route restrictions or service expansion opportunities.

## Wrap-Up

### Next Meeting Agenda Suggestions

Vice-Chair Teets suggested adding a future agenda item to discuss safety concerns with E-Bikes and E-Scooters. Vice-Chair Teets suggested having a Sheriff from Jefferson or Weld County to discuss how they report dangerous behavior. WCMC members discussed inviting a Sheriff to a future meeting to discuss reporting practices as a possible model for documenting dangerous behavior involving e-bikes or e-scooters, with potential participants including representatives from the Greeley Police Department and emergency management partners. Discussion ensued on emergency preparedness, Via Mobility's role as a second responder, and the need to coordinate through official emergency management channels.

WCMC members discussed the NFRMPO emergency disaster response coordination and emergency preparedness tools, such as a postcard or card with name, disability, and other key information that could be shared with neighbors in an emergency. Megan Klizcak discussed how zTrip was noted as having transportation-related emergency management relationships with several counties. WCMC members discussed how each municipality is responsible for developing a safety plan, and that the MPO can support coordination, information sharing, and collaboration with community partners. WCMC members emphasized that transportation-related emergency preparedness information needs to be communicated more clearly.

Vice-Chair Teets mentioned that it would be helpful to have someone come in to talk about Medicaid and Medicare benefits, specifically transportation benefits.

Tyler Lamm mentioned that it would be a good idea to have a future discussion or presentation on the United Way programs, Ride United, and 211.

**Meeting Adjournment**

Teets moved to adjourn the meeting, seconded by Trevino at 2:52 pm.

## Upcoming Meetings:

- Larimer County Mobility Committee: July 28th, 2026
- Northern Colorado Mobility Committee: August 25th, 2026
- Weld County Mobility Committee: September 22nd, 2026.

## *Please note:

The NCMC, WCMC, and LCMC are **hybrid** meetings with a virtual option and in-person locations at the following:

- The NCMC in-person meeting location is the Windsor Community Recreation Center, Buckeye/Redwood Room, 250 11th St, Windsor, CO 80550.
- The WCMC in-person meeting location is The United Way of Weld County office at 814 9th Street, Greeley, CO 80631.
- The LCMC in-person meeting location is the Loveland Youth Campus in United Way Classroom 1 at 2366 E 1st St, Loveland, CO 80537.